

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-Added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Aetna	Cook Children's Health Plan
For questions or doctor information:	844-STR-KIDS (844-787-5437)	844-843-0004
TTY line for people with a hearing or speech disability:	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	844-STR-KIDS (844-787-5437)	844-843-0004
For prescription or medicine information:	844-STR-KIDS (844-787-5437)	844-843-0004
Health Plan Website:	www.aetnabetterhealth.com/texas	www.cookchp.org

Value-Added Services	Aetna	Cook Children's Health Plan
Extra Help Getting a Ride (when state services are not available)	Bus passes for members, LAR and siblings if the LAR cannot make other arrangements; to visit WIC offices, plan sponsored community events, meetings and classes.	<ul style="list-style-type: none"> • Four coordinated rides (one round trip per quarter) through Transportation Vendor to address Social Determinants of Health needs. • Additional riders if the Member/LAR cannot make other arrangements.
Disease Management	Two \$25 gift cards for diabetic members 18-65 years of age for completing a diabetic eye exam and a A1c or kidney screening.	Diabetes Prevention Classes for Members age 18 and up with trained coach to learn and maintain healthy lifestyle through cooking lessons, exercise, and nutrition seminars.
Extra Vision Services	STAR Kids members will receive financial assistance in obtaining vision services and products.	\$125 value for eyeglass frames/lenses or \$100 for contact lenses/fitting fees per year.
Drug Store Services/Over-the-Counter Benefits	The OTC Health Solutions program offers members a \$30 monthly allowance (\$360 annually) for healthcare and grocery products for home delivery or in-store shopping.	<ul style="list-style-type: none"> • \$30 gift card for over-the-counter products every months for over-the-counter products that do not require prescription and are not otherwise covered benefits. • 15% discount on over-the-counter products purchased at Cook Children's Pharmacy. Please refer to the member handbook for a complete list. Excluding Medicaid covered benefits. • Up to 80% discount on prescription medications for family members who do not have Medicaid or CHIP, upon request.
Sports and School Physicals	Sports physicals to any member 2-19 years of age who have completed a well-child visit.	One sports/school physical in addition to a Texas Health Steps exam per calendar year for members ages 3 through 18.
Help for Members with Asthma	Members enrolled in the asthma disease management program will receive up to \$100 per year in various asthma support items and services.	<ul style="list-style-type: none"> • Up to \$100 per year for: <ul style="list-style-type: none"> ○ Pillow/mattress covers ○ Vent cleaning ○ Deep carpet cleaning ○ One peak flow meter and holding chamber or spacer. • \$125 towards a Hepafilter Vacuum for Members with a respiratory condition enrolled in Asthma Disease Management Program and/or in service coordination.
Extra Help for Pregnant Women	Extra help for pregnant members enrolled in case management. Gift cards (\$25-200 value), pregnancy handbook, diapers/wipes for completion of prenatal/post-partum visits.	Car seat class for mothers of Members under the age of 1 year. A free car seat will be given after completion of the class.

Value-Added Services	Aetna	Cook Children's Health Plan
Home Visits	Ten (10) additional hours of respite care per month for eligible members on MDCP and coordinated care waivers who have exhausted their respite benefits. Twelve (12) hours of respite care per year for eligible Level 1 non-MDCP members.	Up to 32 hours of in-home attendant respite services per year for members getting personal care services and not already receiving MDCP/waiver respite services.
Health and Wellness Services	Weight loss program including counseling with a nutritionist / dietician for non-pregnant Members ages 3 to 30; Body Mass Index (BMI) greater than 85th percentile.	<ul style="list-style-type: none"> • Up to \$100 reimbursement per year for Specialized Therapy such as massage, recreational, play, music, aquatic, hypnotherapy, equine, or auditory enhancement training. • Poison Prevention class for Parents/Guardians of Members. Once class is completed, they will receive one medication lockbox per household. Liability form is required. • Lifeguard Your Child (Water Safety) course for drowning prevention for Parent/Guardian for members ages 0-4 years. One gift per member for completion of course. • Gun safety education class for Parents/Guardian of Members. Upon completion of class Parent/Guardian is eligible to receive one gun lock per household. • \$25 gift card for females 16 years or older who had cervical cytology, hrHPV testing, cervical cytology/hrHPV cotesting, or chlamydia screening. Eligible every 12 months. • \$25 gift card for members who attend 3 Cook Children's Health Plan virtual education sessions up to 2 times a year per household. • YMCA Family (Up to 2 adults + all dependents) Membership for 30 days at no cost.
Healthy Play and Exercise Programs	Aetna Activate Kids Health Club members earn two \$50 retail gift cards annually upon enrollment in plan specified extracurricular programs and swimming programs.	<ul style="list-style-type: none"> • Up to \$200 per enrollment year for enrollment of a day or night camp approved by The American Camp Association. • Access to the Boys and Girls club where available, at no cost to Members 6 to 18 years of age. Members must be mobile. • \$30 gift card for Members ages 12 to 18 per school year for participating in an extracurricular activity, school sport or school club. Proof of participation is required. • Blood Pressure Self-Monitoring Program with a Healthy Heart Ambassador, personalized consultations and nutrition seminars. • 16 week lifestyle change program to address childhood obesity for children ages 7-13 focused on healthy eating, regular physical activity, and behavior change.

Value-Added Services	Aetna	Cook Children's Health Plan
Gift Programs	<ul style="list-style-type: none"> • Gift cards for completing Texas Health Steps visits/well-child checkups (\$25 – 200 value) at various ages. Upon completion, members will call member services to redeem. • \$25 gift card for member initial screening/assessment completion upon enrollment, SAI re-assessment & member web portal sign on 30 calendar days after completion of SAI. • \$125 gift card towards housing deposit fee for house, apartment or hotel for members who complete the Health Risk Questionnaire (HRQ) per plan specifications. 	<ul style="list-style-type: none"> • \$25 gift card for members ages 2 to 21 years who complete one Texas Health Steps well visit per year. • \$200 total reward, \$25 per visit for Members who complete a checkup at 2 weeks, 2 months, 4 months, 6 months, 9 months, 12 months, 15 months and 18 months of age. • CCHP will provide a one-time bathtub kneeling pad per household for CCHP Members ages 0 months to 3 years to prevent drowning during bath time. • \$25 gift card for Members ages 9-13 years who obtain the HPV vaccine. • Up to \$40 reimbursement for one-time GED testing fee for members 17 years and over. • \$50 gift card for Members ages 9-13 years who complete required Meningococcal, TDAP, and HPV immunizations. Must be enrolled with CCHP for a minimum of 6 months. • \$50 towards utilities set up fees (water, gas, or electricity) per household once all Members complete the Initial Health Needs Screening within 30 days of enrollment. • \$125 for housing deposit fee for house, apartment or hotel per household once all Members complete the Initial Health Needs Screening (IHNS) within 30 days of enrollment. • \$10 gift card for CCHP members ages 4-9 years of age who complete 1 dental cleaning annually. • \$10 gift card for members ages 6 months and up who receive a COVID-19 vaccine or booster shot. Proof of vaccine required within 30 days of receipt of vaccine. • \$50 Gift card for the purchase of diapers or wipes for members ages 0-2 years whose parent/guardian attend. a parenting class offered by CCHP. One per household per year. • Up to \$25 reimbursement per year for Notary Services to certify authorization given to act as LAR for Member. Proof of payment is required within 30 days of service. • \$20 gift card for Members who activate a new myCookChildren's Member Portal account.
Pest Control	Members have access to pest control services as part of the asthma disease management program.	\$50 per year for pest control services for Members with a chronic respiratory condition enrolled in the asthma disease management program and/or in service coordination.

Value-Added Services	Aetna	Cook Children's Health Plan
Extra Help for Individuals with Intellectual or Developmental Disabilities		\$25 gift card to purchase a sensory product for STAR Kids members in the IDD waiver for ages 2 to 21 years who complete one Texas Health Steps well visit per year.

Additional Behavioral Health Benefits	Aetna	Cook Children's Health Plan
Inpatient Follow-up Incentive Program	\$25 gift card for members who complete a follow-up visit with their behavioral health provider within 7 days of leaving a behavioral health inpatient hospitalization.	<ul style="list-style-type: none"> • \$50 gift card for Members 13 years of age and older who have a diagnosis of Alcohol or Drug Abuse (AOD) or dependency and receive treatment within 14 days of diagnosis. • \$50 gift card for Members who complete a follow-up visit with their Behavioral Health Provider within 7 days of leaving the Behavioral Health Facility. • \$50 gift card one-time for Members ages 6-12 years and newly diagnosed with ADHD who follow up with a practitioner within 30 days after receiving the new medication.
Online Mental Health Resources	Members are eligible for online mental health resources that include the following: mental and emotional well-being, substance use disorders and mental health.	Online support service to guide members through resources and health education.