

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-Added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Aetna	Cook Children's Health Plan
For questions or doctor information:	844-STR-KIDS (844-787-5437)	844-843-0004
TTY line for people with a hearing or speech disability:	800-735-2989	711
Help for mental health, drug, or alcohol problems:	844-STR-KIDS (844-787-5437)	855-481-7045
For prescription or medicine information:	844-STR-KIDS (844-787-5437)	844-843-0004
Health Plan Website:	www.aetnabetterhealth.com/texas	www.cookchp.org

Value-Added Services	Aetna	Cook Children's Health Plan
Extra Help Getting a Ride	Daily bus pass/token, cab fare or ride share for members and their LAR as well as siblings if the LAR cannot make other arrangements; when needed to visit WIC offices, plan sponsored community events/classes or attend Member Advisory Group meetings.	<p>CCHP will be covering for STAR Kids Members:</p> <ul style="list-style-type: none"> • Additional riders if the Member or LAR cannot make other arrangements. • Four (4) coordinated rides (one round trip per quarter) through Transportation Vendor to address Social Determinants of Health needs, for example: Scheduled appt at WIC offices, CCHP scheduled Member events/classes, MAG meetings, GED classes or continued education, Community Resource Centers for food, clothing , TX Workforce Commission and other types of assistance.
Disease Management	<p>Members with an asthma diagnosis and enrolled in the asthma disease management program will receive the following, up to \$100 per year:</p> <ul style="list-style-type: none"> • One peak flow meter and holding chamber or spacer each year. • Pest control. • Hypoallergenic bedding. • Vent cleaning. • Deep carpet cleaning. 	<ul style="list-style-type: none"> • Up to \$100 per year for STAR Kids Members with an asthma diagnosis and enrolled in the asthma disease management program for: <ul style="list-style-type: none"> ○ Pest control. ○ Pillow covers/mattress covers. ○ Vent cleaning. ○ Deep carpet cleaning. ○ One peak flow meter and holding chamber or spacer. • \$100 towards a Hepafilter Vacuum for Members with moderate to severe asthma diagnosis enrolled in Asthma Disease Management Program.
Extra Vision Services	<p>Members will receive financial assistance in obtaining vision services and products.</p> <ul style="list-style-type: none"> • 21 Years and older – Aetna will cover the cost of eye exams once every other year. • 21 Years and older – Aetna will cover up to \$175 once every other year for eye wear not limited to Eyeglass Frames, Lenses and Contact Lenses that are not covered by Medicaid. • Under 21 years old – Aetna will cover up to \$175 once a year for eye wear not limited to Eyeglass Frames, Lenses and Contact Lenses that are not covered by Medicaid. 	<p>\$125 value for eyeglass frames/lenses or \$100 for contact lenses/fitting fees per year.</p>

Value-Added Services	Aetna	Cook Children's Health Plan
Discount Pharmacy / Over-the-Counter Benefits	<p>The OTC Health Solutions program offers members a \$25 monthly allowance (\$300 annually). OTC medications and products can be ordered by phone, online, fax or mail and are then delivered directly to members' homes. Limited to \$25 per month (\$300 annually) per household. These products include*:</p> <ul style="list-style-type: none"> • Baby Care • Cold Remedies • Digestive Health • Ear & Eye Care • Feminine Care • First Aid Supplies • Foot Care • Home Diagnostics • Incontinence • Oral Care • Pain Relievers • Personal Care • Vitamins/Minerals <p>*Excludes prescriptions, alcohol, lottery, postage stamps, gift cards, money orders, prepaid cards and photo finishing and is not valid on any items reimbursed by the federal government. This benefit covers Over-the Counter (OTC) medications and other products items that do not need a prescription and are not otherwise covered benefit.</p>	<ul style="list-style-type: none"> • CCHP STAR Kids members are eligible to receive a \$30 gift card per household for over-the-counter products every six months, upon request. Items include but are not limited to: Pain and Fever reducers, Allergy sprays and gels, Cold and Flu products, First Aid Supplies, Thermometers, Acid Reducers, Cough drops and, eye drops. Excluding CHIP covered benefits. • CCHP Members are eligible to receive up to 15% discount on over-the-counter products purchased at Cook Children's Pharmacy. Items include but are not limited to: Pain and Fever reducers, Allergy sprays and gels, Cold and Flu products, First Aid Supplies, Thermometers, Acid Reducers, Cough drops and, eye drops. Excluding CHIP covered benefits. • Up to 80% discount on prescription medications for family members who do not have Medicaid or CHIP, upon request. • Discount coupons for over the counter products for all new Members included in their new Member Welcome Packets. Excluding CHIP covered benefits.
Sports and School Physicals	Medically necessary sports physicals to any member 19 years and younger who have completed a well-child visit.	CCHP will provide one sports/school physical in addition to a Texas Health Steps exam per calendar year to enrolled members that are ages 3 through 18.
Temporary phone help	<p>Members that qualify for the Federal Lifeline Program are provided with choice of a smartphone, feature phone or use of their personal cell phone to include the following plan options depending on coverage area. (1) Assurance Wireless: Android smartphone with 500 MB of data, 350 talk minutes and unlimited text; (2) EnTouch Wireless: use of personal cell phone, 500 MB of data, and 500 units of voice/text where 1 unit = 1 text or 1 minute; (3) EnTouch Wireless: Feature phone, 10 MB of data, 500 talk minutes, 100 texts; (4) Life Wireless: use of personal cell phone, 10 MB of data, 500 talk minutes and unlimited text. Member calls to and from the Health Plan and health-related texts received from the Health Plan will not apply to minute or text limits.</p>	Reimbursement for up to \$25 per quarter for additional data for Members who qualify for the federal lifeline program.

Value-Added Services	Aetna	Cook Children's Health Plan
Help for Members with Asthma	<p>Members with an asthma diagnosis and enrolled in the asthma disease management program will receive the following, up to \$100 per year:</p> <ul style="list-style-type: none"> • One peak flow meter and holding chamber or spacer each year. • Pest control. • Hypoallergenic bedding. • Vent cleaning. • Deep carpet cleaning. 	<ul style="list-style-type: none"> • Up to \$100 per year for STAR Kids Members with an asthma diagnosis and enrolled in the asthma disease management program for: <ul style="list-style-type: none"> ○ Pest control. ○ Pillow covers/mattress covers. ○ Vent cleaning. ○ Deep carpet cleaning. ○ One peak flow meter and holding chamber or spacer. • \$100 towards a Hepafilter Vacuum for Members with moderate to severe asthma diagnosis enrolled in Asthma Disease Management Program.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • \$25 gift card and a special pregnancy handbook for enrolling in case management within 30 days of enrollment. • \$25 gift card and a special pregnancy handbook for enrolling in case management within 30 days of pregnancy diagnosis if already a member. • \$50 worth of diapers, baby wipes and/or similar items for completion of 3 prenatal visits. • \$50 worth of diapers, baby wipes and/or similar items 3 additional prenatal visits (6 in total) and 1 postpartum care visit. • Members will call the health plan when they have completed all their prenatal and post-partum care visits to claim their gift of baby items. • Pregnancy handbook for pregnant members in case management. 	<p>Free car seat checkups for first time mothers and for Members under the age of 12.</p>
Home Visits	<p>Ten (10) additional hours of respite care per month for eligible members on MDCP and coordinated care waivers who have exhausted their respite benefits.</p>	<p>Up to 32 hours of in-home attendant respite services per year for members getting personal care services and not already receiving MDCP/waiver respite services.</p>
Health and Wellness Services		<ul style="list-style-type: none"> • Up to \$100 reimbursement per year for Specialized Therapy such as massage, recreational, play, music, aquatic, hypnotherapy, equine, or auditory enhancement training. • Poison Prevention class for Parents/Guardians. • Water Safety Course for Drowning prevention. • Access to a Community Resource Link (Aunt Bertha) for help connecting to resources for food, housing, employment, and other community resources.
Healthy Play and Exercise Programs		<ul style="list-style-type: none"> • Up to \$200 per member per enrollment year towards the enrollment of a day or night camp approved by the American Camp Association. This is above what is already covered for MDCP members. • Access to the Boys and Girls club where available, at no cost to Members 6 to 21 years of age. Members must be mobile.

Value-Added Services	Aetna	Cook Children's Health Plan
<p>Gift Programs</p>	<p><u>Up to \$400 in total Gift Programs</u></p> <p><u>Gift Program for Pregnant Moms:</u></p> <ul style="list-style-type: none"> • \$25 gift card and a special pregnancy handbook for enrolling in case management within 30 days of enrollment. • \$25 gift card and a special pregnancy handbook for enrolling in case management within 30 days of pregnancy diagnosis if already a member. • \$50 worth of diapers, baby wipes and/or similar items for completion of 3 prenatal visits. • \$50 worth of diapers, baby wipes and/or similar items for completion of 3 additional prenatal visits (6 in total) and 1 postpartum care visit. • Members will call the health plan when they have completed all their prenatal and postpartum care visits to claim their gift of baby items. • Pregnancy handbook for pregnant members in case management. <p><u>Gift Program for Well-child / Texas Health Steps exams:</u></p> <ul style="list-style-type: none"> • \$50 gift card at no cost to members for completing Texas Health Steps/well-child checkups/visits at 2 weeks and 2, 4, 6, months of age. Upon completion of these checkups, Members will call Member Services to redeem and request one \$50 gift card. • \$25 gift card at no cost to you for completing a Texas Health Steps/well-child checkup/visit at 9 months of age. Upon completion of this checkup, Members will call Member Services to redeem and request one \$25 gift card. • \$25 gift card at no cost to you for completing a Texas Health Steps/well-child checkup/visit at 12 months of age. Upon completion of this checkup, Members will call Member Services to redeem and request one \$25 gift card. • \$25 gift card at no cost to you for completing a Texas Health Steps/well-child checkup/visit at 15 months of age. Upon completion of this checkup, Members will call Member Services to redeem and request one \$25 gift card. • \$25 gift card at no cost to you for completing a Texas Health Steps/well-child checkups/visits at 18 and 30 months of age. Upon completion of each of these checkups, the Members will call Member Services to redeem and request one \$25.00 gift card. A total of two \$25 gift cards are available for completing both checkups. • \$25 gift card at no cost to you each time an annual Texas Health Steps/well-child checkups/visits is received for members 3-20 years of age. Upon completion of each of these checkups/visits, the Members will call Member Services to redeem and request one \$25.00 gift card. Limit one card per member per year. <p><u>Gift Program for Behavioral Health:</u></p> <ul style="list-style-type: none"> • \$25 gift card to members who complete a follow-up visit with their behavioral health provider within 7 days of leaving the Behavioral Health hospitalization. <p><u>Gift Program for STAR Kids Screening & Assessment Instrument:</u></p> <ul style="list-style-type: none"> • \$25 gift card after completing the Aetna Better Health STAR Kids Initial Screening and Assessment Process within 10 business days of enrollment, re-assessment of SAI and signs up for the STAR Kids Member web portal within 30 calendar days after completion of SAI. Limit 1 gift card per member per year. 	<ul style="list-style-type: none"> • One \$25 gift card for members age 2 to 21 who complete a Texas Health Steps well visit. • \$120 total reward for members who complete a checkup at 2 weeks, 2 months, 4 months, 6 months, 9 months, 12 months, 15months, and 18 months of age (up to 8 visits at \$15 gift card for each visit, \$120 maximum). • A one-time bathtub kneeling pad per household for CCHP Members ages 3 months to 3 years to prevent drowning during bath time. • \$25 gift card for Members ages 9-13 years who obtain the HPV vaccine. • Up to \$40 reimbursement for one-time GED testing fee for members 17yrs and over.

Value-Added Services	Aetna	Cook Children's Health Plan
Entertainment		Access to the Boys and Girls club where available, at no cost to Members 6 to 21 years of age. Members must be mobile.
Pest Control		See Asthma section.
Respite Services	Up to an additional 10 hours in-home respite services for Aetna Better Health STAR Kids MDCP and coordinated care waiver members per month.	Up to 32 hours of in-home attendant respite services per year for members getting personal care services and not already receiving MDCP/waiver respite services.
Pre-Vocational Assistance		Up to \$40 reimbursement for one-time GED testing fee for members 17yrs and over.

Additional Behavioral Health Benefits	Aetna	Cook Children's Health Plan
Inpatient Follow-Up Incentive Program	Free \$25 gift card for members who complete a follow-up visit with their behavioral health provider within 7 days of leaving the behavioral health facility.	<ul style="list-style-type: none"> • \$25 gift card for Members 13 years of age and older who have a diagnosis of Alcohol or Drug Abuse (AOD) or dependency and receive treatment through an inpatient AOD admission, outpatient visits, intensive outpatient encounter or partial hospitalization, within 14 days of diagnosis. • \$25 gift card for Members who complete a follow-up visit with their Behavioral Health Provider within 7 days of leaving the Behavioral Health Facility.
Online Mental Health Resources	https://www.aetnabetterhealth.com/texas/members/behavior	Online social services resource directory (Aunt Bertha) to locate community supports such as food and nutrition, housing, education, and employment services.