

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Medicaid Rural Service Area – Northeast

(Anderson, Angelina, Bowie, Camp, Cass, Cherokee, Cooke, Delta, Fannin, Franklin, Grayson, Gregg, Harrison, Henderson, Hopkins, Houston, Lamar, Marion, Montague, Morris, Nacogdoches, Panola, Rains, Red River, Rusk, Sabine, San Augustine, Shelby, Smith, Titus, Trinity, Upshur, Van Zandt, and Wood counties)



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Texas Children's Health Plan	UnitedHealthcare
For questions or doctor information:	Toll Free: 800-659-5764 Local: (832) 828-1003	877-597-7799
TTY line for people with a hearing or speech disability:	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	800-731-8529	877-597-7799
For prescription or medicine information:	Toll Free: 800-659-5764 Local: (832) 828-1003	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	www.texaschildrenshealthplan.org	www.uhccommunityplan.com

Value-Added Services	Texas Children's Health Plan	UnitedHealthcare
Extra Help Getting a Ride (when state services are not available)	Transportation services at no cost for members to health visits, the pharmacy and Texas Children's Health Plan classes and events.	Rides to medical appointments not covered by Medicaid, such as equine therapy. Additional children may be approved for rides to Medicaid approved providers.
Disease Management	<ul style="list-style-type: none"> • Diabetes Screening Reward: Members with type 1 or type 2 diabetes can earn: <ul style="list-style-type: none"> ○ \$25 reward card for getting a yearly diabetic eye exam (18+). ○ \$50 reward card for getting an HbA1c test every 6 mo (10+). • ADHD Management Reward: \$25 reward card for member's ages 6 to 12 who find out they have Attention Deficit/Hyperactivity Disorder (ADHD), take ADHD medication, and see the doctor again in 30 days. 	<ul style="list-style-type: none"> • 1 kit per year. 1 cookbook (English only), 1 blood sugar log and 1 medicine log for members in disease management for Diabetes. • Access to the Optum Member Portal, which lets members schedule text reminders for their meds online.
Extra Vision Services	<p style="text-align: center;">Eyewear Support:</p> <p>In addition to the covered free pair of glasses each year, members age 0 to 18 get \$110 to upgrade or replace your glasses or \$90 towards contacts and contact fittings.</p>	\$105 max eyewear allowance. Every 24 months for frame upgrades, lenses, or contacts not covered by Medicaid benefit. Includes loss or damage but not a 2nd or spare pair.
Sports and School Physicals	<p style="text-align: center;">Physical Exams for School and Sports Programs:</p> <p>A yearly sports and school physical exam by their PCP at no cost for school or camp for member's ages 5 to 19.</p>	One yearly sports or school physical exam is available at no cost for members 4 to 20 years of age.
Help for Members with Asthma	<p style="text-align: center;">Asthma Education Reward:</p> <p>\$25 reward card for members with high-risk asthma who join and complete the full 90-day asthma case management program.</p>	1 Allergy free bed cover and 1 pillowcase for Members under active case management with asthma or COPD.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • Basic Baby Care and Birth Classes: Online classes at no cost for to learn about pregnancy, childbirth, breastfeeding, postpartum health, newborn care, and more. Printed materials are provided by request. • Portable Crib/Playpen: A portable crib that doubles as a playpen at no cost for members in the third trimester of their pregnancy. • Prenatal Visit Reward: \$25 reward card for pregnant members who go for at least one prenatal visit during their pregnancy. • Postpartum Visit Reward: \$25 reward card for members who go for at least one postpartum visit within 84 days of giving birth. 	<ul style="list-style-type: none"> • 1 book for new moms with tips and info about taking care of yourself and baby. Addresses physical and emotional needs. • Join Babyscripts app to get free info, tools, and alerts to help you remember important things. One \$15 gift card for joining. \$20 gift card for completing prenatal visit. One \$15 gift card for completing a postpartum visit. • Wellhop for Mom & Baby connects members with similar due dates online. They will learn together and support each other from pregnancy through early postpartum.

Value-Added Services	Texas Children's Health Plan	UnitedHealthcare
Health and Wellness Services	<ul style="list-style-type: none"> • Well-Child Checkup Reward: Members ages 0-30 months can earn: <ul style="list-style-type: none"> ○ A \$100 reward card for going to 6 well-child checkups by 15 mo. ○ And a \$50 reward card for going to 2 more checkups from 15 and 30 mo. • Young Adult Wellness Visit Reward: \$25 reward card for members ages 16 to 21 who complete a yearly checkup. • Health Education Special Events: In-person and virtual fun family events at no cost to members. At these events, members will learn about telehealth, healthy habits, new benefits, and more. 	<ul style="list-style-type: none"> • A pack of throw-away name bands for members age 20 and younger. • Resource book for families of adoptive children (only available in English). • Up to 10 horse therapy sessions for eligible Members. • A \$75 gift card for Members with sensory needs. • A pack of food allergy labels. • UnitedHealthcare OMW™ (UnitedHealthcare On My Way) is for teen/young adult members to learn independence. Find housing, get a job, manage money and more online. • Members who vape can get help to stop. Education and support are available through an online program. • STAR Kids Members with PPECC or PDN services can get 8 hours of care in the facility. This applies to normal business hours.
Healthy Play and Exercise Programs	<p style="text-align: center;">Extracurricular Activity Fee Assistance: Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program.</p>	<p style="text-align: center;">Exercise kit, including pedometer, for members who want to lose weight or become more active.</p>
Gift Programs	<p style="text-align: center;">SAI Assessment Completion Reward: \$50 reward card for new members who enroll in Case Management and complete the Screening and Assessment Instrument (SAI) within 90 days of joining.</p>	<ul style="list-style-type: none"> • A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per family every year. • Personal tote bag for back of Wheelchair. • Fire/water resistant storage bag for natural disasters. • Members with a processing disorder can get 1 focus learning kit. For example: items for focus during homework tasks, or learning. • Wheelchair safety lights to improve visibility.
Pest Control		<p style="text-align: center;">Roach repellant wall plugs for members who are under case management for Asthma or COPD.</p>
Extra Help for Individuals with Intellectual or Developmental Disabilities		<p style="text-align: center;">Members with Down Syndrome can access an online program for health and wellness info about Down Syndrome. Family can also use this resource.</p>

Additional Behavioral Health Benefits	Texas Children's Health Plan	UnitedHealthcare
Behavioral Health		Members can get weight loss and exercise tips, and resources. It's available through an online program.
Inpatient Follow-up Incentive Program	<p style="text-align: center;">Mental Health Follow-Up Reward: \$25 reward card for members ages 6 and up who see a mental health provider within 7 days of leaving a mental health hospital or facility.</p>	<ul style="list-style-type: none"> • \$20 gift card for members that follow up with a mental health provider. Must be within 7 days of discharge from an inpatient mental health hospital. • 1 mental health journal after 7 day or 30 day post hospital stay. Journal has resources and writing prompts for members to write and process feelings.
Online Mental Health Resources		<ul style="list-style-type: none"> • LiveandWorkWell.com, has news, videos, legal resources, and you can find doctors and other care. • 24/7 help for stress and well-being on an online tool where you can learn at your own speed.