

# Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Medicaid Rural Service Area – Northeast

(Anderson, Angelina, Bowie, Camp, Cass, Cherokee, Cooke, Delta, Fannin, Franklin, Grayson, Gregg, Harrison, Henderson, Hopkins, Houston, Lamar, Marion, Montague, Morris, Nacogdoches, Panola, Rains, Red River, Rusk, Sabine, San Augustine, Shelby, Smith, Titus, Trinity, Upshur, Van Zandt, and Wood counties)



TEXAS  
Health and Human  
Services



## Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

## People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

## Value-added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Texas Children's Health Plan	UnitedHealthcare
For questions or doctor information:	Toll Free: 800-659-5764 Local: (832) 828-1003	877-597-7799
TTY line for people with a hearing or speech disability:	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	800-731-8529	877-597-7799
For prescription or medicine information:	Toll Free: 800-659-5764 Local: (832) 828-1003	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	www.texaschildrenshealthplan.org	www.uhccommunityplan.com

Value-Added Services	Texas Children's Health Plan	UnitedHealthcare
Extra Help Getting a Ride	Transportation services at no cost for members to Texas Children's Health Plan sponsored classes or qualifying events.	Rides to appointments not covered by Medicaid. For example, equine therapy.
Disease Management	<ul style="list-style-type: none"> <li>• \$25 reward card for members ages 18 and up who have type 1 or type 2 diabetes and complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>• \$50 reward card for members ages 10 and up who have type 1 or type 2 diabetes and complete an HbA1c blood test every 6 months.</li> </ul>	
Extra Vision Services	\$110 allowance towards upgrades for frames and lenses or \$90 towards contacts and contact fittings for members up to 18 years old.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Sports and School Physicals	A yearly sports and school physical exam at no cost for school or camp entrance for members ages 5 to 19, performed by their PCP.	1 each year for Members 4 to 20 years of age.
Help for Members with Asthma		<ul style="list-style-type: none"> <li>• Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</li> <li>• Roach repellent wall plugs for members who are under case management for Asthma or COPD.</li> </ul>
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• Portable Crib/Playpen: A portable crib that doubles as a playpen at no cost for members that notify Texas Children's Health Plan within 14 days of the birth of their child.</li> <li>• Basic Baby Care and Birth Classes: Online classes through INJOY at no cost for pregnant members to learn about pregnancy, childbirth, breastfeeding, postpartum health, newborn care, and more. Printed materials are available upon request.</li> <li>• Prenatal Visit Reward: \$25 reward card for pregnant members who complete at least one prenatal visit during their pregnancy.</li> <li>• Postpartum Visit Reward: \$25 reward card for members who complete at least one postpartum visit within 42 days after giving birth.</li> </ul>	<ul style="list-style-type: none"> <li>• Infant care book for pregnant members.</li> <li>• Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit.</li> </ul>

Value-Added Services	Texas Children's Health Plan	UnitedHealthcare
Health and Wellness Services	<ul style="list-style-type: none"> <li>Well-Child Checkup Reward: Up to \$150 in reward cards for members ages 0 to 15 months: \$50 reward card for completing 3 well-child checkups and an additional \$100 reward card for completing a total of 6 well-child checkups.</li> <li>Young Adult Wellness Visit Reward: \$25 reward card for members ages 18 to 21 who complete a routine annual checkup.</li> <li>Health Education Special Events: In-person and virtual seasonal and community events at no cost where members learn about telehealth, healthy habits, new benefits, and more.</li> </ul>	<ul style="list-style-type: none"> <li>A pack of throw-away name bands for members age 20 and younger.</li> <li>Resource book for families of adoptive children (only available in English).</li> <li>Up to 10 horse therapy sessions for eligible Members.</li> <li>Sensory goods for eligible members with sensory sensitivity.</li> <li>A pack of food allergy labels.</li> <li>Access to online resources, “findhelp”, to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.</li> </ul>
Healthy Play and Exercise Programs	Extracurricular Activity Fee Assistance: Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program.	Exercise kit, including pedometer, for members who want to lose weight or become more active.
Gift Programs	<ul style="list-style-type: none"> <li>Up to \$150 in reward cards for members ages 0 to 15 months: \$50 reward card for completing 3 well-child checkups and an additional \$100 reward card for completing a total of 6 well-child checkups.</li> <li>\$25 reward card for members ages 18 and up who have type 1 or type 2 diabetes and complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>\$50 reward card for members ages 10 and up who have type 1 or type 2 diabetes and complete an HbA1c blood test every 6 months.</li> <li>\$25 reward card for members ages 18 to 21 who complete a routine annual checkup.</li> <li>Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program.</li> <li>\$25 reward card for members ages 6 and older who complete a follow-up visit with a mental health provider within 7 days of discharge from a mental health hospital or facility.</li> <li>\$25 reward card for pregnant members who complete at least one prenatal visit during their pregnancy.</li> <li>\$25 reward card for members who complete at least one postpartum visit within 42 days after giving birth.</li> <li>\$10 reward card for new members who complete the Health Risk Assessment within 90 days of enrollment.</li> </ul>	<ul style="list-style-type: none"> <li>A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per family every year.</li> <li>Personal tote bag for back of Wheelchair.</li> <li>Fire/water resistant storage bag for natural disasters.</li> <li>One focus learning bundle, through Stacy's Sensory Solutions, containing items that promote focus and engagement during homework tasks or remote learning for members with a diagnosis of Dyslexia, ADHD, Dyscalculia, Dysgraphia, or Processing Deficits.</li> </ul>

Additional Behavioral Health Benefits	Texas Children's Health Plan	UnitedHealthcare
Inpatient Follow-Up Incentive Program	\$25 reward card for members ages 6 and older who complete a follow-up visit with a mental health provider within 7 days of discharge from a mental health hospital or facility.	\$20 gift card for members who follow -up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.
Online Mental Health Resources		Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.