

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Medicaid Rural Service Area – Central Texas

(Bell, Blanco, Bosque, Brazos, Burleson, Colorado, Comanche, Coryell, DeWitt, Erath, Falls, Freestone, Gillespie, Gonzales, Grimes, Hamilton, Hill, Jackson, Lampasas, Lavaca, Leon, Limestone, Llano, Madison, McLennan, Milam, Mills, Robertson, San Saba, Somervell, and Washington counties)



TEXAS
Health and Human
Services



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-Added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Blue Cross Blue Shield of Texas	UnitedHealthcare
For questions or doctor information:	877-688-1811	877-597-7799
TTY line for people with a hearing or speech disability:	7-1-1	7-1-1
Help for mental health, drug, or alcohol problems:	800-424-0324	877-597-7799
For prescription or medicine information:	877-688-1811	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	www.bcbstx.com/starkids	www.uhccommunityplan.com

Value-added Services	Blue Cross Blue Shield of Texas	UnitedHealthcare
Extra Help Getting a Ride	Members can get free rides to approved services not covered by Medicaid such as non-emergency doctor visits, therapy, pharmacy, WIC visits, BCBSTX member events and meetings, hippotherapy, approved health classes or for covered services where the parent needs to bring more than one child.	Rides to appointments not covered by Medicaid. For example, equine therapy.
Disease Management	Members who join the Special Beginnings program will have access to breastfeeding support information provided by Special Beginnings nurses.	
Extra Vision Services	Members 18 and younger can get upgrades to their eyewear every year, up to \$150.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Discount Pharmacy / Over-the-Counter Benefits	All members get a free membership to Blue365, a program which offers discounts for health and wellness products and services	
Sports and School Physicals	1 free sports or school physical each year for members.	1 each year for Members 4 to 20 years of age.
Help for Members with Asthma		<ul style="list-style-type: none"> • Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD. • Roach repellent wall plugs for members who are under case management for Asthma or COPD.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • Pregnant members can get a free infant car seat or pack and play by enrolling in Special Beginnings and going to a prenatal visit. • Gift Cards for Prenatal and Postpartum Visits. • Prenatal Class with incentive diaper bag. 	<ul style="list-style-type: none"> • Infant care book for pregnant members. • Join Baby Blocks and earn gift cards for diapers, wipes etc. when you get timely checkups/event completion for: <ul style="list-style-type: none"> ○ Enrollment. ○ 24 week prenatal. ○ 32 week prenatal. ○ Postpartum visit. ○ 2 month well child. ○ 4 month well child. ○ 6 month well child.
Home Visits	MDCP STAR Kids members may receive extra respite care from their caregiver for eight hours per month.	

Value-added Services	Blue Cross Blue Shield of Texas	UnitedHealthcare
Health and Wellness Services	<ul style="list-style-type: none"> • Pregnant members can get up to \$50 worth of fresh and healthy produce. • In-home delivery meal service may be available for qualifying members after hospital discharge. • Horse therapy or therapeutic riding services for STAR Kids members who meet riding qualifications. • BCBSTX members can access the Aunt Bertha community resource platform to obtain referrals and information to local community service programs. 	<ul style="list-style-type: none"> • A pack of throw-away name bands for members age 20 and younger. • Resource book for families of adoptive children. • Sensory goods for eligible members with sensory sensitivity. • A pack of food allergy labels. • Access to online resources, “Aunt Bertha”, to connect with free or low-cost community resources. For example; food banks, shelters, education, housing, and employment services.
Healthy Play and Exercise Programs	Members can receive up to \$100 reimbursed for summer camp enrollment fees.	Exercise kit, including pedometer, for members who want to lose weight or become more active.
Gift Programs	<ul style="list-style-type: none"> • One \$75 gift card for kids who get 6 Texas Health Steps checkups by 15 months of age. • One \$25 gift card per member family, per meeting, for attendance at a quarterly phone Parent/LAR Member Resource Meeting. • One \$25 gift card for adolescent members ages 12-21 who get their annual Texas Health Steps check-up. 	<ul style="list-style-type: none"> • A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per family every year. • Personal tote bag for back of Wheelchair. • Fire and waterproof storage bag for natural disasters. • One focus learning bundle, through Stacy's Sensory Solutions, containing items that promote focus and engagement during homework tasks or remote learning; for members with a diagnosis of Dyslexia, ADHD, Dyscalculia, Dysgraphia, or Processing Deficits.

Additional Behavioral Health Benefits	Blue Cross Blue Shield of Texas	UnitedHealthcare
Inpatient Follow-Up Incentive Program	\$25 gift card for members who attend a follow-up visit with a behavioral health provider within 7 days of hospital discharge.	\$20 gift card for members who follow -up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.
Online Mental Health Resources	Members will have access to online Behavioral Health tools where they can login to get information for their specific behavioral health concerns.	Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.