

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Lubbock Service Area

(Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, and Terry counties)



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-Added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Superior HealthPlan	Wellpoint
For questions or doctor information:	844-590-4883	844-756-4600
TTY line for people with a hearing or speech disability:	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	844-590-4883	844-756-4600
For prescription or medicine information:	844-590-4883	844-756-4600
Health Plan Website:	SuperiorHealthPlan.com	https://www.wellpoint.com/tx/medicaid

Value-Added Services	Superior HealthPlan	Wellpoint
Extra Help Getting a Ride (when state services are not available)		<ul style="list-style-type: none"> • Additional family may be approved for rides to doctors. • Members can receive up to 12 round trips to WIC offices or attend Member Advisory Group meetings, community based behavioral health-related locations and food pantries.
Disease Management	Up to \$500 towards nursing facility stay expenses. Members must participate in the Money Follows the Person (MFP) process for Medically Dependent Children Program (MDCP).	Free healthy living coaching for families with kids ages 7 through 17 who qualify with an obesity diagnosis.
Extra Vision Services	\$150 allowance for select eyeglass lenses, frames, or contact lenses that are not covered by Medicaid once every two years.	\$25 allowance for Eye Glass accessories.
Drug Store Services/Over-the-Counter Benefits	Up to \$30 allowance per quarter for over-the-counter items. The OTC catalog includes household, personal care, and oral care items. No prescription required.	<ul style="list-style-type: none"> • \$20 gift card allowance for over-the-counter medicines. Member's ages 6 months through 24 months must receive the full series of the flu vaccine. • \$20 gift card allowance for over-the-counter medicines for members ages 3 through 20 that receive the flu vaccine annually.
Sports and School Physicals	One sports/school physical each year for members 4 to 18 years old.	One sports, school or camp physical per year.
Help for Members with Asthma	Allergy-free mattress cover and pillowcase to help control asthma symptoms when enrolled in Asthma Disease Management for 60 continuous days.	<ul style="list-style-type: none"> • 1 allergy-free pillow cover each year for certain members with asthma ages 0 through 20 in a disease management program. • Inhaler sensor for members with asthma - tracks inhaler use to help show and prevent possible health problems.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • Diaper bag and diapers for participating in Start Smart for Your Baby®. <ul style="list-style-type: none"> ○ Must submit Notification of Pregnancy and ○ Attend educational baby shower hosted by Superior. • Access to mobile app with pregnancy-related support and information according to your pregnancy stage. 	<ul style="list-style-type: none"> • \$25 gift card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 gift card for receiving post-partum checkup 7 to 84 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. • Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents. • Pregnancy, post-partum, and newborn educational resources provided to pregnant members.
Home Visits	<ul style="list-style-type: none"> • Up to 8 hours of in-home respite care per year. • Up to 15 home-delivered prepared meals per year for the household after a member's discharge from a hospital stay. 	

Value-Added Services	Superior HealthPlan	Wellpoint
Health and Wellness Services	<ul style="list-style-type: none"> • Access to an online tool to support smoking cessation. • Wearable fitness tracker for members in our Lifestyle Program with current SAI, ISP Narrative, and up to date with Texas Health Steps checkup. One tracker per lifetime. 	<ul style="list-style-type: none"> • Free healthy living coaching for families with kids age 7 to 17 who qualify with an obesity diagnosis. • Up to \$75 for sensory products for eligible members with sensory sensitivities. • Ex Program: A tobacco cessation program with online activities, education material, and products to help members quit using tobacco, chew, cigarettes, or vaping. • Up to \$100 annually for cost of participation at choice of Boys and Girls Club, Boy or Girl Scouts or other organizations, where available. • Up to 8 extra hours respite services for caregivers per year.
Healthy Play and Exercise Programs	Up to \$150 per year for the cost of an extra-curricular activity. Must be approved by Service Coordination 90 days prior to the start date.	Weight Management Virtual Program: 24/7 access to resources, activities on healthy snacking, portion management, weight goals, extra calories and exercise tips.
Gift Programs	<ul style="list-style-type: none"> • \$20 reward card for members who get their Texas Health Steps checkup within 90 days of joining Superior. Limited to 1 reward per member per year. • \$10 for members 18 to 20 years old who get their annual flu shot. • \$20 rewards card for female members 18 to 20 years old who get their annual well woman exam. Limited to 1 reward per member per year. • \$120 rewards card for members birth to 15 months that get all 6 Texas Health Steps checkups on schedule. • \$20 rewards card per checkup for members 3 to 20 years old who get their annual Texas Health Steps checkup each year. Limited to 1 reward per member per year. • \$20 rewards card for pregnant members who attend a prenatal visit within first trimester or 42 days of Superior enrollment. • \$20 rewards card for pregnant members who attend each of the following: <ul style="list-style-type: none"> ○ 3rd prenatal visit ○ 6th prenatal visit ○ 9th prenatal visit • \$20 reward card for members who complete a postpartum visit within 7-84 days of delivery. • Up to \$15 reward for proper guardianship documents for members ages 18 to 20 years old. • \$25 reward for members 18 to 20 years old who successfully complete their transition assessment timely. • \$25 reward per year to non-MDCP members after 90 days of continuous enrollment who have a current SAI, ISP-Narrative, and are up to date with Texas Health Steps checkups. 	<ul style="list-style-type: none"> • \$20 gift card for diabetic members after completing an HbA1c blood test once every 6 months for ages 18 through 20. • \$20 gift card for members 18 through 20 with diabetes mellitus achieving HbA1c blood test results less than 9 once every 6 months. • \$120 gift card for members ages newborn through 15 months who get all 6 well-child checkups per the state approved schedule. • Up to a total \$60 gift card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) per the state approved schedule. • \$20 gift card per checkup for members ages 3 through 20 years who get Texas Health Steps checkups timely each year per the state approved schedule. • \$20 gift card for receiving the full series of the Rotavirus Vaccine across different days 42 days after birth through 24 months of age. • First Aid Kit and a Personal Disaster Plan. • \$20 gift card for members ages 6 through 12 newly diagnosed with ADHD who have a follow up with their prescribing provider within 30 days after starting their medication. • \$20 gift card for children ages 9 through 13 years for receiving the full series of the HPV (Human papillomavirus) vaccination.

Value-Added Services	Superior HealthPlan	Wellpoint
Pest Control		Routine pest control once every 3 months.
Extra Help for Individuals with Intellectual or Developmental Disabilities	<ul style="list-style-type: none"> • A Joy for All™ battery-operated plush companion pet for members enrolled in Behavioral Health Disease Management. • Members with a qualifying diagnosis may receive a free age-appropriate learning bundle to promote focus and engagement during tasks. 	

Additional Behavioral Health Benefits	Superior HealthPlan	Wellpoint
Inpatient Follow-up Incentive Program	\$20 rewards card and journal for members 6 to 20 years old, who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.	\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.
Online Mental Health Resources	Access to an online tool to support mental health and overall well-being, such as anxiety, depression, and mindfulness, through self-guided programs.	24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety or depression.