

# Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Jefferson Service Area (Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, San Jacinto, Tyler, and Walker counties)



## Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

## People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

## Value-Added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Texas Children's Health Plan	UnitedHealthcare
For questions or doctor information:	Toll Free: 800-659-5764 Local: (832) 828-1003	877-597-7799
TTY line for people with a hearing or speech disability:	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	800-731-8529	877-597-7799
For prescription or medicine information:	Toll Free: 800-659-5764 Local: (832) 828-1003	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	www.Texaschildrenshealthplan.org	www.uhcommunityplan.com

Value-added Services	Texas Children's Health Plan	UnitedHealthcare
24-Hour Nurse Line	Yes	
Extra Help Getting a Ride	Help getting a ride to qualifying classes or events sponsored by Texas Children's Health Plan.	Rides to appointments not covered by Medicaid. For example, equine therapy.
Disease Management	<ul style="list-style-type: none"> <li>• \$25 reward card for diabetic members ages 18 and up who complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>• \$50 reward card for diabetic members ages 18 and up who completes a HbA1c blood test every 6 months.</li> <li>• \$50 reward card for diabetic members ages 18 and up who complete a kidney health measurement inclusive of both the estimated glomerular filtration rate (eGFR) and a urine albumin/creatinine ratio (uACR).</li> </ul>	
Extra Vision Services	\$110 eyewear allowance towards upgrades for frames and lenses or \$90 towards contacts and contact fittings.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Sports and School Physicals	One each year for members ages 5 to 19.	1 each year for Members 4 to 20 years of age.
Help for Members with Asthma		<ul style="list-style-type: none"> <li>• Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</li> <li>• Roach repellent wall plugs for members who are under case management for Asthma or COPD.</li> </ul>

Value-added Services	Texas Children's Health Plan	UnitedHealthcare
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• Basic Baby Care Classes: <ul style="list-style-type: none"> <li>○ Newborn Care.</li> <li>○ Infant CPR Educational Training.</li> <li>○ Car Seat Safety.</li> <li>○ Breastfeeding Basics and Beyond.</li> </ul> Members will receive educational materials, access to an interactive mobile app and 2 packs of newborn diapers. </li> <li>• Childbirth Education Class: Members will receive 1 book titled Understanding Childbirth, access to an interactive mobile app and 2 packs of newborn diapers.</li> <li>• Portable crib/playpen: A portable crib that doubles as a playpen will be provided to members that notify Texas Children's Health Plan within 14 days of the baby's arrival.</li> <li>• Meals for Moms: Members will receive one healthy meal per month for a family of four from their second trimester of pregnancy until two months after giving birth.</li> <li>• GED Reward Card: Pregnant members are eligible to a reward card upon completion of a GED. The amount will be based on the number of subjects needed to complete the program, up to a maximum of \$145 (or \$36.25 per subject).</li> </ul>	<ul style="list-style-type: none"> <li>• Infant care book for pregnant members.</li> <li>• Join Baby Blocks and earn gift cards for diapers, wipes etc. when you get timely checkups/event completion for: <ul style="list-style-type: none"> <li>○ Enrollment.</li> <li>○ 24 week prenatal.</li> <li>○ 32 week prenatal.</li> <li>○ Postpartum visit.</li> <li>○ 2 month well child.</li> <li>○ 4 month well child.</li> <li>○ 6 month well child.</li> </ul> </li> </ul>
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Well-Child Checkup Reward Card: Members are eligible to receive a \$50 reward card when they complete at least 3 well-child checkups by the age of 15 months and an additional \$100 reward card when they have completed 6 well-child checkups by the age of 15 months. Members ages 18 to 21 that attend one checkup per year are eligible to receive a \$25 reward card.</li> <li>• Health Education Special Events: In-person and virtual seasonal activities and community events are offered exclusively for members.</li> <li>• Educational Achievement Program: Members between the school grades 9 and 12 are eligible for a \$25 reward card per semester for the following achievements by the end of the school year (limit 2 reward cards per school year): <ul style="list-style-type: none"> <li>○ A GPA of 3.5 or greater.</li> <li>○ Attendance record of 95% or higher.</li> </ul> </li> <li>• GED Reward Card: Members ages 17 and up are eligible to a reward card upon completion of a GED. The amount will be based on the number of subjects needed to complete the program, up to a maximum of \$145 (or \$36.25 per subject).</li> </ul>	<ul style="list-style-type: none"> <li>• A pack of throw-away name bands for members age 20 and younger.</li> <li>• Resource book for families of adoptive children.</li> <li>• Sensory goods for eligible members with sensory sensitivity.</li> <li>• A pack of food allergy labels.</li> <li>• Access to online resources, "Aunt Bertha", to connect with free or low-cost community resources. For example; food banks, shelters, education, housing, and employment services.</li> </ul>
Healthy Play and Exercise Programs	<p>Extracurricular Activity Reward: Members ages 5 to 21 are eligible for a \$50 reward card per year for any extracurricular activity they register through a school or community program.</p>	<p>Exercise kit, including pedometer, for members who want to lose weight or become more active.</p>

Value-added Services	Texas Children's Health Plan	UnitedHealthcare
Gift Programs	<ul style="list-style-type: none"> <li>• \$25 reward card for diabetic members ages 18 and up who complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>• \$50 reward card for diabetic members ages 18 and up who completes a HbA1c blood test every 6 months.</li> <li>• \$50 reward card for diabetic members ages 18 and up who complete a kidney health measurement inclusive of both the estimated glomerular filtration rate (eGFR) and a urine albumin/creatinine ratio (uACR).</li> <li>• Educational materials, access to an interactive mobile app and 2 packs of newborn diapers for members who attend Basic Baby Care Classes.</li> <li>• Book titled Understanding Childbirth, access to an interactive mobile app and 2 packs of newborn diapers for members who attend a Childbirth Education Class.</li> <li>• A portable crib that doubles as a playpen will be provided to members that notify Texas Children's Health Plan within 14 days of the baby's arrival.</li> <li>• One healthy meal will be delivered per month for a family of four for members in their second trimester of pregnancy until two months after giving birth.</li> <li>• A reward card will be provided to members ages 17 and up (and pregnant members of any age) upon completion of a GED. The amount will be based on the number of subjects needed to complete the program, up to a maximum of \$145 (or \$36.25 per subject).</li> <li>• \$50 reward card when members complete at least 3 well-child checkups by the age of 15 months and an additional \$100 reward card when they have completed 6 well-child checkups by the age of 15 months.</li> <li>• \$25 reward card for members ages 18 to 21 that attend one checkup per year.</li> <li>• \$25 reward card per semester for members between the school grades 9 and 12 that reach a GPA of 3.5 or greater by the end of the school year.</li> <li>• \$25 reward card per semester for members between the school grades 9 and 12 that reach an attendance record of 95% or higher by the end of the school year.</li> <li>• \$50 reward card per year for members ages 5 to 21 who register for any extracurricular activity through a school or community program.</li> <li>• \$25 reward card for members who were hospitalized for treatment at a mental health facility and attend a follow-up visit with a mental health provider within 7 days after discharge.</li> </ul>	<ul style="list-style-type: none"> <li>• A copy of "Mikey's Guide to Summer Camps and Activities for Children with Disabilities" per family every year.</li> <li>• Personal tote bag for back of Wheelchair.</li> <li>• Fire and waterproof storage bag for natural disasters.</li> <li>• One focus learning bundle, through Stacy's Sensory Solutions, containing items that promote focus and engagement during homework tasks or remote learning; for members with a diagnosis of Dyslexia, ADHD, Dyscalculia, Dysgraphia, or Processing Deficits.</li> </ul>

Additional Behavioral Health Benefits	Texas Children's Health Plan	UnitedHealthcare
Inpatient Follow-Up Incentive Program	Members who were hospitalized for treatment at a mental health facility will receive a \$25 reward card for attending a follow-up visit with a mental health provider within 7 days after discharge.	\$20 gift card for members who follow -up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.
Online Mental Health Resources		Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.