

# Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Hidalgo Service Area (Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, and Zapata counties)



## Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

## People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

## Value-added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
For questions or doctor information:	844-508-4674	844-590-4883	877-597-7799
TTY line for people with a hearing or speech disability:	800-735-2989	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	888-215-0596	844-590-4883	877-597-7799
For prescription or medicine information:	844-508-4674	844-590-4883	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	www.driscollhealthplan.com	www.SuperiorHealthPlan.com	www.uhccommunityplan.com

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Extra Help Getting a Ride	Help with getting a ride to local food pantries, health education classes, and grocery stores.		Rides to appointments not covered by Medicaid. For example, equine therapy.
Disease Management	<ul style="list-style-type: none"> <li>• One Activity Tracker for weight management. Ages 10-18.</li> <li>• Lice Remediation Treatment for members.</li> </ul>		
Extra Vision Services	\$150 to upgrade frames and lenses every two years for ages 2 and older.	\$100 allowance for upgrades to frames, lenses or contacts, once every two years, in addition to the standard Medicaid benefit.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Discount Pharmacy / Over-the-Counter Benefits	\$60 for over-the-counter products for children 6 to 15 months.	Up to \$30 allowance for over-the-counter items mailed to your home every quarter. The OTC catalog includes household, personal care, oral care and children's items. No prescription required.	
Sports and School Physicals	One sports or school physical each year for STAR Kids members age 4 through 21.	One sports physical each year for members ages 4 to 18 Years.	1 each year for Members 4 to 20 years of age.
Help for Members with Asthma	<ul style="list-style-type: none"> <li>• Members who meet medical criteria will get 2 hypoallergenic pillows and bed covers.</li> <li>• \$20 gift card for members who refill five months of asthma controller medicines. Refills must be continuous.</li> </ul>	Allergy-free mattress cover and pillowcase to help control asthma symptoms when enrolled in Superior's asthma care management program	<ul style="list-style-type: none"> <li>• Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</li> <li>• Roach repellent wall plugs for members who are under case management for Asthma or COPD.</li> </ul>
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• Prenatal education sessions.</li> <li>• Cadena de Madres hosts baby showers for new moms. Moms can learn about stages of pregnancy and ways to stay healthy.</li> <li>• \$100 gift card for pregnant members who attend a baby shower.</li> <li>• Members can get help to learn about breast-feeding and nutrition.</li> <li>• \$20 gift card for new moms who attend a parenting class.</li> <li>• \$20 gift card for completing a Pregnancy Health Risk Assessment.</li> <li>• One year of grocery delivery service for High-Risk Pregnant Members.</li> </ul>	<ul style="list-style-type: none"> <li>• Pregnant members receive a diaper bag, starter supply of diapers, and educational materials by participating in the Start Smart for Your Baby® program and: <ul style="list-style-type: none"> <li>○ Completing a Notification of Pregnancy (NOP) form and;</li> <li>○ Receiving pregnancy-related education and information by attending a community baby shower or downloading a pregnancy program mobile app and engaging for 30 days.</li> </ul> </li> <li>• Pregnant members receive a convertible car seat by: <ul style="list-style-type: none"> <li>○ Completing a Notification of Pregnancy (NOP) form and;</li> <li>○ Attending a baby shower or engaging with the pregnancy program mobile app for 30 days and;</li> <li>○ Completing one prenatal visit within the first trimester of pregnancy or 42 days of enrollment with Superior.</li> </ul> </li> <li>• Book with relevant topics for pregnant members age 19 or younger in their first trimester and enrolled in Care Coordination.</li> </ul>	<ul style="list-style-type: none"> <li>• Infant care book for pregnant members.</li> <li>• Join Baby Blocks and earn gift cards for diapers, wipes etc. when you get timely checkups/event completion for: <ul style="list-style-type: none"> <li>○ Enrollment.</li> <li>○ 24 week prenatal.</li> <li>○ 32 week prenatal.</li> <li>○ Postpartum visit.</li> <li>○ 2 month well child.</li> <li>○ 4 month well child.</li> <li>○ 6 month well child.</li> </ul> </li> </ul>

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Home Visits	\$20 gift card for new moms who have a Home Visit.	Up to 10 home-delivered prepared meals after a hospital stay.	
Health and Wellness Services	<ul style="list-style-type: none"> <li>Members get up to \$150 for the cost of attending a special needs camp of the member's choice.</li> <li>Members who meet medical criteria may participate in a community-based specialty service limited to \$500 per year. Space may be limited for some classes and offered on first come first serve basis.</li> </ul>	<ul style="list-style-type: none"> <li>Specialty services in a community-based group setting, such as music therapy, art therapy, or play therapy are available one time per month per member.</li> <li>Access to mobile app to support smoking cessation.</li> <li>Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> </ul>	<ul style="list-style-type: none"> <li>A pack of throw-away name bands for members age 20 and younger.</li> <li>Resource book for families of adoptive children.</li> <li>Sensory goods for eligible members with sensory sensitivity.</li> <li>A pack of food allergy labels.</li> <li>Access to online resources, "Aunt Bertha", to connect with free or low-cost community resources. For example; food banks, shelters, education, housing, and employment services.</li> </ul>
Healthy Play and Exercise Programs	\$50 gift card for members who participate in a health and wellness or sports program or participate in a 5k race.	Up to \$150 for the cost of attending a camp of member's choice. Camp must be approved by the Service Coordination Department 90 days prior to the camp start date. Allowance will be paid directly to the camp provider.	Exercise kit, including pedometer, for members who want to lose weight or become more active.
Gift Programs	<ul style="list-style-type: none"> <li>\$20 gift card for Members who get four on-time Newborn Texas Health Steps checkups.</li> <li>\$20 gift card for members who get two Texas Health Steps Checkups. 12 months and 15 months.</li> <li>\$20 gift card for members who get a Texas Health Steps checkup each year. Ages 2 through 20.</li> <li>\$25 gift card for pregnant members who get a prenatal checkup during the first trimester or within 42 days of joining DHP.</li> <li>\$25 gift card for members who get a postpartum checkup within 21 to 56 days after delivery.</li> <li>One first-aid kit per family for new STAR Kids members. Ages 2 through 5.</li> <li>Upon request, members will get one ID wristband.</li> <li>Up to \$75 towards a sensory packet for members who meet medical criteria.</li> <li>Up to \$75 gift card for members who complete an educational program.</li> </ul>	<ul style="list-style-type: none"> <li>Members can earn rewards cards for completing the following healthy activities: <ul style="list-style-type: none"> <li>\$20 for members 0-20 years who get their Texas Health Steps checkup within 90 days of joining Superior. Limited to 1 reward per member per calendar year.</li> <li>\$10 for members 18-20 years who get their annual flu shot.</li> <li>\$20 for members 18-20 years who get their annual well woman exam. Limited to 1 reward per member per calendar year.</li> <li>\$120 for members birth to 15 months that get all 6 Texas Health Steps checkups on schedule.</li> <li>\$20 per checkup for members ages 3-6 years who get their annual Texas Health Steps checkup each year.</li> <li>\$20 per checkup for members ages 12-20 years who get their annual Texas Health Steps checkup each year.</li> </ul> </li> <li>Pregnant members can earn rewards cards for completing the following: <ul style="list-style-type: none"> <li>\$20 for prenatal visit within first trimester or 42 days of Superior enrollment.</li> <li>\$20 for 3rd prenatal visit.</li> <li>\$20 for 6th prenatal visit.</li> <li>\$20 for 9th prenatal visit.</li> <li>\$20 for postpartum visit within 7-84 days of delivery.</li> </ul> </li> <li>\$15 for notary services for guardianship documents for members ages 17 and older.</li> </ul>	<ul style="list-style-type: none"> <li>A copy of "Mikey's Guide to Summer Camps and Activities for Children with Disabilities" per family every year.</li> <li>Personal tote bag for back of Wheelchair.</li> <li>Fire and waterproof storage bag for natural disasters.</li> <li>One focus learning bundle, through Stacy's Sensory Solutions, containing items that promote focus and engagement during homework tasks or remote learning; for members with a diagnosis of Dyslexia, ADHD, Dyscalculia, Dysgraphia, or Processing Deficits.</li> </ul>

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Pest Control	High-risk members with chronic conditions who have pest-control problems that affect their health can get pest-control services with limitations or restrictions.		
Respite Services	Up to 32 hours of respite care per year for members getting personal care services.	Up to 8 hours of in-home respite care per year for members not receiving MDCCP respite services and must be up to date with their Texas Health Steps.	

Additional Behavioral Health Benefits	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Inpatient Follow-Up Incentive Program	<ul style="list-style-type: none"> <li>• \$20 gift card for members who follow with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.</li> <li>• \$20 gift card for Members who follow-up with their provider within 7-14 days of discharge from the hospital.</li> </ul>	\$20 rewards card and journal for members age 6-20 years who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.	\$20 gift card for members who follow - up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.
Online Mental Health Resources		Access to mobile app to support mental health and overall well-being.	Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.