

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Hidalgo Service Area (Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, and Zapata counties)



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
For questions or doctor information:	844-508-4674	844-590-4883	877-597-7799
TTY line for people with a hearing or speech disability:	800-735-2989	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	833-532-0219	844-590-4883	877-597-7799
For prescription or medicine information:	844-508-4674	844-590-4883	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	www.driscollhealthplan.com	SuperiorHealthPlan.com	www.uhccommunityplan.com

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Extra Help Getting a Ride	Help with getting a ride to: Local food pantries, DHP classes/community events/sponsored events, Social Security Administration, and local grocery stores.		Rides to medical appointments not covered by Medicaid, such as equine therapy. Additional children may be approved for rides to Medicaid approved providers.
Disease Management	<ul style="list-style-type: none"> • One Activity Tracker for weight management. Ages 10-18. • Lice Remediation Treatment for members up to 3 treatments per year. • Members ages 11-17 with diabetes get a Healthy Living Diabetes kit & can enroll in Unidos Contra la Diabetes program: 32oz water bottle, education, swag bag. • Up to \$500 copay coverage towards nursing home stay for members who are in the process of MFP (money follows a person) to MDCP. • One set of resistance bands for members 7 years of age and older who meet medical criteria and are enrolled in case management. 	Up to \$500 towards nursing facility stay expenses. Members must participate in the Money Follows the Person (MFP) process for Medically Dependent Children Program (MDCP).	<ul style="list-style-type: none"> • 1 kit per year. 1 cookbook (English only), 1 blood sugar log and 1 medicine log for members in disease management for Diabetes. • Access to the Optum Member Portal, which lets members schedule text reminders for their meds online.
Extra Vision Services	\$150 corrective eyewear allowance towards frames, lenses, or contact lenses every two years for ages 2 and older.	\$150 allowance for select eyeglass lenses, frames, or contact lenses that are not covered by Medicaid once every two years.	\$105 max eyewear allowance. Every 24 months for frame upgrades, lenses, or contacts not covered by Medicaid benefit. Includes loss or damage but not a 2nd or spare pair.
Drug Store Services/Over-the-Counter Benefits	<ul style="list-style-type: none"> • Members ages 6-15 months and 13-18 years get a \$50 gift card for OTC items like diaper cream, bandages, acne face/body wash, personal care, and oral care. • Members can get an up to 20% discount on OTC items at the Driscoll Children's Hospital Pharmacy. 	Up to \$30 allowance per quarter for over-the-counter items. The OTC catalog includes household, personal care, and oral care items. No prescription required.	
Sports and School Physicals	One sports or school physical each year for STAR Kids members age 4 to 21.	One sports/school physical each year for members 4 to 18 years old.	One yearly sports or school physical exam is available at no cost for members 4 to 20 years of age.

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Help for Members with Asthma	<ul style="list-style-type: none"> Members who meet medical criteria will get a set of hypoallergenic pillow covers and bed covers. \$20 gift card for members diagnosed with asthma who refill five consecutive months of asthma controller medicines. 	Allergy-free mattress cover and pillowcase to help control asthma symptoms when enrolled in Asthma Disease Management for 60 continuous days.	1 Allergy free bed cover and 1 pillowcase for Members under active case management with asthma or COPD.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> Members get a \$100 gift card for attending a Driscoll Get Ready for Baby educational baby shower. Classes are available in person/virtual. \$20 gift card and postpartum education booklet for completing a parenting class within 120 days of delivery. \$25 gift card for pregnant members who get a prenatal checkup on time. Visit must take place within 42 days of joining DHP or first trimester. \$50 gift card- per member/per pregnancy for Pregnant Members who get a postpartum checkup on time. Visit must take place 7 to 84 days after delivery. One year of grocery delivery service for High-Risk Pregnant Members. Driscoll's Get Ready for Baby Program provides pregnant members free nutritional counseling services with a nutritionist. Driscoll's Get Ready for Baby Program provides lactation consultations to members up to 60 days after delivery. Members who complete a Child Passenger safety class (Kids in Safety Seats) will get one \$20 gift card per family. 	<ul style="list-style-type: none"> Diaper bag and diapers for participating in Start Smart for Your Baby®. <ul style="list-style-type: none"> Must submit Notification of Pregnancy and Attend educational baby shower hosted by Superior. Access to mobile app with pregnancy-related support and information according to your pregnancy stage. 	<ul style="list-style-type: none"> 1 book for new moms with tips and info about taking care of yourself and baby. Addresses physical and emotional needs. Join Babyscripts app to get free info, tools, and alerts to help you remember important things. One \$15 gift card for joining. \$20 gift card for completing prenatal visit. One \$15 gift card for completing a postpartum visit. Wellhop for Mom & Baby connects members with similar due dates online. They will learn together and support each other from pregnancy through early postpartum.
Home Visits	<ul style="list-style-type: none"> Driscoll offers postpartum home visits within 60 days of delivery, including education, \$20 gift card, and essential items. Eligible members can enroll in a free potty-training program and get up to (2) \$20 gift cards for completing the program and follow-up visit. Must meet medical criteria. Up to 32 hours of respite care per year for members getting personal care services. 	<ul style="list-style-type: none"> Up to 32 hours of in-home respite care per year. Up to 15 home-delivered prepared meals per year for the household after a member's discharge from a hospital stay. 	

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Health and Wellness Services	<ul style="list-style-type: none"> • \$50 gift card for members who participate in a health and wellness or sports program or participate in a 5k race. • One first-aid kit per family for new members ages 2-5. • Upon request, members will get one ID wristband. 	Access to an online tool to support smoking cessation.	<ul style="list-style-type: none"> • A pack of throw-away name bands for members age 20 and younger. • Resource book for families of adoptive children (only available in English). • Up to 10 horse therapy sessions for eligible Members. • A \$75 gift card for Members with sensory needs. • A pack of food allergy labels. • UnitedHealthcare OMW™ (UnitedHealthcare On My Way) is for teen/young adult members to learn independence. Find housing, get a job, manage money and more online. • Members who vape can get help to stop. Education and support are available through an online program. • STAR Kids Members with PPECC or PDN services can get 8 hours of care in the facility. This applies to normal business hours.
Healthy Play and Exercise Programs	<ul style="list-style-type: none"> • DHP will cover a registration fee up to \$150 for a special needs camp chosen by the member. • Members can receive equine, music, and aquatic therapy services with a \$500 annual limit. Space is limited. 	Up to \$150 per year for the cost of an extra-curricular activity. Must be approved by Service Coordination 90 days prior to the start date.	Exercise kit, including pedometer, for members who want to lose weight or become more active.

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Gift Programs	<ul style="list-style-type: none"> • Pregnant members will get one \$20 Gift Card for completing their Pregnancy Health Risk Assessment via mail or online. • One \$20 gift card for members who get four on time Newborn THsteps checkups. One checkup at ages 12 mo. and 15 mo., and one checkup each year for ages 2-20. • Up to \$75 towards a sensory packet for members who meet medical criteria. • Members completing a Triple P session get up to \$60 in gift cards. Levels II, III, or IV (online). Completion of 1 age group per level. Limited to 2 different levels. • Members will receive a \$25 gift card for receiving a COVID-19 vaccine up to 2 gift cards per year with proof of vaccines. • Up to \$75 gift card for members who complete a Case Management educational program or DHP developed seminars/health education classes. • Female members can receive a menstrual cycle starter kit and educational information. • Members 0-5 years of age who are diagnosed as legally blind can receive an educational braille learning kit and materials. 	<ul style="list-style-type: none"> • \$20 reward card for members who get their Texas Health Steps checkup within 90 days of joining Superior. Limited to 1 reward per member per year. • \$10 for members 18 to 20 years old who get their annual flu shot. • \$20 rewards card for female members 18 to 20 years old who get their annual well woman exam. Limited to 1 reward per member per year. • \$120 rewards card for members birth to 15 months that get all 6 Texas Health Steps checkups on schedule. • \$20 rewards card per checkup for members 3 to 20 years old who get their annual Texas Health Steps checkup each year. Limited to 1 reward per member per year. • \$20 rewards card for pregnant members who attend a prenatal visit within first trimester or 42 days of Superior enrollment. • \$20 rewards card for pregnant members who attend each of the following: <ul style="list-style-type: none"> ○ 3rd prenatal visit. ○ 6th prenatal visit. ○ 9th prenatal visit. • \$20 reward card for members who complete a postpartum visit within 7-84 days of delivery. • Up to \$15 reward for proper guardianship documents for members 18 to 20 years old. • \$25 reward for members 18 to 20 years old who successfully complete their transition assessment timely. • \$25 reward per year for members 11 to 16 years old who participate in a wellness activity, non-school sports program, or community physical activity. • \$25 rewards card per quarter (up to \$100 per year) for using Consumer Direct Services (CDS). 	<ul style="list-style-type: none"> • A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per family every year. • Personal tote bag for back of Wheelchair. • Fire/water resistant storage bag for natural disasters. • Members with a processing disorder can get 1 focus learning kit. For example: items for focus during homework tasks, or learning. • Wheelchair safety lights to improve visibility.

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Pest Control	High-risk members with chronic health conditions can get pest control services.		Roach repellent wall plugs for members who are under case management for Asthma or COPD.
Extra Help for Individuals with Intellectual or Developmental Disabilities	Members 3-21 years of age can receive an emotional support Build-A-Bear. Must meet medical criteria.	A Joy for All™ battery-operated plush companion pet for members enrolled in Behavioral Health Disease Management.	Members with Down Syndrome can access an online program for health and wellness info about Down Syndrome. Family can also use this resource.

Additional Behavioral Health Benefits	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Behavioral Health			Members can get weight loss and exercise tips, and resources. It's available through an online program.
Inpatient Follow-up Incentive Program	<ul style="list-style-type: none"> • A \$25 gift card for members 6 years and older who follow-up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital. • \$20 gift card for Members who follow-up with their provider within 7-14 days of discharge from the hospital. 	\$20 rewards card and journal for members 6 to 20 years old, who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.	<ul style="list-style-type: none"> • \$20 gift card for members that follow up with a mental health provider. Must be within 7 days of discharge from an inpatient mental health hospital. • 1 mental health journal after 7 day or 30 day post hospital stay. Journal has resources and writing prompts for members to write and process feelings.
Online Mental Health Resources		Access to an online tool to support mental health and overall well-being, such as anxiety, depression, and mindfulness, through self-guided programs.	<ul style="list-style-type: none"> • LiveandWorkWell.com, has news, videos, legal resources, and you can find doctors and other care. • 24/7 help for stress and well-being on an online tool where you can learn at your own speed.