## Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Hidalgo Service Area





(Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, and Zapata counties)

## **Medicaid Health Care Services:**

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids

- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses

- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

## People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services

- Employment assistance
- Flexible family support services
- Financial management services

- Respite services
- Supported employment

## Value-added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
For questions or doctor information:	844-508-4674	844-590-4883	877-597-7799
TTY line for people with a hearing or speech disability:	800-735-2989	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	833-532-0219	844-590-4883	877-597-7799
For prescription or medicine information:	844-508-4674	844-590-4883	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	www.driscollhealthplan.com	www.SuperiorHealthPlan.com	www.uhccommunityplan.com

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Extra Help Getting a Ride	Help with getting a ride to: Local food pantries, DHP health education classes, DHP community events, Social Security Administration, DHP sponsored events, and local grocery stores.		Rides to appointments not covered by Medicaid. For example, equine therapy.
Disease Management	<ul> <li>One Activity Tracker for weight management. Ages 10-18.</li> <li>Lice Remediation Treatment for members up to 3 treatments per year.</li> <li>Members 11-17 years of age with a diagnosis of diabetes will be eligible to receive a Healthy Living Diabetes kit and enroll into the Unidos Contra la Diabetes (Together against diabetes) program. Kit includes 32oz-motivational water bottle, education, swag bag and stickers.</li> <li>Up to \$500 copay coverage towards nursing home stay for members who are in the process of MFP (money follows a person) to MDCP.</li> </ul>		
Extra Vision Services	\$150 corrective eyewear allowance towards frames, lenses, or contact lenses every two years for ages 2 and older.	\$150 allowance for select eyeglass lenses, frames, or contact lenses that are not covered by Medicaid once every two years.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Discount Pharmacy / Over- the-Counter Benefits	<ul> <li>\$50 for over-the-counter products for children 6 to 15 months.</li> <li>Members ages 13-18 years can receive \$50 in over-the-counter benefits to purchase items such as acne face/body wash, personal care, hygiene products, breastfeeding items and oral care. No prescription needed.</li> <li>Members can get an up to 20% discount on OTC items at the Driscoll Children's Hospital Pharmacy.</li> </ul>	Up to \$30 allowance per quarter for over-the-counter items mailed to your home or purchased at participating stores. The OTC catalog includes household, personal care, oral care and children's items. No prescription required.	

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Sports and School Physicals	One sports or school physical each year for STAR Kids members age 4 through 21.	One school/sports physical each year for members 4 to 18 years old.	1 each year for Members 4 to 20 years of age.
Help for Members with Asthma	<ul> <li>Members who meet medical criteria will get 2 hypoallergenic pillow covers and bed covers.</li> <li>\$20 gift card for members who refill five months of asthma controller medicines. Refills must be continuous.</li> </ul>	Allergy-free mattress cover and pillowcase to help control asthma symptoms when enrolled in Asthma Disease Management for a minimum of 60 continuous days.	<ul> <li>Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</li> <li>Roach repellant wall plugs for members who are under case management for Asthma or COPD.</li> </ul>
Extra Help for Pregnant Women	<ul> <li>Driscoll's Get Ready for Baby Program provides \$100 gift card for pregnant members who attend a baby shower. Classes are available in person and virtual depending on availability.</li> <li>Driscoll's Get Ready for Baby Program provides education within 120 days of delivery. Members learn how to care for their newborn and get information on Healthy Texas Women program. Each member receives:         <ul> <li>One \$20 gift card for attending the parenting class.</li> <li>Postpartum educational booklet</li> </ul> </li> <li>One year of grocery delivery service for High-Risk Pregnant Members.</li> <li>Driscoll's Get Ready for Baby Program provides pregnant members free nutritional counseling services with a nutritionist.</li> <li>Driscoll's Get Ready for Baby Program provides lactation consultations to members up to 60 days after delivery.</li> <li>Child Passenger safety classes (Kids in Safety Seats class or seminars).</li> </ul>	<ul> <li>Diaper bag, starter supply of diapers, and educational materials for participating in the Start Smart for Your Baby® program and completing:         <ul> <li>A Notification of Pregnancy (NOP) form and</li> <li>An educational baby shower hosted by Superior.</li> </ul> </li> <li>Access to mobile app with pregnancy-related support and information according to your pregnancy stage.</li> </ul>	<ul> <li>Infant care book for pregnant members.</li> <li>Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit.</li> </ul>

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Home Visits	Moms who participate in a Get Ready For Baby home visit within 60 days after delivery will receive a \$20 gift card. Classes are available in person and virtual depending on availability.	Up to 15 home-delivered prepared meals per year for the household after a member's discharge from a hospital stay.	
Health and Wellness Services	\$50 gift card for members who participate in a health and wellness or sports program or participate in a 5k race.	<ul> <li>Access to online tool to support smoking cessation.</li> <li>Access to Careopolis<sup>TM</sup>, an online "caring community" enabling members to engage friends and family as it relates to their healing or aging journey.</li> <li>A Joy for All<sup>TM</sup> battery-operated plush companion pet for members enrolled in Behavioral Health Disease Management.</li> <li>Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> </ul>	<ul> <li>A pack of throw-away name bands for members age 20 and younger.</li> <li>Resource book for families of adoptive children (only available in English).</li> <li>Sensory goods for eligible members with sensory sensitivity.</li> <li>A pack of food allergy labels.</li> <li>Access to online resources, "findhelp", to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.</li> </ul>
Healthy Play and Exercise Programs	<ul> <li>Members get up to \$150 for the cost of attending a special needs camp of the member's choice.</li> <li>Members who meet medical criteria may participate in a community-based specialty service: Equine therapy, Music therapy, or Aquatic therapy limited to \$500 per year. Space may be limited for some classes and offered on first come first serve basis.</li> </ul>	<ul> <li>Up to \$150 for the cost of an approved extracurricular activity.</li> <li>Activity must be approved by the Service Coordination Department 90 days prior to the start date.</li> <li>Allowance will be paid directly to the event organizer.</li> </ul>	Exercise kit, including pedometer, for members who want to lose weight or become more active.

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Gift Programs	<ul> <li>Pregnant members will get one \$20 Gift Card for completing their Pregnancy Health Risk Assessment via mail or online.</li> <li>\$20 gift card for Members who get four ontime Newborn Texas Health Steps checkups.</li> <li>\$20 gift card for members who get two Texas Health Steps Checkups. 12 months and 15 months.</li> <li>\$20 gift card for members who get a Texas Health Steps checkup each year. Ages 2 through 20.</li> <li>\$25 gift card for pregnant members who get a prenatal checkup during the first trimester or within 42 days of joining DHP.</li> <li>\$25 gift card for members who get a postpartum checkup within 7-84 days after delivery.</li> <li>One first-aid kit per family for new STAR Kids members. Ages 2 through 5.</li> <li>Upon request, members will get one ID wristband.</li> <li>Up to \$75 towards a sensory packet for members who meet medical criteria.</li> <li>Up to \$60 in gift cards for members who complete a Positive Parenting Program (Triple P II, III, IV) Completion of 1 age group per level. Limited to 2 different programs. Classes are available in person and virtual depending on availability.</li> <li>Members will receive a \$25 gift card for receiving a COVID-19 vaccine up to 2 per year with proof of vaccines.</li> <li>Up to \$75 gift card for members who complete a Case Management educational program or DHP developed seminars/health education classes.</li> <li>Female members can receive a menstrual cycle starter kit and educational information.</li> <li>Members 0-5 years of age who are diagnosed as legally blind can receive an educational brail learning kit and materials.</li> </ul>	<ul> <li>Members can earn rewards cards for completing the following healthy activities:         <ul> <li>\$20 for members 0-20 years who get their Texas Health Steps checkup within 90 days of joining Superior. Limited to 1 reward per member per calendar year.</li> <li>\$10 for members ages 18-20 years who get their annual flu shot.</li> <li>\$20 for female members ages 18-20 years who get their annual well woman exam. Limited to 1 reward per member per calendar year.</li> <li>\$120 for members birth to 15 months that get all 6 Texas Health Steps checkups on schedule.</li> <li>\$20 per checkup for members ages 3-20 years who get their annual Texas Health Steps checkup each year.</li> </ul> </li> <li>Pregnant members can earn rewards cards for completing the following:         <ul> <li>\$20 for prenatal visit within first trimester or 42 days of Superior enrollment.</li> <li>\$20 for 3rd prenatal visit.</li> <li>\$20 for 9th prenatal visit.</li> <li>\$20 for postpartum visit within 7-84 days of delivery.</li> </ul> </li> <li>Up to \$15 reward for proper guardianship documents for members ages 18 and older.</li> <li>\$25 reward for members ages 18-20 who successfully complete their transition assessment timely.</li> <li>\$25 reward per year for members ages 11-16 who participate in a wellness activity, non-school sports program, or successful participation in a community physical activity.</li> <li>\$25 rewards card per quarter (\$100 per year) for using Consumer Direct Services (CDS).</li> </ul>	<ul> <li>A copy of "Mikey's Guide to Summer Camps and Activities for Children with Disabilities" per family every year.</li> <li>Personal tote bag for back of Wheelchair.</li> <li>Fire/water resistant storage bag for natural disasters.</li> <li>One focus learning bundle, through Stacy's Sensory Solutions, containing items that promote focus and engagement during homework tasks or remote learning; for members with a diagnosis of Dyslexia, ADHD, Dyscalculia, Dysgraphia, or Processing Deficits.</li> </ul>

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Pest Control	High-risk members with chronic conditions who have pest-control problems that affect their health can get pest-control services with limitations or restrictions.		
Respite Services	Up to 32 hours of respite care per year for members getting personal care services.	Up to 32 hours of in-home respite care per year for members not receiving MDCP respite services, upon completion of the annual STAR Kids Screening and Assessment (SAI), return of the signed individual service plan, and must be up to date with their Texas Health Steps.	

Additional Behavioral Health Benefits	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Inpatient Follow-Up Incentive Program	<ul> <li>A \$25 gift card for members 6 years and older who follow-up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.</li> <li>\$20 gift card for Members who follow-up with their provider within 7-14 days of discharge from the hospital.</li> </ul>	\$20 rewards card and journal for members ages 6-20 years who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.	\$20 gift card for members who follow - up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.
Online Mental Health Resources		Access to an online tool to support mental health and overall well-being.	Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.