

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Harris Service Area

(Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, and Wharton counties)



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Amerigroup	Texas Children's Health Plan	UnitedHealthcare
For questions or doctor information:	844-756-4600	Toll Free: 800-659-5764 Local: (832) 828-1003	877-597-7799
TTY line for people with a hearing or speech disability:	7-1-1	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	844-756-4600	800-731-8529	877-597-7799
For prescription or medicine information:	844-756-4600	Toll Free: 800-659-5764 Local: (832) 828-1003	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	www.myamerigroup.com/tx	www.Texaschildrenshealthplan.org	www.uhccommunityplan.com

Value-added Services	Amerigroup	Texas Children's Health Plan	UnitedHealthcare
24-Hour Nurse Line		Yes	
Extra Help Getting a Ride	<ul style="list-style-type: none"> • Additional family may be approved for rides to doctors. • Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings. 	Help getting a ride to qualifying classes or events sponsored by Texas Children's Health Plan.	Rides to appointments not covered by Medicaid. For example, equine therapy.
Disease Management	<p>Educational materials for Members who are enrolled in our Care Management Programs for:</p> <ul style="list-style-type: none"> • Diabetes. • Substance Abuse. • Hypertension. 	<ul style="list-style-type: none"> • \$25 reward card for diabetic members ages 18 and up who complete a diabetic (retinal or dilated) eye exam once per year. • \$50 reward card for diabetic members ages 18 and up who completes a HbA1c blood test every 6 months. • \$50 reward card for diabetic members ages 18 and up who complete a kidney health measurement inclusive of both the estimated glomerular filtration rate (eGFR) and a urine albumin/creatinine ratio (uACR). 	
Extra Vision Services	\$25 allowance for Eye Glass accessories.	\$110 eyewear allowance towards upgrades for frames and lenses or \$90 towards contacts and contact fittings.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Discount Pharmacy / Over-the-Counter Benefits	<ul style="list-style-type: none"> • \$20 gift card for over-the-counter products for members ages 6-24 months for receiving the full series of the flu vaccine. • \$20 gift card for over-the-counter products for members ages 3 and older who receive the annual flu vaccine. 		
Sports and School Physicals	One free sports, school or camp physical per year for members ages 20 and under.	One each year for members ages 5 to 19.	1 each year for Members 4 to 20 years of age.
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders.		

Value-added Services	Amerigroup	Texas Children’s Health Plan	UnitedHealthcare
<p>Help for Members with Asthma</p>	<ul style="list-style-type: none"> • Free allergy pillow cover each year for certain members 20 and younger with asthma in disease management program. • Free inhaler sensor for members with asthma – tracks inhaler use to help show and prevent possible health problems. • Educational materials for Members who are enrolled in our Asthma Care Management Program. 		<ul style="list-style-type: none"> • Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD. • Roach repellent wall plugs for members who are under case management for Asthma or COPD.
<p>Extra Help for Pregnant Women</p>	<ul style="list-style-type: none"> • \$25 Gift card and an educational pregnancy book for getting a checkup in the 1st trimester or within 42 days of signing up with the health plan in any trimester. • \$50 Gift card and a book about caring for your newborn or yourself after pregnancy for getting a checkup 7 to 84 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. • Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents. • Pregnancy, post-partum, and newborn educational materials provided to pregnant members. • "Coping with COVID toolkit" available for members 24/7 and provide activities and support to take action to cope with COVID-19. 	<ul style="list-style-type: none"> • Basic Baby Care Classes <ul style="list-style-type: none"> ○ Newborn Care ○ Infant CPR Educational Training ○ Car Seat Safety ○ Breastfeeding Basics and Beyond Members will receive educational materials, access to an interactive mobile app and 2 packs of newborn diapers. • Childbirth Education Class: Members will receive 1 book titled Understanding Childbirth, access to an interactive mobile app and 2 packs of newborn diapers. • Portable crib/playpen: A portable crib that doubles as a playpen will be provided to members that notify Texas Children’s Health Plan within 14 days of the baby’s arrival. • Meals for Moms: Members will receive one healthy meal per month for a family of four from their second trimester of pregnancy until two months after giving birth. • GED Reward Card: Pregnant members are eligible to a reward card upon completion of a GED. The amount will be based on the number of subjects needed to complete the program, up to a maximum of \$145 (or \$36.25 per subject). 	<ul style="list-style-type: none"> • Infant care book for pregnant members. • Join Baby Blocks and earn gift cards for diapers, wipes etc. when you get timely checkups/event completion for: <ul style="list-style-type: none"> ○ Enrollment. ○ 24 week prenatal. ○ 32 week prenatal. ○ Postpartum visit. ○ 2 month well child. ○ 4 month well child. ○ 6 month well child.

Value-added Services	Amerigroup	Texas Children's Health Plan	UnitedHealthcare
Health and Wellness Services	<ul style="list-style-type: none"> • Free healthy living coaching for families with kids age 7 to 17 who qualify with an obesity diagnosis. • Up to \$75 for sensory products for eligible members with sensory sensitivities. • Online social services resource directory is available on the Amerigroup member website to locate community supports such as food and nutrition, housing, education, and employment services. • Nicotine Recovery Support Program online accessible from your mobile: Free Personalized Support for all Stages of Recovery from Nicotine, including Smoking, Vaping or Smokeless Tobacco, interactive tools that include: Quit P.L.A.N, and information on slips and relapses. 	<ul style="list-style-type: none"> • Well-Child Checkup Reward Card: Members are eligible to receive a \$50 reward card when they complete at least 3 well-child checkups by the age of 15 months and an additional \$100 reward card when they have completed 6 well-child checkups by the age of 15 months. Members ages 18 to 21 that attend one checkup per year are eligible to receive a \$25 reward card. • Health Education Special Events: In-person and virtual seasonal activities and community events are offered exclusively for members. • Educational Achievement Program: Members between the school grades 9 and 12 are eligible for a \$25 reward card per semester for the following achievements by the end of the school year (limit 2 reward cards per school year): <ul style="list-style-type: none"> ○ A GPA of 3.5 or greater. ○ Attendance record of 95% or higher. • GED Reward Card: Members ages 17 and up are eligible to a reward card upon completion of a GED. The amount will be based on the number of subjects needed to complete the program, up to a maximum of \$145 (or \$36.25 per subject). 	<ul style="list-style-type: none"> • A pack of throw-away name bands for members age 20 and younger. • Resource book for families of adoptive children. • Up to 10 horse therapy sessions for eligible Members. • Sensory goods for eligible members with sensory sensitivity. • A pack of food allergy labels. • Access to online resources, “Aunt Bertha”, to connect with free or low-cost community resources. For example; food banks, shelters, education, housing, and employment services.
Healthy Play and Exercise Programs	<ul style="list-style-type: none"> • Up to \$50 per semester for Boys and Girls Club, Boy Scouts or Girl Scouts or other organizations, where available. • Weight Management virtual Program: 24/7 Access to resources, tools and Activities on Healthy Snacking, Portion management, Weight Goals, Extra Calories and Exercise tips to help members manage their weight. 	<ul style="list-style-type: none"> • Extracurricular Activity Reward: Members ages 5 to 21 are eligible for a \$50 reward card per year for any extracurricular activity they register through a school or community program. • Soccer clinics: Members ages 3 to 18 can receive free training at soccer clinics in Harris county. First come, first served basis. 	<p>Exercise kit, including pedometer, for members who want to lose weight or become more active.</p>

Value-added Services	Amerigroup	Texas Children’s Health Plan	UnitedHealthcare
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> • \$20 Gift card for members age 18 to 20 who are diabetic and have an HbA1c blood test every 6 months. • \$20 Gift card for members age 18 to 20 with diabetes mellitus who have HbA1c blood test results less than 8 once every 6 months. • \$120 Gift card for members 15 months and younger who get all 6 Texas Health Steps checkups on schedule. • Up to a \$60 Gift card for members who get each Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) on schedule. • \$20 Gift card per checkup for members ages 3 through 20 who get Texas Health Steps checkups each year on schedule. • \$20 Gift card for getting the full series of the rotavirus vaccine across different days from 42 days to 24 months old. • First aid kit and personal disaster plan online for all members. • \$20 Gift card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment. • \$20 Gift card for children ages 9 to 13 years for receiving the full series of the HPV (Human papillomavirus) vaccination. 	<ul style="list-style-type: none"> • \$25 reward card for diabetic members ages 18 and up who complete a diabetic (retinal or dilated) eye exam once per year. • \$50 reward card for diabetic members ages 18 and up who completes a HbA1c blood test every 6 months. • \$50 reward card for diabetic members ages 18 and up who complete a kidney health measurement inclusive of both the estimated glomerular filtration rate (eGFR) and a urine albumin/creatinine ratio (uACR). • Educational materials, access to an interactive mobile app and 2 packs of newborn diapers for members who attend Basic Baby Care Classes. • Book titled Understanding Childbirth, access to an interactive mobile app and 2 packs of newborn diapers for members who attend a Childbirth Education Class. • A portable crib that doubles as a playpen will be provided to members that notify Texas Children’s Health Plan within 14 days of the baby’s arrival. • One healthy meal will be delivered per month for a family of four for members in their second trimester of pregnancy until two months after giving birth. • A reward card will be provided to members ages 17 and up (and pregnant members of any age) upon completion of a GED. The amount will be based on the number of subjects needed to complete the program, up to a maximum of \$145 (or \$36.25 per subject). • \$50 reward card when members complete at least 3 well-child checkups by the age of 15 months and an additional \$100 reward card when they have completed 6 well-child checkups by the age of 15 months. • \$25 reward card for members ages 18 to 21 that attend one checkup per year. • \$25 reward card per semester for members between the school grades 9 and 12 that reach a GPA of 3.5 or greater by the end of the school year. • \$25 reward card per semester for members between the school grades 9 and 12 that reach an attendance record of 95% or higher by the end of the school year. • \$50 reward card per year for members ages 5 to 21 who register for any extracurricular activity through a school or community program. • Free training at soccer clinics in Harris county for members ages 3 to 18. • \$25 reward card for members who were hospitalized for treatment at a mental health facility and attend a follow-up visit with a mental health provider within 7 days after discharge. 	<ul style="list-style-type: none"> • A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per family every year. • Personal tote bag for back of Wheelchair. • Fire and waterproof storage bag for natural disasters. • One focus learning bundle, through Stacy's Sensory Solutions, containing items that promote focus and engagement during homework tasks or remote learning; for members with a diagnosis of Dyslexia, ADHD, Dyscalculia, Dysgraphia, or Processing Deficits.

Value-added Services	Amerigroup	Texas Children's Health Plan	UnitedHealthcare
Pest Control	Free pest-control services once every 3 months.		
Respite Services	Up to 8 extra hours respite services for caregivers per year.		

Additional Behavioral Health Benefits	Amerigroup	Texas Children's Health Plan	UnitedHealthcare
Inpatient Follow-Up Incentive Program	\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.	Members who were hospitalized for treatment at a mental health facility will receive a \$25 reward card for attending a follow-up visit with a mental health provider within 7 days after discharge.	\$20 gift card for members who follow -up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety or depression.		Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.