

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Harris Service Area

(Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, and Wharton counties)



TEXAS
Health and Human
Services

TEXAS
STAR Kids
Your Health Plan ★ Your Choice

Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Wellpoint	Texas Children's Health Plan	UnitedHealthcare
For questions or doctor information:	844-756-4600	Toll Free: 800-659-5764 Local: (832) 828-1003	877-597-7799
TTY line for people with a hearing or speech disability:	711	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	844-756-4600	800-731-8529	877-597-7799
For prescription or medicine information:	833-370-7463	Toll Free: 800-659-5764 Local: (832) 828-1003	For Member: 877-597-7799 For Pharmacist: 877-305-8952
Health Plan Website:	https://wellpoint.com/tx/medicaid	www.texaschildrenshealthplan.org	www.uhccommunityplan.com

Value-added Services	Wellpoint	Texas Children's Health Plan	UnitedHealthcare
Extra Help Getting a Ride	<ul style="list-style-type: none"> Additional family may be approved for rides to doctors. Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings. 	Transportation services at no cost for members to Texas Children's Health Plan sponsored classes or qualifying events.	Rides to appointments not covered by Medicaid. For example, equine therapy.
Disease Management	<p>Educational materials for Members who are enrolled in our Care Management Programs for:</p> <ul style="list-style-type: none"> Diabetes Substance Abuse Hypertension 	<ul style="list-style-type: none"> \$25 reward card for members ages 18 and up who have type 1 or type 2 diabetes and complete a diabetic (retinal or dilated) eye exam once per year. \$50 reward card for members ages 10 and up who have type 1 or type 2 diabetes and complete an HbA1c blood test every 6 months. 	
Extra Vision Services	\$25 allowance for Eye Glass accessories.	\$110 allowance towards upgrades for frames and lenses or \$90 towards contacts and contact fittings for members up to 18 years old.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Discount Pharmacy / Over-the-Counter Benefits	<ul style="list-style-type: none"> \$20 gift card for over-the-counter products for members ages 6-24 months for receiving the full series of the flu vaccine. \$20 gift card for over-the-counter products for members ages 3 and older who receive the annual flu vaccine. 		
Sports and School Physicals	One free sports, school or camp physical per year for members ages 20 and under.	A yearly sports and school physical exam at no cost for school or camp entrance for members ages 5 to 19, performed by their PCP.	1 each year for Members 4 to 20 years of age.
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Wellpoint members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment.		

Value-added Services	Wellpoint	Texas Children's Health Plan	UnitedHealthcare
Help for Members with Asthma	<ul style="list-style-type: none"> • Free allergy pillow cover each year for certain members 20 and younger with asthma in disease management program. • Free inhaler sensor for members with asthma – tracks inhaler use to help show and prevent possible health problems. • Educational materials for Members who are enrolled in our Asthma Care Management Program. 		<ul style="list-style-type: none"> • Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD. • Roach repellent wall plugs for members who are under case management for Asthma or COPD.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • \$25 Gift card and an educational pregnancy book for getting a checkup in the 1st trimester or within 42 days of signing up with the health plan in any trimester. • \$50 Gift card and a book about caring for your newborn or yourself after pregnancy for getting a checkup 7 to 84 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. • Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents. • Pregnancy, post-partum, and newborn educational materials provided to pregnant members. 	<ul style="list-style-type: none"> • Portable Crib/Playpen: A portable crib that doubles as a playpen at no cost for members that notify Texas Children's Health Plan within 14 days of the birth of their child. • Basic Baby Care and Birth Classes: Online classes through INJOY at no cost for pregnant members to learn about pregnancy, childbirth, breastfeeding, postpartum health, newborn care, and more. Printed materials are available upon request. • Prenatal Visit Reward: \$25 reward card for pregnant members who complete at least one prenatal visit during their pregnancy. • Postpartum Visit Reward: \$25 reward card for members who complete at least one postpartum visit within 42 days after giving birth. 	<ul style="list-style-type: none"> • Infant care book for pregnant members. • Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit.

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Health and Wellness Services	<ul style="list-style-type: none"> • Free healthy living coaching for families with kids age 7 to 17 who qualify with an obesity diagnosis. • Up to \$75 for sensory products for eligible members with sensory sensitivities. • Online social services resource directory is available on the Wellpoint member website to locate community supports such as food and nutrition, housing, education, and employment services. • This is Quitting: An interactive, text-based program to help teens ages 13–17 quit vaping or using e-cigarettes. The program focuses on web counseling for up to 12 weeks. • Ex Program: A tobacco cessation program with online activities, education materials, and products. This program can help members as they try to quit using tobacco or chew, smoking cigarettes, or vaping. 	<ul style="list-style-type: none"> • Well-Child Checkup Reward: Up to \$150 in reward cards for members ages 0 to 15 months: \$50 reward card for completing 3 well-child checkups and an additional \$100 reward card for completing a total of 6 well-child checkups. • Young Adult Wellness Visit Reward: \$25 reward card for members ages 18 to 21 who complete a routine annual checkup. • Health Education Special Events: In-person and virtual seasonal and community events at no cost where members learn about telehealth, healthy habits, new benefits, and more. 	<ul style="list-style-type: none"> • A pack of throw-away name bands for members age 20 and younger. • Resource book for families of adoptive children (only available in English). • Up to 10 horse therapy sessions for eligible Members. • Sensory goods for eligible members with sensory sensitivity. • A pack of food allergy labels. • Access to online resources, “findhelp”, to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.
Healthy Play and Exercise Programs	<ul style="list-style-type: none"> • Up to \$100 per year for Boys and Girls Club, Boy Scouts or Girl Scouts or other organizations, where available. • Weight Management virtual Program: 24/7 Access to resources, tools and Activities on Healthy Snacking, Portion management, Weight Goals, Extra Calories and Exercise tips to help members manage their weight. 	<ul style="list-style-type: none"> • Extracurricular Activity Fee Assistance: Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program. • Sports Clinics: Sports clinics at no cost for members ages 3 to 18 in Harris County. First come, first served basis. Sports clinics include Soccer, Tae Kwon Do, Ballet, Baseball, Football, Basketball & Bike Safety. 	Exercise kit, including pedometer, for members who want to lose weight or become more active.

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Gift Programs	<ul style="list-style-type: none"> • \$20 Gift card for members age 18 to 20 who are diabetic and have an HbA1c blood test every 6 months. • \$20 Gift card for members age 18 to 20 with diabetes mellitus who have HbA1c blood test results less than 8 once every 6 months. • \$120 Gift card for members 15 months and younger who get all 6 Texas Health Steps checkups on schedule. • Up to a \$60 Gift card for members who get each Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) on schedule. • \$20 Gift card per checkup for members ages 3 through 20 who get Texas Health Steps checkups each year on schedule. • \$20 Gift card for getting the full series of the rotavirus vaccine across different days from 42 days to 24 months old. • First aid kit and personal disaster plan online for all members. • \$20 Gift card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment. • \$20 Gift card for children ages 9 to 13 years for receiving the full series of the HPV (Human papillomavirus) vaccination. 	<ul style="list-style-type: none"> • Up to \$150 in reward cards for members ages 0 to 15 months: \$50 reward card for completing 3 well-child checkups and an additional \$100 reward card for completing a total of 6 well-child checkups. • \$25 reward card for members ages 18 and up who have type 1 or type 2 diabetes and complete a diabetic (retinal or dilated) eye exam once per year. • \$50 reward card for members ages 10 and up who have type 1 or type 2 diabetes and complete an HbA1c blood test every 6 months. • \$25 reward card for members ages 18 to 21 who complete a routine annual checkup. • Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program. • \$25 reward card for members ages 6 and older who complete a follow-up visit with a mental health provider within 7 days of discharge from a mental health hospital or facility. • \$25 reward card for pregnant members who complete at least one prenatal visit during their pregnancy. • \$25 reward card for members who complete at least one postpartum visit within 42 days after giving birth. • \$10 reward card for new members who complete the Health Risk Assessment within 90 days of enrollment. 	<ul style="list-style-type: none"> • A copy of "Mikey's Guide to Summer Camps and Activities for Children with Disabilities" per family every year. • Personal tote bag for back of Wheelchair. • Fire/water resistant storage bag for natural disasters. • One focus learning bundle, through Stacy's Sensory Solutions, containing items that promote focus and engagement during homework tasks or remote learning; for members with a diagnosis of Dyslexia, ADHD, Dyscalculia, Dysgraphia, or Processing Deficits.
Pest Control	Free pest-control services once every 3 months.		
Respite Services	Up to 8 extra hours respite services for caregivers per year.		

Additional Behavioral Health Benefits	Wellpoint	Texas Children's Health Plan	UnitedHealthcare
Inpatient Follow-Up Incentive Program	\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.	\$25 reward card for members ages 6 and older who complete a follow-up visit with a mental health provider within 7 days of discharge from a mental health hospital or facility.	\$20 gift card for members who follow -up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression.		Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.