

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Dallas Service Area (Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, and Rockwall counties)



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-Added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Aetna	Wellpoint
For questions or doctor information:	844-STR-KIDS (844-787-5437)	844-756-4600
TTY line for people with a hearing or speech disability:	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	844-STR-KIDS (844-787-5437)	844-756-4600
For prescription or medicine information:	844-STR-KIDS (844-787-5437)	844-756-4600
Health Plan Website:	www.aetnabetterhealth.com/texas	https://www.wellpoint.com/tx/medicaid

Value-Added Services	Aetna	Wellpoint
Extra Help Getting a Ride (when state services are not available)	Bus passes for members, LAR and siblings if the LAR cannot make other arrangements; to visit WIC offices, plan sponsored community events, meetings and classes.	<ul style="list-style-type: none"> • Additional family may be approved for rides to doctors. • Members can receive up to 12 round trips to WIC offices or attend Member Advisory Group meetings, community based behavioral health-related locations and food pantries.
Disease Management	Two \$25 gift cards for diabetic members 18-65 years of age for completing a diabetic eye exam and a A1c or kidney screening.	Free healthy living coaching for families with kids ages 7 through 17 who qualify with an obesity diagnosis.
Extra Vision Services	STAR Kids members will receive financial assistance in obtaining vision services and products.	\$25 allowance for Eye Glass accessories.
Drug Store Services/Over-the-Counter Benefits	The OTC Health Solutions program offers members a \$30 monthly allowance (\$360 annually) for healthcare and grocery products for home delivery or in-store shopping.	<ul style="list-style-type: none"> • \$20 gift card allowance for over-the-counter medicines. Member's ages 6 months through 24 months must receive the full series of the flu vaccine. • \$20 gift card allowance for over-the-counter medicines for members ages 3 through 20 that receive the flu vaccine annually.
Sports and School Physicals	Sports physicals to any member 2-19 years of age who have completed a well-child visit.	One sports, school or camp physical per year.
Help for Members with Asthma	Members enrolled in the asthma disease management program will receive up to \$100 per year in various asthma support items and services.	<ul style="list-style-type: none"> • 1 allergy-free pillow cover each year for certain members with asthma ages 0 through 20 in a disease management program. • Inhaler sensor for members with asthma - tracks inhaler use to help show and prevent possible health problems.

Value-Added Services	Aetna	Wellpoint
Extra Help for Pregnant Women	Extra help for pregnant members enrolled in case management. Gift cards (\$25-200 value), pregnancy handbook, diapers/wipes for completion of prenatal/post-partum visits.	<ul style="list-style-type: none"> • \$25 gift card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 gift card for receiving post-partum checkup 7 to 84 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. • Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents. • Pregnancy, post-partum, and newborn educational resources provided to pregnant members.
Home Visits	Ten (10) additional hours of respite care per month for eligible members on MDCP and coordinated care waivers who have exhausted their respite benefits. Twelve (12) hours of respite care per year for eligible Level 1 non-MDCP members.	
Health and Wellness Services	Weight loss program including counseling with a nutritionist / dietician for non-pregnant Members ages 3 to 30; Body Mass Index (BMI) greater than 85th percentile.	<ul style="list-style-type: none"> • Free healthy living coaching for families with kids age 7 to 17 who qualify with an obesity diagnosis. • Up to \$75 for sensory products for eligible members with sensory sensitivities. • Ex Program: A tobacco cessation program with online activities, education material, and products to help members quit using tobacco, chew, cigarettes, or vaping. • Up to \$100 annually for cost of participation at choice of Boys and Girls Club, Boy or Girl Scouts or other organizations, where available. • Up to 8 extra hours respite services for caregivers per year.
Healthy Play and Exercise Programs	Aetna Activate Kids Health Club members earn two \$50 retail gift cards annually upon enrollment in plan specified extracurricular programs and swimming programs.	Weight Management Virtual Program: 24/7 access to resources, activities on healthy snacking, portion management, weight goals, extra calories and exercise tips.

Value-Added Services	Aetna	Wellpoint
Gift Programs	<ul style="list-style-type: none"> • Gift cards for completing Texas Health Steps visits/well-child checkups (\$25 – 200 value) at various ages. Upon completion, members will call member services to redeem. • \$25 gift card for member initial screening/assessment completion upon enrollment, SAI re-assessment & member web portal sign on 30 calendar days after completion of SAI. • \$125 gift card towards housing deposit fee for house, apartment or hotel for members who complete the Health Risk Questionnaire (HRQ) per plan specifications. 	<ul style="list-style-type: none"> • \$20 gift card for diabetic members after completing an HbA1c blood test once every 6 months for ages 18 through 20. • \$20 gift card for members 18 through 20 with diabetes mellitus achieving HbA1c blood test results less than 9 once every 6 months. • \$120 gift card for members ages newborn through 15 months who get all 6 well-child checkups per the state approved schedule. • Up to a total \$60 gift card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) per the state approved schedule. • \$20 gift card per checkup for members ages 3 through 20 years who get Texas Health Steps checkups timely each year per the state approved schedule. • \$20 gift card for receiving the full series of the Rotavirus Vaccine across different days 42 days after birth through 24 months of age. • First Aid Kit and a Personal Disaster Plan. • \$20 gift card for members ages 6 through 12 newly diagnosed with ADHD who have a follow up with their prescribing provider within 30 days after starting their medication. • \$20 gift card for children ages 9 through 13 years for receiving the full series of the HPV (Human papillomavirus) vaccination.
Pest Control	Members have access to pest control services as part of the asthma disease management program.	Routine pest control once every 3 months.

Additional Behavioral Health Benefits	Aetna	Wellpoint
Inpatient Follow-Up Incentive Program	\$25 gift card for members who complete a follow-up visit with their behavioral health provider within 7 days of leaving a behavioral health inpatient hospitalization.	\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.
Online Mental Health Resources	Members are eligible for online mental health resources that include the following: mental and emotional well-being, substance use disorders and mental health.	24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety or depression.