

Print rules: This letter contains variable text based on values for the <hpCode> and/or <dpCode> elements. Refer to the Plan Code Table.]

<dateOfLetter>  
Medicaid EDG: <caseID>

**Keep this letter for your records.**

**[Manifest Keyline]**

To the person named or guardian of:

[DRS] <hohName>  
[VER] <addressLine2>  
[LTR] <addressLine1>  
<city>, <state> <zipCode>-<zipCodeExt>

**[IMB Postal Barcode]**

Subject: Your New STAR+PLUS Medicare-Medicaid Plan

Dear <hohName>:

**Important reminder:  
You're being enrolled in a new health & drug plan**

**Coming soon: A simpler way for you to get your Medicare and STAR+PLUS Medicaid services.**

You recently got a letter from us letting you know that **you will soon be enrolled in [\*planName\*]**, a STAR+PLUS Medicare-Medicaid Plan. This new medical plan will provide you with Medicare, Medicaid, and prescription drug benefits. You may also get new benefits and services that you don't get now.

Your **new coverage starts** <nmStartDate>.

We will enroll you in [\*planName\*]. You'll start getting your medical services through this plan <nmStartDate> unless you choose another option. You can see your other options on page 2 of this letter.

**What [\*planName\*] offers you:**

This new plan provides you with all the services you're getting now through Medicare and STAR+PLUS Medicaid, including prescription drug benefits. The plan also includes:

- Basic medical care you get now like doctor visits, hospital visits, and prescription drug benefits.
- All the long-term services you get now like attendant services.

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[MODE1]

- A service coordinator. This is someone who will work with you, your family, and your doctors to make sure you get the Medicare and Medicaid services you need.
- "Value-added" or extra services that are listed under your plan in the blue chart that we already sent you.

Call **[\*planNumber\*]** Monday to Friday, 8 a.m. to 8 p.m. Central Time if you want to:

- Learn more about your new plan.
- See all the benefits your new plan covers.
- Find out if the doctors you see now are in your new plan.

## You have other options:

### 1. If you want to enroll in **[\*planName\*]**:

You don't need to do anything. We already placed you in this plan. From looking at the type of care you get, it seems to be the best fit. Your new plan will send you a new health and drug ID card. This new card will replace the health plan cards you use now. After your new coverage begins **<nmStartDate>**, you can call **[\*planName\*]** at **[\*planNumber\*]** if you need services or have questions about your doctors.

### 2. If you want to enroll in a different STAR+PLUS Medicare-Medicaid Plan:

#### First – Pick a different medical plan

You can pick any one of the other plans listed on the blue chart we already sent you. It shows the “value-added” or extra services each plan offers. You can use the chart to compare the services.

#### Next – Let us know which medical plan you picked

You must let us know by [12<sup>th</sup> day of the month prior to **<nmStartDate>**] which medical plan you picked. Call 1-877-782-6440 (toll-free) to let us know.

### 3. If you don't want to enroll in a STAR+PLUS Medicare-Medicaid Plan and you want to keep your Medicare the way it is now:

You must call us at 1-877-782-6440 (toll-free) by **[<nmStartDate> - 1]** to tell us you do not want to be enrolled in this new STAR+PLUS Medicare-Medicaid Plan. You can also call 1-800-633-4227 (1-800-MEDICARE), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048. But don't forget what this plan can do for you: (1) it provides you with both Medicare and Medicaid services, and (2) it offers extra benefits you may not get now such as:

- Transportation to acute care services
- Vision services
- Dental services

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**[MODE1]**

MMP PE Reminder Letter  
MMP3 – 03/01/15  
[Program] - [population] - [custSvcAreaCode]  
[FILENAME] - [letterReqId]  
[QUAD] - [BIFILEID] - [BIBATCHID]

**Note:** Remember, you have the right to join Original Medicare and a Medicare drug plan at any time.

**Need help? Have questions? Call us toll-free.**

Call our STAR+PLUS help line at 1-877-782-6440. You can call Monday to Friday, 8 a.m. to 8 p.m. Central Time. If you have a speech or hearing disability, call 7-1-1 or 1-800-735-2989.

**Have questions about Medicare or need help with your Medicare services?**

Call 1-800-633-4227 (1-800-MEDICARE), 24 hours a day, 7 days a week. If you have a speech or hearing disability, call 1-877-486-2048 for TTY service. You may also visit [www.medicare.gov](http://www.medicare.gov).

**If you want free advice about your health insurance coverage,** call the State Health Insurance Assistance Program at **1-800-252-9240**. You can call Monday to Friday, 8 a.m. to 5 p.m. Central Time.

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**[MODE1]**

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