

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in CHIP
 ★★☆☆☆
 ★☆☆☆☆
 ★★☆☆☆
 ★☆☆☆☆
 ★ Lowest Performance in CHIP

	Aetna Better Health	Amerigroup	Community First Health Plans	Superior HealthPlan
Overall Health Plan Quality	★★★★	No rating [†]	★★★★	★★★★★
Experience of Care	★	No rating [†]	★★★★	★★★★
Children get appointments as soon as needed	★★★★	No rating [†]	★★★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★	No rating [†]	★★★★	★★★★
Parents give high ratings to their child's personal doctor	★	No rating [†]	★★★★	★★★★
Parents give high ratings to the health plan	★★★★	No rating [†]	★★★★	★★★★
Staying healthy	★★★★★	★★★★	★★★★★	★★★★★
Children and teens get regular checkups	★★★★	★★★★	★★★★	★★★★
Children and teens get their vaccines	★★★★★	No rating [†]	★★★★★	★★★★★
Common Chronic Conditions	★★★★★	No rating [†]	★★★★	★★★★★
Children get medicine for asthma	No rating [†]	No rating [†]	★★★★	★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★★★★	No rating [†]	★★★★	★★★★★

[†] If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texashhs.org/PlanReportCards

Report card for **CHIP** health plans

How do the health plans measure up?



Health plans in your area

Aetna Better Health of Texas	(866) 818-0959	https://www.aetnabetterhealth.com/texas
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Community First Health Plans	(800) 434-2347	https://www.cfhp.com/members/chip/
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

