

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.



Highest Performance in CHIP

Lowest Performance in CHIP

	Blue Cross and Blue Shield of Texas	Dell Children's Health Plan	Superior HealthPlan
Overall Health Plan Quality	★★★	★★★★★	★★
Experience of Care	★★	★★★★	★★
Children get appointments as soon as needed	★★	★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★	★★★	★★★
Parents give high ratings to their child's personal doctor	★★★	★★★	★★★
Parents give high ratings to the health plan	★★★	★★★	★★★
Staying healthy	★★★	★★★★★	★★★★
Children and teens get regular checkups	★★★	★★★★★	★★★★
Children and teens get their vaccines	★★★	★★★★★	★★★★
Common Chronic Conditions	★★★★	★★★★★	★★
Children get medicine for asthma	No rating <sup>†</sup>	★★★★★	★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★★★	★★★★	★★★

† If a plan shows “No rating”: this is not a bad rating.  
At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texashhs.org/PlanReportCards](https://texashhs.org/PlanReportCards)

## Report card for **CHIP** health plans

### How do the health plans measure up?



#### Health plans in your area

Blue Cross and Blue Shield of Texas	(888) 657-6061	<a href="https://www.bcbstx.com/chip">https://www.bcbstx.com/chip</a>
Dell Children's Health Plan	(888) 596-0268	<a href="https://www.dellchildrens.net/health-plan/">https://www.dellchildrens.net/health-plan/</a>
Superior HealthPlan	(800) 783-5386	<a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a>

