

Compare Extra Services CHIP Medical Plans Offer in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)



TEXAS
Health and Human
Services



Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Aetna Better Health	Cook Children's Health Plan	Wellpoint
For questions or doctor information:	800-245-5380	800-964-2247	833-731-2160
TTY line for people with a hearing or speech disability:	800-735-2989	7-1-1	7-1-1 English and Español
Help for mental health, drug, or alcohol problems:	800-245-5380	800-964-2247	833-731-2160
For prescription or medicine information:	800-245-5380	877-908-6023 for providers 800-964-2247 for members	833-731-2160
Health Plan Website:	www.aetnabetterhealth.com/texas	www.cookchp.org	https://www.wellpoint.com/tx/medicaid

Value-added Services	Aetna Better Health	Cook Children's Health Plan	Wellpoint
24-Hour Nurse Line	24-hours-a-day, 7-days-a-week service enables members to have telephonic access to support from Registered Nurses. Members can call the nurse line at 1-800-556-1555.	Registered nurses are available 24 hours a day, 7 days a week to offer you advice with symptoms, understand doctor's instructions, and recommendations for treatment.	
Extra Help with Getting a Ride	Bus passes to visit WIC offices and plan sponsored events, meetings and classes. Demand response transportation for CHIP Perinate members for nonemergency health care.	<ul style="list-style-type: none"> • Four coordinated rides (one round trip per quarter) through Transportation Vendor to address Social Determinants of Health needs. • Additional riders if the Member/LAR cannot make other arrangements. • Help getting a ride for CHIP Perinatal Members for covered medical appointments, including 2 postpartum visits. 	<ul style="list-style-type: none"> • Help getting a ride to doctor visits for CHIP members with chronic illnesses. • Members can receive up to 12 round trips to WIC offices or attend Member Advisory Group meetings, community based behavioral health-related locations and food pantries.

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Disease Management	Two \$25 gift cards for diabetic members 18-65 years of age for completing a diabetic eye exam and a A1c or kidney screening.	<ul style="list-style-type: none"> • \$50 per year for pest control services for Members with a chronic respiratory condition enrolled in the asthma disease management program and/or in service coordination. • Diabetes Prevention Class for Members age 18 and up with trained coach to learn and maintain healthy lifestyle through cooking lessons, exercise, and nutrition seminars. 	
Dental Services	CHIP Perinate Members are eligible for annual Dental Benefits: Biannual teeth cleaning, annual x-rays, simple extractions, limited fillings and fluoride treatments.	Up to \$350 for basic and major dental services for CHIP Perinate members enrolled in the Cook Children's Health Plan Baby Steps program.	
Extra Vision Services	CHIP members will receive financial assistance in obtaining vision services and products.	\$125 value for eyeglass frames/lenses or \$100 for contact lenses/fitting fees, per year. Does not apply for CHIP Perinate Members.	
Discount Pharmacy / Over-the-Counter Benefits	The OTC Health Solutions program offers members a \$30 monthly allowance (\$360 annually) for healthcare and grocery products for home delivery or in-store shopping.	<ul style="list-style-type: none"> • \$30 gift card every three months for pregnant Members for OTC products that do not require prescription and are not otherwise covered benefits for CHIP Perinate Members. • 15% discount on over-the-counter products purchased at Cook Children's Pharmacy. Please refer to the member handbook for a complete list. Excluding CHIP covered benefits. • Up to 80% discount on prescription medications for family members who do not have Medicaid or CHIP, upon request. 	<ul style="list-style-type: none"> • \$20 gift card allowance for over-the-counter medicines. Member's ages 6 months through 24 months must receive the full series of the flu vaccine. • \$20 gift card allowance for over-the-counter medicines for members ages 3 through 18 that receive the flu vaccine annually.
Sports and school physicals	Sports physicals to any member 2-19 years of age who have completed a well-child visit.	One sports/school physical in addition to a well checkup per calendar year for members ages 3 through 18. CHIP Perinate members are not covered under this benefit.	One sports physical per year for members ages 4 through 19.

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Help for Members with Asthma	Members enrolled in the asthma disease management program will receive up to \$100 per year in various asthma support items and services.	<ul style="list-style-type: none"> • Up to \$100 per year for: <ul style="list-style-type: none"> ○ Pillow/mattress covers ○ Vent cleaning ○ Deep carpet cleaning ○ One peak flow meter and holding chamber or spacer. • \$125 towards a Hepafilter Vacuum for Members enrolled in Asthma Disease Management Program and/or in service coordination. 	1 allergy-free pillow cover each year for certain CHIP members with asthma ages 0 through 18 in a disease management program.
Extra Help for Pregnant Women	Extra help for pregnant members enrolled in case management. Gift cards (\$25-200 value), pregnancy handbook, diapers/wipes for completion of prenatal/post-partum visits.	<ul style="list-style-type: none"> • Up to \$100 for prepared childbirth, breast-feeding, or parenting class per pregnancy. May be on-line or in person. • \$25 gift card for pregnant women who complete their first Prenatal visit within 1st trimester or 42 days of enrollment, then complete the 3rd, 6th, and 9th month visit. • \$50 gift card for postnatal members who complete a postpartum visit with an approved provider between 7-84 days after delivery. • Car seat class for mothers of Members under the age of 1 year. A free car seat will be given after completion of the class. • Safe Baby Sleep class for Parents/Guardian of Member under age 1 year. A pack-n-play will be distributed for those who attend and complete the class. • \$50 box of groceries or prepared meals for pregnant women who complete the CCHP initial health screening within 30 days of becoming a CCHP Member. • \$50 box of healthy grocery or prepared meals (1box per month for up to 5 months) for high-risk pregnant women enrolled in case management. CHIP Perinate Only. 	<ul style="list-style-type: none"> • \$25 Gift card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 Gift card for receiving post-partum checkup 7 to 84 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. • Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents. • Pregnancy, post-partum, and newborn educational materials provided to pregnant members.
Home Visits	Virtual home visit for lactation consultant for all new moms.		

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Health and Wellness Services	<ul style="list-style-type: none"> • Aetna smoking cessation program including assessment and counseling will provide members the tools and support to assist them to stop smoking and lead healthier lives. • Weight loss program including counseling with a nutritionist / dietician for non-pregnant Members ages 3 to 30; Body Mass Index (BMI) greater than 85th percentile. 	<ul style="list-style-type: none"> • Poison Prevention class for Parents/Guardians of Members. Once class is completed, they will receive one medication lockbox per household. Liability form is required. • Lifeguard Your Child (Water Safety) course for drowning prevention for Parent/Guardian for members ages 0-4 years. One gift per member for completion of course. • \$25 gift card per year for Members 13 years and over who enroll and complete a tobacco cessation program. • Gun safety education class for Parents/Guardian of Members. Upon completion of class Parent/Guardian is eligible to receive one gun lock per household. • \$25 gift card for females 16 years or older who had cervical cytology, hrHPV testing, cervical cytology/hrHPV cotesting, or chlamydia screening. Eligible every 12 months. • \$25 gift card for members who attend 3 Cook Children's Health Plan virtual education sessions up to 2 times a year per household. • YMCA Family (Up to 2adults + all dependents) Membership for 30 days at no cost. 	Up to \$100 annually for Boys & Girls club basic membership ages 6 through 18 years where available.
Health Play and Exercise Programs	Aetna Activate Kids Health Club members earn two \$50 retail gift cards annually upon enrollment in plan specified extracurricular programs and swimming programs.	<ul style="list-style-type: none"> • Access to the Boys and Girls club where available, at no cost to Members 6 to 18 years of age. • \$30 gift card for Members ages 12 to 18 per school year for participating in an extracurricular activity, school sport or school club. Proof of participation is required. • Blood Pressure Self-Monitoring Program with a Healthy Heart Ambassador, personalized consultations and nutrition seminars. • 16 week lifestyle change program to address childhood obesity for children ages 7-13 focused on healthy eating, regular physical activity, and behavior change. 	Weight Management Virtual Program: 24/7 access to resources, activities on healthy snacking, portion management, weight goals, extra calories and exercise tips.

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<p>Gift Programs</p>	<ul style="list-style-type: none"> • Gift cards for completing Texas Health Steps visits/well-child checkups (\$25 – 200 value) at various ages. Upon completion, members will call member services to redeem. • \$125 gift card towards housing deposit fee for house, apartment or hotel for members who complete the Health Risk Questionnaire (HRQ) per plan specifications. 	<ul style="list-style-type: none"> • \$25 gift card for members age 2 to 19 years who complete one well visit per year. • \$200 total reward, \$25 per visit for Members who complete a checkup at 2 weeks, 2 months, 4 months, 6 months, 9 months, 12 months, 15 months, and 18 months of age. • CCHP will provide a one-time bathtub kneeling pad per household for CCHP Members ages 0 months to 3 years to prevent drowning during bath time. • \$25 gift card for Members ages 9-13 years who obtain the HPV vaccine. • Up to \$40 reimbursement for one-time GED testing fee for members 17 years and over. • \$50 gift card for Members ages 9-13 years who complete required Meningococcal, TDAP, and HPV immunizations. Must be enrolled with CCHP for a minimum of 6 months. • \$50 towards utilities set up fees (water, gas, or electricity) per household once all Members complete the Initial Health Needs Screening (IHNS) within 30 days of enrollment. • \$125 for housing deposit fee for house, apartment or hotel per household once all Members complete the Initial Health Needs Screening within 30 days of enrollment. • \$10 gift card for CCHP members ages 4-9 years of age who complete 1 dental cleaning annually. • \$10 gift card for members ages 6 months and up who receive a COVID-19 vaccine or booster shot. Proof of vaccine required within 30 days of receipt of vaccine. • \$50 Gift card for the purchase of diapers or wipes for members ages 0-2 years whose parent/guardian attend a parenting class offered by CCHP. One per household per year. • Up to \$25 reimbursement per year for Notary Services to certify authorization given to act as LAR for Member. Proof of payment is required within 30 days of service. • \$20 gift card for Members who activate a new myCookChildren's Member Portal account. 	<ul style="list-style-type: none"> • \$120 gift card for members ages newborn through 15 months who get all 6 well-child checkups per the state approved schedule. • Up to a total \$60 gift card for members who get each timely well-child checkups at 18, 24 and 30 months (\$20 each) per the state approved schedule. • \$20 gift card per checkup for members ages 3 through 18 years who gets their well-child checkups timely each year per the state approved schedule. • \$20 Gift card for getting the full series of the rotavirus vaccine across different days 42 days after birth through 24 months. • \$20 gift card for members ages 6 through 12 newly diagnosed with ADHD who have a follow up with their prescribing provider within 30 days after starting their medication. • \$20 gift card for children ages 9 through 13 years for receiving the full series of the HPC (Human papillomavirus) vaccination. • First Aid Kit and Personal Disaster Plan.

Additional Behavioral Health Benefits	Aetna Better Health	Cook Children's Health Plan	Wellpoint
Inpatient Follow-up Incentive Program	<p>\$25 gift card for members who complete a follow-up visit with their behavioral health provider within 7 days of leaving a behavioral health inpatient hospitalization.</p>	<ul style="list-style-type: none"> • \$50 gift card for Members 13 years of age and older who have a diagnosis of Alcohol or Drug Abuse (AOD) or dependency and receive treatment within 14 days of diagnosis. • \$50 gift card for Members who complete a follow-up visit with their Behavioral Health Provider within 7 days of leaving the Behavioral Health Facility. • \$50 gift card one-time for Members ages 6-12 years and newly diagnosed with ADHD who follow up with a practitioner within 30 days after receiving the new medication. 	<p>\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.</p>
Online Mental Health Resources	<p>Members are eligible for online mental health resources that include the following: mental and emotional well-being, substance use disorders and mental health.</p>	<p>Online support service to guide members through resources and health education.</p>	<p>24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression.</p>