

Compare Extra Services CHIP Medical Plans Offer in the Lubbock Service Area

(Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, and Terry counties)

Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	FirstCare CHIP	Superior HealthPlan
For questions or doctor information:	877-639-2447	800-783-5386
TTY line for people with a hearing or speech disability:	7-1-1	800-735-2989
Help for mental health, drug, or alcohol problems:	800-327-6934	800-783-5386
For prescription or medicine information:	877-639-2447	800-783-5386
Health Plan Website:	www.firstcare.com/CHIP	SuperiorHealthPlan.com

Value-added Services	FirstCare CHIP	Superior HealthPlan
24-Hour Nurse Line	Talk to a Nurse – Nurse24™. Get answers 24 hours a day, 7 days a week.	Superior's nurse advice line is a health information line staffed by Registered Nurses who are ready to answer your questions 24 hours a day every day of the year.
Extra Help with Getting a Ride	One ride per month for: grocery store, WIC fitness centers, vocational trainings, interviews, religious services, pregnancy classes, newborn classes, first aid classes, or FirstCare Baby Showers.	<ul style="list-style-type: none"> • Help getting a ride to participate in Superior's Member Advisory Group meetings. • Rides requested by and to a Social Security Administration-approved physician for appointments requested by disability determination services.
Disease Management	\$25 Gift Card for members who participate in an asthma disease management program for not well controlled or very poorly controlled asthma (Level 2 or 3).	

Value-added Services	FirstCare CHIP	Superior HealthPlan
Extra Vision Services		\$150 allowance for select eyeglass lenses, frames, or contact lenses that are not covered by CHIP once per year.
Discount Pharmacy / Over-the-Counter Benefits		Up to \$25 allowance per quarter for over-the-counter items. The OTC catalog includes household, personal care, oral care and children's items. No prescription required.
Sports and school physicals	1 sports physical each year for Members ages 4 through 19.	One sports/school physical each year for members 4 to 18 years old.
Help for Members with Asthma		Allergy-free mattress cover and pillowcase to help control asthma symptoms for members enrolled in Service Coordination or Disease Management.
Extra Help for Pregnant Women	<p>Expecting the Best® Program.</p> <ul style="list-style-type: none"> • Early enrollment in case management. • Perinatal/Postpartum depression screenings. • Custom Supports: newborn health, return to work, delivery plans. • Baby Shower education program for pregnant members. Baby shower includes diaper bag and other small items. 	<ul style="list-style-type: none"> • Diaper bag and diapers for participating in Start Smart for Your Baby® <ul style="list-style-type: none"> ○ Must submit Notification of Pregnancy and ○ Attend educational baby shower hosted by Superior • Access to mobile app with pregnancy-related support and information according to your pregnancy stage. • Telephonic health coaching to support smoking cessation efforts during pregnancy.
Home Visits		Home visit for members enrolled in Service Coordination for high-risk pregnancy.
Health and Wellness Services	FirstCare Members will have access to quarterly wellness webinars.	<ul style="list-style-type: none"> • A Joy for All™ battery-operated plush companion pet for members 5 to 17 years old who are enrolled in Service Coordination. • Access to an online tool to support smoking cessation.
Healthy Play and Exercise Programs		<ul style="list-style-type: none"> • 6-month membership to YMCA at participating locations for members ages birth to 17 years and one additional adult family member. • One Boys & Girls Club membership or sports registration per year for members ages 6-18 years. Limited to Clubs in partnership with Superior.
Gift Programs	\$25 gift card for having a well-child checkup on time.	<ul style="list-style-type: none"> • \$100 reward card for pregnant members who attend a prenatal visit within first trimester or 42 days of Superior enrollment. • \$50 reward card for members who complete a postpartum visit within 7-84 days of delivery.

Additional Behavioral Health Benefits	FirstCare CHIP	Superior HealthPlan
Inpatient Follow-up Incentive Program	\$20 gift card for timely Follow Up after discharge from a behavioral health hospital stay Timeliness of 7 days and request within 3 months of discharge date.	
Online Mental Health Resources	Grow Well™ Smart Phone app for trusted health information for you and your family through every age and stage of life. Plus, you can directly connect to resources.	Access to an online tool to support mental health and overall well-being.