

# Compare Extra Services CHIP Medical Plans Offer in the Jefferson Service Area

(Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, San Jacinto, Tyler, and Walker counties)



Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan	Wellpoint
For questions or doctor information:	888-760-2600 or 713-295-2294	866-449-6849	866-959-6555	888-887-9003	833-731-2160
TTY line for people with a hearing or speech disability:	7-1-1	800-735-2989 or 7-1-1	800-735-2989	7-1-1	7-1-1 English and Español
Help for mental health, drug, or alcohol problems:	888-760-2600 or 713-295-2294	866-449-6849	Texas Children's Health Plan 800-731-8528	866-302-3996	833-731-2160
For prescription or medicine information:	888-760-2600 or 713-295-2294	866-449-6849	866-959-6555	888-887-9003	833-731-2160
Health Plan website:	<a href="http://www.CommunityHealthChoice.org">www.CommunityHealthChoice.org</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.texaschildrenshealthplan.org">www.texaschildrenshealthplan.org</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>	<a href="https://www.wellpoint.com/tx/medicaid">https://www.wellpoint.com/tx/medicaid</a>

Value-added Services	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan	Wellpoint
24-Hour Nurse Line	24 hours Nurse Help Line to all Members helping them decide where to go to get needed care. Nurses also provide health education, follow-up, and network referrals.	Toll-free 24 hours a day, 7 days a week Nurse Advice Line.	Nurses can be reached by phone 24/7 to help members with advice about their health concerns.	24/7 telephonic Nurseline.	

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Extra Help Getting a Ride	Help getting a ride to a doctor's visit.	\$30 gas reward for mothers visiting newborns in the neonatal intensive care (NICU) once per stay.	Transportation services at no cost for members to health visits, the pharmacy and Texas Children's Health Plan classes and events.	Rides to medical appointments not covered by Medicaid, such as picking up medicine. Additional children may be approved for rides to Medicaid approved providers.	<ul style="list-style-type: none"> <li>• Help getting a ride to doctor visits for CHIP members with chronic illnesses.</li> <li>• Members can receive up to 12 round trips to WIC offices or attend Member Advisory Group meetings, community based behavioral health-related locations and food pantries.</li> </ul>
Disease Management		\$20 reward for Members who had ER visit for asthma and participating in Molina Disease Management for a minimum of 3 months. Excludes CHIP Perinate Members.	<p>Diabetes Screening Reward: Members with type 1 or type 2 diabetes can earn:</p> <ul style="list-style-type: none"> <li>• \$25 reward card for getting a yearly diabetic eye exam (18+).</li> <li>• \$50 reward card for getting an HbA1c test every 6 mo (10+).</li> </ul>	<ul style="list-style-type: none"> <li>• 1 kit per year. 1 cookbook (English only), 1 blood sugar log and 1 medicine log for members in disease management for Diabetes.</li> <li>• Access to the Optum Member Portal, which lets members schedule text reminders for their meds online.</li> </ul>	
Extra Vision Services	Members may opt-out of standard eyewear benefit and use \$120 towards purchase of non-standard glasses or contacts, including contact fitting fee, every 12 months.	\$150 allowance towards upgrades for frames, lenses, or contacts each year. Excludes CHIP Perinate.	Eyewear Support: In addition to the covered free pair of glasses each year, members age 0 to 18 get \$110 to upgrade or replace your glasses or \$90 towards contacts and contact fittings.	\$105 max eyewear allowance. Every 12 months. For frame upgrades, lenses, or contacts not covered by the CHIP benefit. Excludes CHIP Perinate.	

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Discount Pharmacy / Over-the-Counter Benefits					<ul style="list-style-type: none"> <li>• \$20 gift card allowance for over-the-counter medicines. Member's ages 6 months through 24 months must receive the full series of the flu vaccine.</li> <li>• \$20 gift card allowance for over-the-counter medicines for members ages 3 through 18 that receive the flu vaccine annually.</li> </ul>
Sports and School Physicals	One sport or school physical each year for Members age 4 through 19.	One physical for school or sports each year for Members age 5 through 18. Excludes CHIP Perinate.	Physical Exams for School and Sports Programs: A yearly sports and school physical exam by their PCP at no cost for school or camp for member's ages 5 to 19.	One yearly sports or school physical exam is available at no cost for members 4 to 19 years of age.	One sports physical per year for members ages 4 through 19.
Help for Members with Asthma	Yearly Members enrolled in our Asthma Care Management Program get: <ul style="list-style-type: none"> <li>• Asthma educational materials</li> <li>• One allergy-free pillowcase and mattress cover based on prior receipt</li> </ul>	<ul style="list-style-type: none"> <li>• Up to \$60 annually: \$15 reward for Members with asthma who refill their asthma-controlled medication for 3 months in a row. Excludes CHIP Perinate.</li> <li>• \$25 reward for Members who refill their asthma-controlled medication for 6 months in a row. Available one time only. Excludes CHIP Perinate.</li> </ul>	Asthma Education Reward: \$25 reward card for members with high-risk asthma who join and complete the full 90-day asthma case management program.	1 Allergy free bed cover and 1 pillowcase for Members under active case management with asthma or COPD.	1 allergy-free pillow cover each year for certain CHIP members with asthma ages 0 through 18 in a disease management program.

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<p>Extra Help for Pregnant Women</p>		<ul style="list-style-type: none"> <li>• \$25 reward for getting early prenatal exam for newly enrolled pregnant Members within 42 days of enrollment or current Members in the first trimester (90 days).</li> <li>• \$50 reward for CHIP/CHIP Perinate Members who get a postpartum exam within 7-84 days of delivery.</li> <li>• Up to 10 meals delivered to Member's home for Nutritional Dietary Support each year for postpartum Members during the first three months following discharge.</li> <li>• Postpartum kit reward for Members up to three months following delivery.</li> </ul>	<ul style="list-style-type: none"> <li>• Flu Prevention Reward: \$25 reward card for pregnant members who receive their flu vaccine during their pregnancy.</li> <li>• Basic Baby Care and Birth Classes: Online classes at no cost for to learn about pregnancy, childbirth, breastfeeding, postpartum health, newborn care, and more. Printed materials are provided by request.</li> <li>• Portable Crib/Playpen: A portable crib that doubles as a playpen at no cost for members in the third trimester of their pregnancy.</li> <li>• Blood Pressure Monitor: A blood pressure cuff at no cost for CHIP Perinatal members with hypertension during their pregnancy or at the time of delivery.</li> <li>• Prenatal Visit Reward: \$25 reward card for pregnant members who go for at least one prenatal visit during their pregnancy.</li> <li>• Postpartum Visit Reward: \$25 reward card for members who go for at least one postpartum visit within 84 days of giving birth.</li> </ul>	<ul style="list-style-type: none"> <li>• 1 book for new moms with tips and info about taking care of yourself and baby. Addresses physical and emotional needs.</li> <li>• Join Babyscripts app to get free info, tools, and alerts to help you remember important things. One \$15 gift card for joining. \$20 gift card for completing prenatal visit. One \$15 gift card for completing a postpartum visit.</li> <li>• Breast feeding /grocery cart cover for new moms.</li> <li>• 1 free Blood Pressure cuff at for pregnant CHIP Perinate members with or at risk of high blood pressure disease.</li> <li>• Wellhop for Mom &amp; Baby connects members with similar due dates online. They will learn together and support each other from pregnancy through early postpartum.</li> </ul>	<ul style="list-style-type: none"> <li>• \$25 Gift card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.</li> <li>• \$50 Gift card for receiving post-partum checkup 7 to 84 days after giving birth.</li> <li>• Help getting a ride to pregnancy, birthing or newborn classes.</li> <li>• Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents.</li> <li>• Pregnancy, post-partum, and newborn educational materials provided to pregnant members.</li> </ul>

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Home Visits		Up to 8 hours of postpartum respite services that can be used for relaxation or rest for Members within three months after delivery.			
Health and Wellness Services		<ul style="list-style-type: none"> <li>• \$25 reward for Members who go to a follow-up doctor visit within 7 days of one hospital stay per year. Excludes CHIP Perinate.</li> <li>• Up to 10 home delivered meals a year for Nutritional Dietary Support for Members diagnosed with behavioral health condition, including depression. Excludes CHIP Perinate.</li> </ul>	<ul style="list-style-type: none"> <li>• Well-Child Checkup Reward: Members ages 0-30 months can earn: <ul style="list-style-type: none"> <li>○ A \$100 reward card for going to 6 well-child checkups by 15 mo</li> <li>○ And a \$50 reward card for going to 2 more checkups from 15 and 30 mo.</li> </ul> </li> <li>• Young Adult Wellness Visit Reward: \$25 reward card for members ages 16 to 21 who complete a yearly checkup.</li> <li>• Health Education Special Events: In-person and virtual fun family events at no cost to members. At these events, members will learn about telehealth, healthy habits, new benefits, and more.</li> </ul>	<ul style="list-style-type: none"> <li>• One pill organizer and health tracker booklet.</li> <li>• Members who vape can get help to stop. Education and support are available through an online program.</li> </ul>	Up to \$100 annually for Boys & Girls club basic membership ages 6 through 18 years where available.
Healthy Play and Exercise Programs	<ul style="list-style-type: none"> <li>• \$40/year for school sports expenses Support for students up to grade 12. Play, learn, and earn.</li> <li>• \$50 gift card each year for members up to grade 12 who participates in a youth sports league (apart from extra-curricular, school sponsored activities).</li> </ul>	Weight Watchers program meeting vouchers for Members ages 15 and older with BMI of 30 or more and are Diabetic Members with A1c of 8 or more. Excludes CHIP Perinate.	Extracurricular Activity Fee Assistance: Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program.	Exercise kit, including pedometer, for members who want to lose weight or become more active.	Weight Management Virtual Program: 24/7 access to resources, activities on healthy snacking, portion management, weight goals, extra calories and exercise tips.

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Gift Programs		<ul style="list-style-type: none"> <li>• \$25 reward for getting a well child visit for Members ages 3 years through 20 years every year. Excludes CHIP Perinate.</li> <li>• \$20 reward for getting DTaP, Pneumonia and flu vaccines by the 2nd birthday, one time only. Excludes CHIP Perinate.</li> <li>• \$25 reward for Members who get the HPV vaccine series by age 13. Excludes CHIP Perinate.</li> <li>• \$120 reward for getting 6 well-child checkups by 15 months. An extra \$40 reward for getting 2 well-child checkups between 15 and 30 months. Excludes CHIP Perinate.</li> </ul>	<p>Health Risk Assessment Completion Reward: \$10 reward card for new members who complete the Health Risk Assessment within 90 days of joining.</p>	<ul style="list-style-type: none"> <li>• Breast feeding supply kit for Pregnant members or new moms to aid in breast feeding.</li> <li>• Fire/water resistant storage bag for natural disasters.</li> </ul>	<ul style="list-style-type: none"> <li>• \$120 gift card for members ages newborn through 15 months who get all 6 well-child checkups per the state approved schedule.</li> <li>• Up to a total \$60 gift card for members who get each timely well-child checkups at 18, 24 and 30 months (\$20 each) per the state approved schedule.</li> <li>• \$20 gift card per checkup for members ages 3 through 18 years who gets their well-child checkups timely each year per the state approved schedule.</li> <li>• \$20 Gift card for getting the full series of the rotavirus vaccine across different days 42 days after birth through 24 months.</li> <li>• \$20 gift card for members ages 6 through 12 newly diagnosed with ADHD who have a follow up with their prescribing provider within 30 days after starting their medication.</li> <li>• \$20 gift card for children ages 9 through 13 years for receiving the full series of the HPC (Human papillomavirus) vaccination.</li> <li>• First Aid Kit and Personal Disaster Plan.</li> </ul>

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Pest Control				Roach repellent wall plugs for members who are under case management for Asthma or COPD.	

Additional Behavioral Health Benefits	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan	Wellpoint
Behavioral Health				Members can get weight loss and exercise tips, and resources. It's available through an online program.	
Inpatient Follow -up Incentive Program			Mental Health Follow-Up Reward: \$25 reward card for members ages 6 and up who see a mental health provider within 7 days of leaving a mental health hospital or facility.	1 mental health journal after 7 day or 30 day post hospital stay. Journal has resources and writing prompts for members to write and process feelings.	\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.
Online Mental Health Resources		Online resources accessible through web or mobile app to help Member learn to reduce stress, anxiety, or depression.		<ul style="list-style-type: none"> <li>• LiveandWorkWell.com, has news, videos, legal resources, and you can find doctors and other care.</li> <li>• 24/7 help for stress and well-being on an online tool where you can learn at your own speed.</li> </ul>	24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression.