

# Compare Extra Services CHIP Medical Plans Offer in the Harris Service Area



(Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, and Wharton counties)

Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

|  | Amerigroup   | Community Health Choice   | Molina Healthcare of Texas   | Texas Children’s Health Plan   | UnitedHealthcare Community Plan  |
|--|--|---|--|--|--|
| For questions or doctor information:                     | 800-600-4441   | 888-760-2600 or 713-295-2294  | 866-449-6849   | 866-959-6555   | 888-887-9003   |
| TTY line for people with a hearing or speech disability: | 711 English and Español  | 7-1-1   | 800-735-2989 or 711  | 800-735-2989   | 7-1-1  |
| Help for mental health, drug, or alcohol problems:       | 800-600-4441   | 888-760-2600 or 713-295-2294  | 866-449-6849   | Texas Children’s Health Plan 800-731-8528  | 866-302-3996   |
| For prescription or medicine information:                | 800-600-4441   | 888-760-2600 or 713-295-2294  | 866-449-6849   | 866-959-6555   | 888-887-9003   |
| Health Plan website:                                     | <a href="http://www.myamerigroup.com/tx">www.myamerigroup.com/tx</a> | <a href="http://www.CommunityHealthChoice.org">http://www.CommunityHealthChoice.org</a> | <a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a> | <a href="http://www.texaschildrenshealthplan.org">www.texaschildrenshealthplan.org</a> | <a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a> |

| Value-added Services | Amerigroup  | Community Health Choice  | Molina Healthcare of Texas                                 | Texas Children’s Health Plan   | UnitedHealthcare Community Plan |
|----------------------|---|--|--|--|---------------------------------|
| 24-Hour Nurse Line   | Toll-free helpline staffed by nurses available 24 hours a day, 7 days a week. | Nurse Help Line to all Members 24 hours per day helping Members decide where to go to get the care needed. The nurses also provide health education, nurse-initiated follow-up, and network referrals. | Toll-free 24 Hours a day, 7 days a week Nurse Advice Line. | Nurses can be reached over the phone 24/7 to help members with advice about their health concerns. | Yes                             |

| Value-added Services                          | Amerigroup   | Community Health Choice   | Molina Healthcare of Texas  | Texas Children's Health Plan   | UnitedHealthcare Community Plan   |
|---|--|---|---|--|---|
| Extra Help Getting a Ride                     | <ul style="list-style-type: none"> <li>• Help getting a ride to doctor visits for CHIP members with chronic illnesses.</li> <li>• Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings.</li> </ul>   | Help getting a ride to a doctor's visit.  |   | Transportation services at no cost for members to medical/behavioral health visits, the pharmacy and Texas Children's Health Plan sponsored classes or qualifying events.  | Rides to medical appointments.  |
| Disease Management                            | <p>Educational materials for Members who are enrolled in our Care Management Programs for:</p> <ul style="list-style-type: none"> <li>• Diabetes</li> <li>• Substance Abuse</li> <li>• Hypertension</li> </ul>   |   |   | <ul style="list-style-type: none"> <li>• \$25 reward card for members ages 18 and up who have type 1 or type 2 diabetes and complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>• \$50 reward card for members ages 10 and up who have type 1 or type 2 diabetes and complete an HbA1c blood test every 6 months.</li> </ul> |   |
| Extra Vision Services                         |  | Members may opt-out of standard eyewear benefit and use \$100 towards purchase of non-standard glasses or contacts, including contact fitting fee, every 12 months. | \$150 allowance towards upgrades for frames, lenses, or contacts each year, excludes CHIP Perinate. | \$110 allowance towards upgrades for frames and lenses or \$90 towards contacts and contact fittings for members up to 18 years old.   | Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 12 months that aren't covered by the CHIP benefit. |
| Discount Pharmacy / Over-the-Counter Benefits | <ul style="list-style-type: none"> <li>• \$20 gift card for over-the-counter products for members ages 6-24 months for receiving the full series of the flu vaccine. Excludes items found in the Plan's formulary or Texas Medicaid/CHIP formularies.</li> <li>• \$20 gift card for over-the-counter products for members ages 3 and older who receive the annual flu vaccine. Excludes items found in the Plan's formulary or Texas Medicaid/CHIP formularies.</li> </ul> |   |   |  |   |

| Value-added Services         | Amerigroup  | Community Health Choice   | Molina Healthcare of Texas  | Texas Children's Health Plan  | UnitedHealthcare Community Plan  |
|------------------------------|---|---|---|---|--|
| Sports and School Physicals  | 1 each year for CHIP members ages 4 to 19.  | One each year for Members ages 4 to 19.   | One physical for school or sports each year for members age 5 through 18. | A yearly sports and school physical exam at no cost for school or camp entrance for members ages 5 to 19, performed by their PCP. | 1 each year for Members 4 to 19 years of age.  |
| Temporary Phone Help         | Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment. |   |   |   |  |
| Help for Members with Asthma | <ul style="list-style-type: none"> <li>• 1 allergy-free pillow cover each year for certain CHIP members 18 and younger who have asthma and are in a disease management program.</li> <li>• Educational materials for Members who are enrolled in our Asthma Care Management Program.</li> </ul>   | Asthma educational materials and one allergy-free pillowcase each year to Members enrolled in our Asthma Care Management Program. Member gets one pillowcase per year based on when Member received one before. |   |   | <ul style="list-style-type: none"> <li>• Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</li> <li>• Roach repellent wall plugs for members who are under case management for Asthma or COPD.</li> </ul> |

| Value-added Services                 | Amerigroup   | Community Health Choice | Molina Healthcare of Texas  | Texas Children's Health Plan  | UnitedHealthcare Community Plan   |
|--------------------------------------|--|-------------------------|---|---|---|
| <p>Extra Help for Pregnant Women</p> | <ul style="list-style-type: none"> <li>• \$25 Gift card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.</li> <li>• \$50 Gift card receiving post-partum checkup 7 to 84 days after giving birth.</li> <li>• Help getting a ride to pregnancy, birthing or newborn classes.</li> <li>• Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents.</li> <li>• Pregnancy, post-partum, and newborn educational materials provided to pregnant members.</li> </ul> |                         | <ul style="list-style-type: none"> <li>• \$25 gift card for newly enrolled pregnant CHIP/CHIP Perinate members who get an early prenatal exam within 42 days of enrollment or current members who get an early prenatal exam in the first trimester (90 days), once confirmed by OB/GYN or Primary Care Provider.</li> <li>• \$50 gift card for CHIP/CHIP Perinate members who get a postpartum exam within 7-84 days of delivery.</li> <li>• \$30 gas gift card for mothers visiting newborns in the neonatal intensive care (NICU) once per stay.</li> <li>• Up to 10 meals delivered to member's home for Nutritional Dietary Support each year for postpartum members during the first three months following discharge.</li> <li>• Postpartum kit for members up to three months following delivery. Available once every year.</li> </ul> | <ul style="list-style-type: none"> <li>• Basic Baby Care and Birth Classes: Online classes through INJOY at no cost for pregnant members to learn about pregnancy, childbirth, breastfeeding, postpartum health, newborn care, and more. Printed materials are available upon request.</li> <li>• Portable Crib/Playpen: A portable crib that doubles as a playpen at no cost for members that notify Texas Children's Health Plan within 14 days of the birth of their child.</li> <li>• Blood Pressure Monitor: A blood pressure cuff at no cost for CHIP Perinatal members diagnosed with hypertension during their pregnancy or at the time of delivery.</li> <li>• Prenatal Visit Reward: \$25 reward card for pregnant members who complete at least one prenatal visit during their pregnancy.</li> <li>• Postpartum Visit Reward: \$25 reward card for members who complete at least one postpartum visit within 42 days after giving birth.</li> </ul> | <ul style="list-style-type: none"> <li>• Infant care book for pregnant members.</li> <li>• Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit.</li> <li>• Transportation for caregivers who have been discharged postpartum and have babies in the NICU.</li> <li>• Breast feeding /grocery cart cover for new moms.</li> </ul> |

| Value-added Services         | Amerigroup  | Community Health Choice   | Molina Healthcare of Texas   | Texas Children's Health Plan  | UnitedHealthcare Community Plan   |
|------------------------------|---|---|--|---|---|
| Home Visits                  |   |   | Up to 8 hours of postpartum respite services that can be used for relaxation or rest for members three months after delivery.  |   |   |
| Health and Wellness Services | <ul style="list-style-type: none"> <li>• Online social services resource directory is available on the Amerigroup member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> <li>• This is Quitting: An interactive, text-based program to help teens ages 13–17 quit vaping or using e-cigarettes. The program focuses on web counseling for up to 12 weeks.</li> </ul> | Community Health Choice will provide up to \$100 allowance towards an annual Baker Ripley membership. | <ul style="list-style-type: none"> <li>• Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.</li> <li>• \$25 gift card for members who go to a follow-up visit within 7 days of one hospital stay per year.</li> <li>• Up to 10 home delivered meals each year for Nutritional Dietary Support for members diagnosed with a behavioral health condition (including depression) to help improve nutrition and overall healthcare. Must be authorized.</li> </ul> | <ul style="list-style-type: none"> <li>• Well-Child Checkup Reward: Up to \$150 in reward cards for members ages 0 to 15 months: \$50 reward card for completing 3 well-child checkups and an additional \$100 reward card for completing a total of 6 well-child checkups.</li> <li>• Young Adult Wellness Visit Reward: \$25 reward card for members ages 18 to 21 who complete a routine annual checkup.</li> <li>• Health Education Special Events: In-person and virtual seasonal and community events at no cost where members learn about telehealth, healthy habits, new benefits, and more.</li> </ul> | <ul style="list-style-type: none"> <li>• Access to online resources, "findhelp", to connect with free or low-cost community resources. For example: food banks, shelters, education, housing, and employment services.</li> <li>• One pill organizer and health tracker booklet.</li> </ul> |

| Value-added Services              | Amerigroup   | Community Health Choice  | Molina Healthcare of Texas                                | Texas Children's Health Plan  | UnitedHealthcare Community Plan   |
|-----------------------------------|--|--|---|---|---|
| Health Play and Exercise Programs | <ul style="list-style-type: none"> <li>• Up to \$100 per year for Boys and Girls Club basic membership for members ages 6 to 18, where available.</li> <li>• Weight Management virtual Program: 24/7 Access to resources, tools and Activities on Healthy Snacking, Portion management, Weight Goals, Extra Calories and Exercise tips to help members manage their weight.</li> </ul> | <ul style="list-style-type: none"> <li>• \$30 gift card each year for school-aged Member up to grade 12 who are in a school-sponsored extracurricular sports (athletic) program to pay for program fees, supplies or uniforms.</li> <li>• \$40 gift card each year for Members up to grade 12 who participates in a youth sports league (apart from extra-curricular, school sponsored activities).</li> <li>• Members age 6 years through 17 years who live in the Harris Service Area may join a participating location of the Boys and Girls Club in the Greater Houston area for free. Contact Community Health Choice for a list of locations.</li> </ul> | Neighborhood Center membership for youth (ages 14 to 18). | <ul style="list-style-type: none"> <li>• Extracurricular Activity Fee Assistance: Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program.</li> <li>• Sports Clinics: Sports clinics at no cost for members ages 3 to 18 in Harris County. First come, first served basis. Sports clinics include Soccer, Tae Kwon Do, Ballet, Baseball, Football, Basketball &amp; Bike Safety.</li> </ul> | Exercise kit, including pedometer, for members who want to lose weight or become more active. |

| Value-added Services | Amerigroup  | Community Health Choice | Molina Healthcare of Texas  | Texas Children's Health Plan   | UnitedHealthcare Community Plan   |
|----------------------|---|-------------------------|---|--|---|
| Gift Programs        | <ul style="list-style-type: none"> <li>• \$120 Gift card for members 15 months and younger who get all 6 well-child checkups on schedule.</li> <li>• Up to a total \$60 Gift card for members who get each well-child checkups at 18, 24 and 30 months (\$20 each) on schedule.</li> <li>• \$20 Gift card per checkup for members ages 3 to 18 who get their well-child checkups on schedule each year.</li> <li>• \$20 Gift card for getting the full series of the rotavirus vaccine across different days 42 days after birth through 2 years.</li> <li>• \$20 Gift card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment.</li> <li>• \$20 Gift Card for children ages 9 to 13 years for receiving the full series of the HPV (Human papillomavirus) vaccination.</li> <li>• First aid Kit and personal disaster plan to all members.</li> </ul> |                         | <ul style="list-style-type: none"> <li>• Up to \$60 annually: \$15 gift card for members with asthma who refill their asthma-controlled medication for 3 months in a row.</li> <li>• \$25 gift card for getting a well child visit for members ages 3 years through 20 years every year.</li> <li>• \$20 gift card for getting DTaP, Pneumonia and flu vaccines by the 2nd birthday, one time only.</li> <li>• \$25 gift card for members who get the HPV vaccine series by age 13.</li> <li>• \$120 gift card for getting six (6) well-child checkups by 15 months of age and an additional \$40 gift card for getting two (2) well-child checkups between 15 and 30 months of age.</li> </ul> | <ul style="list-style-type: none"> <li>• Up to \$150 in reward cards for members ages 0 to 15 months: \$50 reward card for completing 3 well-child checkups and an additional \$100 reward card for completing a total of 6 well-child checkups.</li> <li>• \$25 reward card for members ages 18 and up who have type 1 or type 2 diabetes and complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>• \$50 reward card for members ages 10 and up who have type 1 or type 2 diabetes and complete an HbA1c blood test every 6 months.</li> <li>• \$25 reward card for members ages 18 to 21 who complete a routine annual checkup.</li> <li>• Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program.</li> <li>• \$25 reward card for members ages 6 and older who complete a follow-up visit with a mental health provider within 7 days of discharge from a mental health hospital or facility.</li> <li>• \$25 reward card for pregnant members who complete at least one prenatal visit during their pregnancy.</li> <li>• \$25 reward card for members who complete at least one postpartum visit within 42 days after giving birth.</li> <li>• \$10 reward card for new members who complete the Health Risk Assessment within 90 days of enrollment.</li> </ul> | <ul style="list-style-type: none"> <li>• Breast feeding supply kit for Pregnant members or new moms to aid in breast feeding.</li> <li>• Fire/water resistant storage bag for natural disasters.</li> </ul> |

| Additional Behavioral Health Benefits | Amerigroup   | Community Health Choice | Molina Healthcare of Texas | Texas Children's Health Plan   | UnitedHealthcare Community Plan   |
|---------------------------------------|--|-------------------------|----------------------------|--|---|
| Inpatient Follow-up Incentive Program | \$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition. |                         |                            | \$25 reward card for members ages 6 and older who complete a follow-up visit with a mental health provider within 7 days of discharge from a mental health hospital or facility. |   |
| Online Mental Health Resources        | Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression  |                         |                            |  | Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches. |