

Compare Extra Services CHIP Medical Plans Offer in the El Paso Service Area (El Paso and Hudspeth counties)



Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	El Paso Health	Superior HealthPlan
For questions or doctor information:	877-532-3778	800-783-5386
TTY line for people with a hearing or speech disability:	855-532-3740	800-735-2989
Help for mental health, drug, or alcohol problems:	877-377-6184	800-783-5386
For prescription or medicine information:	877-532-3778	800-783-5386
Health Plan website:	www.elpasohealth.com	www.SuperiorHealthPlan.com

Value-added Services	El Paso Health	Superior HealthPlan
24-Hour Nurse Line	Members have 24-hour, 7-days-a-week access to FIRSTCALL, a bilingual medical advice info line staffed by nurses, pharmacists, and a medical director on call.	Superior's 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.
Extra Help Getting a Ride	A free ride service to help you get to doctor visits or health education classes.	<ul style="list-style-type: none"> • Help getting a ride to participate in Superior's Member Advisory Group meetings. • Rides requested by and to a Social Security Administration-approved physician for appointments requested by disability determination services.
Disease Management	Two free books from the EPH Literacy Program for members in speech therapy	
Dental Services	Pregnant members 21 or older can receive up to \$500 each year for dental checkups, x-rays, routine cleaning, fillings, and extractions.	
Extra Vision Services	For contact lenses and glasses (lenses and frames), members receive up to \$125 above the CHIP benefit.	\$150 allowance for select eyeglass frames, lenses or contact lenses that aren't covered by CHIP once per year.

Value-added Services	El Paso Health	Superior HealthPlan
Discount Pharmacy / Over-the-Counter Benefits	\$25 gift packet which includes a first aid kit and a \$25 Walmart gift card for health-related items, for new members who complete the request form and send by return mail within 30 days of enrollment.	Up to \$25 allowance per quarter for over-the-counter items mailed to your home or purchased at participating stores. The OTC catalog includes household, personal care, oral care and children's items. No prescription required.
Sports and School Physicals	Members between the ages of 4 and 18 can get a free sports physical each year.	One sports/school physical each year.
Help for Members with Asthma	One allergy-free pillowcase for members who are enrolled in the Asthma Disease Management Program.	Allergy-free mattress cover and pillowcase to help control asthma symptoms for members enrolled in Asthma Care Management.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • Pregnant members can receive: <ul style="list-style-type: none"> ○ A free convertible car seat after attending a baby shower at El Paso Health. ○ A First-Steps Baby Shower including a diaper bag, a starter supply of diapers, and other items for the baby. • Gift cards for completing prenatal visits and after confirmation of those visits for: <ul style="list-style-type: none"> ○ \$25 - Prenatal visit in the first trimester or within 42 days of enrollment. ○ \$25 - 3rd prenatal visit. ○ \$25 - 6th prenatal visit. ○ \$25 - 9th prenatal visit. ○ \$25 - flu shot during pregnancy. ○ \$25 - a timely postpartum visit within 7 to 84 days of delivery. ○ Pregnant CHIP Perinatal Members age 19 or older must receive four additional nutritional counseling/meal planning services to receive a \$25 Walmart gift card for healthy food related items. ○ In-home breastfeeding counseling support visits for postpartum members with high-risk pregnancies that require specialized intervention. 	<ul style="list-style-type: none"> • Diaper bag, starter supply of diapers, and educational materials for participating in the Start Smart for Your Baby® program and completing: <ul style="list-style-type: none"> ○ A Notification of Pregnancy (NOP) form and ○ An educational baby shower hosted by Superior. • Access to mobile app with pregnancy-related support and information according to your pregnancy stage. • Telephonic health coaching to support smoking cessation efforts during pregnancy.
Home Visits	“Virtual Connect by El Paso Health” is a service that provides face to face virtual visits for members with social determinants of health or complex conditions such as high-risk pregnancies, behavioral, or medical conditions that require specialized intervention.	Home visit for members enrolled in Case Management for high-risk pregnancy.

Value-added Services	El Paso Health	Superior HealthPlan
Health and Wellness Services	<ul style="list-style-type: none"> • A \$25 “EPH Food from the Heart” food basket for new members after completing a new member orientation with El Paso Health. • Members 18 or younger can receive four additional nutritional/obesity counseling and meal planning services above the CHIP benefit. 	<ul style="list-style-type: none"> • A Joy for All™, battery-operated plush companion pet for members enrolled in Case Management. • Access to an online tool to support smoking cessation. • Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.
Healthy Play and Exercise Programs	Up to \$35 discount for any sport, swim, or camp registration fee at participating YMCA’s; once every 12 months.	6-month membership to YMCA at participating locations for members from birth through age 17 and one additional adult family member.
Gift Programs	<ul style="list-style-type: none"> • A \$15 gift card for members ages 3 to 19 who get a check-up when due. • A \$25 Walmart gift card is offered to members 18 years and younger who complete a follow-up psychiatrist visit within 7 days of a behavioral health inpatient hospital stay. Members can receive one Walmart gift card per year. • A Calming Kit that includes calming strips, pop-it fidgets, clickers, and fidget spinners is offered to members age 6 through 12 years with a prescription dispensed for ADHD medication and who complete a follow-up visit with a practitioner with prescribing authority within 30 days. Members can receive one Calming Kit per year. • A free “EPH Stay Safe kit” that includes 2 washable and reusable cloth masks, 2 mask covers, 4 disposable masks, gloves, hand sanitizers, thermometer, healthy tips on hand washing, and sanitizing wipes. 	<ul style="list-style-type: none"> • Pregnant members can earn rewards cards for completing the following: <ul style="list-style-type: none"> ○ \$100 for prenatal visit within first trimester or 42 days of Superior enrollment. ○ \$50 for postpartum visit within 7-84 days of delivery. • \$25 rewards card for getting a flu shot on or before a member's 2nd birthday.
Additional Behavioral Health Benefits	El Paso Health	Superior HealthPlan
Online Mental Health Resources		Access to an online tool to support mental health and overall well-being.