

Compare Extra Services CHIP Medical Plans Offer in the Dallas Service Area (Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, and Rockwall counties)



Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offers the service listed.

	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
For questions or doctor information:	800-600-4441	866-449-6849	888-814-2352
TTY line for people with a hearing or speech disability:	711 English and Español	800-735-2989 or 711	800-735-2989
Help for mental health, drug, or alcohol problems:	800-600-4441	866-449-6849	800-945-4644
For prescription or medicine information:	800-600-4441	866-449-6849	888-814-2352
Health Plan website:	www.myamerigroup.com/tx	www.molinahealthcare.com	www.parklandhealthplan.com

Value-added Services	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
24-Hour Nurse Line	Toll-free helpline staffed by nurses available 24 hours a day, 7 days a week.	Toll-free 24 Hours a day, 7 days a week Nurse Advice Line.	Toll-free helpline staffed by nurses available 24 hours a day, 7 days a week.
Extra Help Getting a Ride	<ul style="list-style-type: none"> • Help getting a ride to doctor visits for CHIP members with chronic illnesses. • Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings. 		

Value-added Services	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
Disease Management	<p>Educational materials for Members who are enrolled in our Care Management Programs for:</p> <ul style="list-style-type: none"> • Diabetes • Substance Abuse • Hypertension 		<ul style="list-style-type: none"> • Free membership in Parkland Community Health Plan's Be In Control Program with educational materials and resources to support the management of asthma and diabetes (excludes CHIP Perinate). • \$15 value to be used on either a gift card or items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) annually for completion of diabetic (retinal or dilated) eye exam for members 15 years and older (excludes CHIP Perinate). • \$15 value to be used on either a gift card or items from a rewards catalog for completing: <ul style="list-style-type: none"> ○ HB/A1c blood test once every 6 months for ages 18 and older (excludes CHIP Perinate).
Extra Vision Services		\$150 allowance towards upgrades for frames, lenses, or contacts each year, excludes CHIP Perinate.	\$100 allowance for members every 2 years toward upgrades on frames (excludes CHIP Perinate).
Discount Pharmacy / Over-the-Counter Benefits	<ul style="list-style-type: none"> • \$20 gift card for over-the-counter products for members ages 6-24 months for receiving the full series of the flu vaccine. Excludes items found in the Plan's formulary or Texas Medicaid/CHIP formularies. • \$20 gift card for over-the-counter products for members ages 3 and older who receive the annual flu vaccine. Excludes items found in the Plan's formulary or Texas Medicaid/CHIP formularies. 		\$20 value to be used on either a gift card for over-the-counter medicine not found in the Plan's formulary or Texas Medicaid/CHIP formularies, or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) when you complete your Parkland Community Health Plan's Health Risk Assessment once a year.
Sports and school physicals	1 each year for CHIP members ages 4 to 19.	One physical for school or sports each year for members age 5 through 18.	One free sports physical each school year for each covered member ages 5 - 19 (excludes CHIP Perinate).
Temporary Phone Help	Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment.		

Value-added Services	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
Help for Members with Asthma	<ul style="list-style-type: none"> • 1 allergy-free pillow cover each year for certain CHIP members 18 and younger who have asthma and are in a disease management program. • Educational materials for Members who are enrolled in our Asthma Care Management Program. 		<ul style="list-style-type: none"> • \$60 value to be used on either a gift card or items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) for members who refill asthma medication prescription (every 60 days for 2 refills worth \$10) annually (excludes CHIP Perinate). • \$50 value to be used on either a gift card or items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity). If you are asthmatic and remain enrolled for 6 months annually in Parkland Community Health Plan's free Be In Control Program (excludes CHIP Perinate). • \$20 value to be used on either a gift card or items from a rewards catalog for 3 months in the Be In Control program (excludes CHIP Perinate).
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • \$25 Gift card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 Gift card receiving post-partum checkup 7 to 84 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. • Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents. • Pregnancy, post-partum, and newborn educational materials provided to pregnant members. 	<ul style="list-style-type: none"> • \$25 gift card for newly enrolled pregnant CHIP/CHIP Perinate members who get an early prenatal exam within 42 days of enrollment or current members who get an early prenatal exam in the first trimester (90 days), once confirmed by OB/GYN or Primary Care Provider. • \$50 gift card for CHIP/CHIP Perinate members who get a postpartum exam within 7-84 days of delivery. • \$30 gas gift card for mothers visiting newborns in the neonatal intensive care (NICU) once per stay. • Up to 10 meals delivered to member's home for Nutritional Dietary Support each year for postpartum members during the first three months following discharge. • Postpartum kit for members up to three months following delivery. Available once every year. 	<ul style="list-style-type: none"> • Free meal service for pregnant women starting at the 2nd trimester through 60 days postpartum. You can request one free family-style meal (feeds 4) per month. • Free car seat once you complete your first prenatal visit within the 1st trimester or within 42 days of your enrollment with Parkland Community Health Plan.

Value-added Services	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
Home Visits		Up to 8 hours of postpartum respite services that can be used for relaxation or rest for members three months after delivery.	
Health and Wellness Services	<ul style="list-style-type: none"> • Online social services resource directory is available on the Amerigroup member website to locate community supports such as food and nutrition, housing, education, and employment services. • This is Quitting: An interactive, text-based program to help teens ages 13–17 quit vaping or using e-cigarettes. The program focuses on web counseling for up to 12 weeks. 	<ul style="list-style-type: none"> • Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. • \$25 gift card for members who go to a follow-up visit within 7 days of one hospital stay per year. • Up to 10 home delivered meals each year for Nutritional Dietary Support for members diagnosed with a behavioral health condition (including depression) to help improve nutrition and overall healthcare. Must be authorized. 	<ul style="list-style-type: none"> • \$30 value to be used on either a gift card or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) for getting your annual flu shot, between the months of September and November. • \$20 value to be used on either a gift card or items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) for getting your annual flu shot, any time during the month of December through August. • \$20 value to be used on either a gift card or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity); for new members who complete a PCP visit within 90 days of joining Parkland Community Health Plan (excludes CHIP Perinate).
Healthy Play and Exercise Programs	<ul style="list-style-type: none"> • Up to \$100 per year for Boys and Girls Club basic membership for members ages 6 to 18, where available. • Weight Management virtual Program: 24/7 Access to resources, tools and Activities on Healthy Snacking, Portion management, Weight Goals, Extra Calories and Exercise tips to help members manage their weight. 	Boys and Girls Club membership, where available, for members 6 to 18.	\$30 value to be used on either a gift card or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) each year for everyone ages 10 and older who completes the free 3-week Step-Up Challenge (excludes CHIP Perinate).

Value-added Services	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
Gift Programs	<ul style="list-style-type: none"> • \$120 Gift card for members 15 months and younger who get all 6 well-child checkups on schedule. • Up to a total \$60 Gift card for members who get each well-child checkups at 18, 24 and 30 months (\$20 each) on schedule. • \$20 Gift card per checkup for members ages 3 to 18 who get their well-child checkups on schedule each year. • \$20 Gift card for getting the full series of the rotavirus vaccine across different days 42 days after birth through 2 years. • \$20 Gift card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment. • \$20 Gift Card for children ages 9 to 13 years for receiving the full series of the HPV (Human papillomavirus) vaccination. • First aid Kit and personal disaster plan to all members. 	<ul style="list-style-type: none"> • Up to \$60 annually: \$15 gift card for members with asthma who refill their asthma-controlled medication for 3 months in a row. • \$25 gift card for getting a well child visit for members ages 3 years through 20 years every year. • \$20 gift card for getting DTaP, Pneumonia and flu vaccines by the 2nd birthday, one time only. • \$25 gift card for members who get the HPV vaccine series by age 13. • \$120 gift card for getting six (6) well-child checkups by 15 months of age and an additional \$40 gift card for getting two (2) well-child checkups between 15 and 30 months of age. 	<ul style="list-style-type: none"> • Up to \$160 value to be used on either gift cards or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) for the completion of up to 6 timely well-baby checkups between ages 0-15 months and up to 2 timely well-child checkups between ages 16-30 months (excludes CHIP Perinate). • \$20 value to be used on either a gift card or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) when you complete a timely Well-Adolescent checkup for ages 12-18. • \$20 value to be used on either a gift card or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) for first-time member enrollment into the online Member Portal at parklandhealthplan.com, once per lifetime. • \$20 value to be used on either a gift card or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) each year when you receive initial medication for ADHD and receive a follow-up visit within 30 days of initiation (excludes CHIP Perinate).

Additional Behavioral Health Benefits	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
Inpatient Follow -up Incentive Program	<p>\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.</p>		<ul style="list-style-type: none"> • \$30 value to be used on either a gift card or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) each year when you complete a behavioral health follow-up within 7 days after hospitalization for a behavioral health diagnosis (excludes CHIP Perinate). • \$20 value to be used on either a gift card or other items from a rewards catalog (categories include movement & fitness, athletics, children's activities, outdoors, baby, personal care, essentials, kitchen & nutrition, and education & creativity) each year when you complete a behavioral health follow-up within 8-30 days after hospitalization for a behavioral health diagnosis (excludes CHIP Perinate).
Online Mental Health Resources	<p>Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression.</p>		<p>Free 24/7 access to a secure online tool accessible through laptop, desktop, or mobile phone to help you learn ways to reduce stress, anxiety, or depression and how to manage substance abuse problems.</p>