

Service Coordinator Assessment

Question	Question Text	Count	Percent	Answer Given
Question 02	Do any individuals on your caseload receive Day Habilitation or other daytime service outside of their own home?	368 8	98% 2%	Yes No
Question 03	Do any individuals on your caseload receive HCS/DBMD/CLASS home services or host home services?	376	100%	Yes
Question 04	How many individuals are on your caseload?	59 310 7	16% 82% 2%	0 to 30 31 to 60 61 to 90
Question 05	How often do you typically review the PDP with individuals and their support team? [Check all that apply]	283 171 163 224 202 17	75% 45% 43% 60% 54% 5%	Annually Quarterly As requested by provider As requested by LAR and/or other Support Team As requested by individual Other/Don't Know
Question 06	When individuals on your caseload enroll in a residential service, are they offered opportunity to visit different types of homes (e.g. 3- or 4-person home, host home, etc.)?	354 22	94% 6%	Yes No
Question 07	Do individuals in your area have a choice of two or more homes near where they want to live?	300 76	80% 20%	Yes No
Question 08	Do individuals have a chance to visit more than one type of residential setting before making a choice?	339 37	90% 10%	Yes No
Question 09	Can the visit be overnight?	37 264 75		[These individuals did not receive this question due to previous answers] 70% Yes 20% No
Question 10	When individuals are enrolled in a waiver or seeking a change in living arrangement, which of the following options are offered: [Check all that apply]			

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		360	96% HHCC
		354	94% 3- or 4-Bedroom Home
		77	20% ALF (DBMD/CLASS)
		185	49% Own Home/Family Home (DBMD/CLASS)
Question 11	If an individual wants to consider moving, who helps? [Check all that apply]		
		341	91% Paid Providers
		285	76% Unpaid Family Members
		113	30% Volunteers
		8	2% Other/Don't Know
Question 12	When the service plan is developed or updated, who participates? [Check all that apply]		
		374	99% Individual
		374	99% LAR, or Family
		197	52% Other LIDDA Staff
		363	97% Provider Staff
		376	100% SCCM
Question 13	When an individual requests a change in their services at a time other than the annual review, what is the usual response? [Check all that apply]		
		7	2% Hold the request until next meeting
		81	22% Immediately change plan
		160	43% Encourage/assist the individual to speak to LAR
		165	44% Encourage/assist the individual to contact provider
		351	93% Staff contact LAR and provider to initiate change
		10	3% Other/Don't Know
Question 14	If the individual wished to change providers, who would act on the request? [Check all that apply]		
		191	51% Individual
		223	59% LAR, or Family
		371	99% SCCM
		80	21% Direct Service Provider
		79	21% Legal Entity
Question 15	When are individuals informed they may choose a different provider? [Check all that apply]		
		355	94% Annually
		1	0% Other/Don't Know
		280	74% At enrollment
		214	57% Every planning meeting
Question 16	When the service plan is developed, does it address limitations on the individual coming and going without staff support?		
		334	89% Yes

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		42	11% No
Question 17	How do you ensure the individual's needs, preferences, and goals are included in the service plan? [Check all that apply]		
		370	98% Individual
		374	99% LAR, or Family
		14	4% SCCM
		24	6% Other/Don't Know
		311	83% Direct Service Provider
Question 18	If an individual wished to change to a different Day Habilitation or employment program, who would act on the request? [Check all that apply]		
		252	67% LAR, or Family
		285	76% Provider Staff
		336	89% SCCM
		5	1% Other/Don't Know
Question 19	Are individuals informed that they can choose their direct service provider for day programs?		
		73	19% Yes, but only from those subcontracted by the residential provider
		30	8% No
		273	73% Yes, in all cases
Question 20	Under what circumstances are individuals restricted from coming and going at any time? [Check all that apply]		
		161	43% Provider House Policy
		139	37% Implementation Plan
		80	21% Lack of services and support
		229	61% Specifications on the PDP
		105	28% No individual on my load has restrictions
		238	63% Behavioral Support Plan
Question 21	Under what circumstances are individuals restricted from participation in community activities without staff support? [Check all that apply]		
		96	26% Provider House Policy
		137	36% Implementation Plan
		111	30% Lack of services and support
		246	65% Specifications on the PDP
		125	33% No individual on my load has restrictions
Question 22	Under what circumstances are individuals given a curfew? [Check all that apply]		
		197	52% Provider House Policy
		117	31% Implementation Plan
		51	14% Lack of services and support
		211	56% Specifications on the PDP

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		134	36% No individual on my load has restrictions
Question 23	Under what circumstances are individuals restricted from using public transit? [Check all that apply]		
		59	16% Provider House Policy
		108	29% Implementation Plan
		86	23% Lack of services and support
		210	56% Specifications on the PDP
		168	45% No individual on my load has restrictions
Question 24	Under what circumstances are individuals prevented from having Competitive Employment? [Check all that apply]		
		19	5% Provider House Policy
		76	20% Implementation Plan
		75	20% Lack of services and support
		157	42% Specifications on the PDP
		219	58% No individual on my load has restrictions
Question 25	Under what circumstances are individuals restricted from receiving Employment Assistance? [Check all that apply]		
		16	4% Provider House Policy
		67	18% Implementation Plan
		74	20% Lack of services and support
		144	38% Specifications on the PDP
		225	60% No individual on my load has restrictions
Question 26	Under what circumstances are individuals restricted from having their own bedroom? [Check all that apply]		
		34	9% Provider House Policy
		32	9% Implementation Plan
		30	8% Lack of services and support
		78	21% Specifications on the PDP
		280	74% No individual on my load has restrictions
		77	20% Not enough bedrooms
Question 27	If an individual on your caseload wanted a roommate, under what circumstances would they be restricted in choice? [Check all that apply]		
		141	38% Provider House Policy
		69	18% Implementation Plan
		32	9% Lack of services and support
		170	45% Specifications on the PDP
		204	54% No individual on my load has restrictions
Question 28	Under what circumstances are individuals restricted in setting their own schedule (e.g. for sleeping, bathing, eating, etc.)? [Check all that apply]		
		145	39% Provider House Policy

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		101	27% Implementation Plan
		64	17% Lack of services and support
		182	48% Specifications on the PDP
		162	43% No individual on my load has restrictions
Question 29	Under what circumstances are individuals restricted from accessing the entire residence (e.g. from kitchen, laundry area, dining room, etc.)? [Check all that apply]		
		113	30% Provider House Policy
		93	25% Implementation Plan
		46	12% Lack of services and support
		196	52% Specifications on the PDP
		187	50% No individual on my load has restrictions
Question 30	Under what circumstances would a home have locks and/or alarms to restrict the individual's access? [Check all that apply]		
		120	32% Provider House Policy
		122	32% Implementation Plan
		35	9% Lack of services and support
		237	63% Specifications on the PDP
		141	38% No individual on my load has restrictions
Question 31	Under what circumstances are individuals restricted from decorating their private rooms and/or displaying their own pictures, books, or other belongings? [Check all that apply]		
		68	18% Provider House Policy
		41	11% Implementation Plan
		13	3% Lack of services and support
		87	23% Specifications on the PDP
		283	75% No individual on my load has restrictions
Question 32	Under what circumstances are individuals restricted by set visiting hours? [Check all that apply]		
		187	50% Provider House Policy
		51	14% Implementation Plan
		23	6% Lack of services and support
		132	35% Specifications on the PDP
		184	49% No individual on my load has restrictions
Question 33	Under what circumstances are restrictions set on who visits the residence? [Check all that apply]		
		109	29% Provider House Policy
		81	22% Implementation Plan
		16	4% Lack of services and support
		204	54% Specifications on the PDP

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		177	47% No individual on my load has restrictions
Question 34	Under what circumstances are individuals restricted in where they can receive visitors? [Check all that apply]		
		155	41% Provider House Policy
		76	20% Implementation Plan
		22	6% Lack of services and support
		161	43% Specifications on the PDP
		184	49% No individual on my load has restrictions
Question 35	Under what circumstances are individuals restricted in phone use? [Check all that apply]		
		105	28% Provider House Policy
		81	22% Implementation Plan
		12	3% Lack of services and support
		159	42% Specifications on the PDP
		214	57% No individual on my load has restrictions
Question 36	Under what circumstances do individuals not have access to and control of their own funds? [Check all that apply]		
		28	7% Provider House Policy
		299	80% LAR, or Family
		86	23% Implementation Plan
		205	55% Specifications on the PDP
		58	15% No individual on my load has restrictions
Question 37	Who helps individuals understand their rights and responsibilities as a tenant in the HCBS program? [Check all that apply]		
		246	65% LAR, or Family
		266	71% SCCM
		29	8% Other/Don't Know
		203	54% Direct Service Provider
		121	32% Legal Entity
		298	79% Ask the individual for input
Question 38	Under what circumstances are individuals restricted in choosing when and where to eat? [Check all that apply]		
		139	37% Provider House Policy
		94	25% Implementation Plan
		32	9% Lack of services and support
		194	52% Specifications on the PDP
		168	45% No individual on my load has restrictions
Question 39	Under what conditions are individuals required to wear a bib? [Check all that apply]		
		31	8% Provider House Policy

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		138	37% Implementation Plan
		7	2% Lack of services and support
		270	72% Specifications on the PDP
		122	32% No individual on my load has restrictions
Question 40	Under what conditions are individuals restricted from eating alone? [Check all that apply]		
		50	13% Provider House Policy
		123	33% Implementation Plan
		21	6% Lack of services and support
		245	65% Specifications on the PDP
		151	40% No individual on my load has restrictions
Question 41	Is information about how to make a complaint available to individuals in an understandable and accessible form?		
		373	99% Yes
		3	1% No
Question 42	Under what circumstances are individuals restricted from receiving personal care (e.g. bathing, toileting, or grooming) in private? [Check all that apply]		
		22	6% Provider House Policy
		61	16% Implementation Plan
		27	7% Lack of services and support
		116	31% Specifications on the PDP
		272	72% No individual on my load has restrictions
Question 43	Under what circumstances are individuals restricted in personal style preferences (e.g. clothing, hairstyle, etc.)? [Check all that apply]		
		25	7% Provider House Policy
		38	10% Implementation Plan
		20	5% Lack of services and support
		92	24% Specifications on the PDP
		297	79% No individual on my load has restrictions
Question 44	Under what circumstances are individuals restricted in choosing their own clothing each day? [Check all that apply]		
		20	5% Provider House Policy
		56	15% Implementation Plan
		14	4% Lack of services and support
		122	32% Specifications on the PDP
		276	73% No individual on my load has restrictions
Question 45	Under what circumstances are individuals restricted from having a bedroom with a locking door? [Check all that apply]		
		121	32% Provider House Policy
		113	30% Implementation Plan

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		18	5% Lack of services and support
		218	58% Specifications on the PDP
		169	45% No individual on my load has restrictions
Question 46	Under what circumstances are individuals restricted from locking the bathroom door? [Check all that apply]		
		106	28% Provider House Policy
		101	27% Implementation Plan
		15	4% Lack of services and support
		201	53% Specifications on the PDP
		192	51% No individual on my load has restrictions
Question 47	Under what circumstances could staff enter the individual's room without knocking? [Check all that apply]		
		69	18% Provider House Policy
		81	22% Implementation Plan
		9	2% Lack of services and support
		176	47% Specifications on the PDP
		216	57% No individual on my load has restrictions
Question 48	Under what circumstances could staff use a key to enter an individual's locked bedroom? [Check all that apply]		
		91	24% Provider House Policy
		76	20% Implementation Plan
		12	3% Lack of services and support
		161	43% Specifications on the PDP
		218	58% No individual on my load has restrictions