

Residential Provider Assessment

Question	Question Text	Count	Percent	Answer Given
Question 07	Please choose from the following options for this service location:	2		[The provider did not answer this question]
		249	27%	3-bed home
		275	30%	4-bed home
		312	34%	Host home/companion home
		7	1%	Assisted living facility
		86	9%	Adult foster care provider
Question 08	How many individuals served by HCS program currently reside at this site?	4		[The provider did not answer this question]
		6	1%	0
		427	46%	1
		64	7%	2
		225	24%	3
		202	22%	4
		1	0%	8
		1	0%	26
		1	0%	40
Question 10	To the best of your knowledge, within one block of this site, are there any other sites or facilities that provide services to individuals with IDD or who are elderly or have a physical disability? (e.g., intermediate care facilities for individuals with	11		[The provider did not answer this question]
		140	15%	Yes
		780	85%	No
Question 11	If yes, how many?	185		[The provider did not answer this question]
		610	82%	0
		80	11%	1
		27	4%	2
		9	1%	3
		14	2%	4
		5	1%	5
		1	0%	10
Question 12	Before individuals move to this home, do they have a chance to look at other homes and options?	45		[The provider did not answer this question]
		174	20%	No, or not always
		712	80%	Yes, unless there is an emergency or other unusual problem
Question 13	If an individual wants to consider moving, who assists them in looking for other homes? [Check all that apply]	250	27%	Staff in this home / Paid Caregiver in this home
		560	60%	Local Authority
		767	82%	Family or LAR
		499	54%	Other staff in our organization
		30	3%	No one
Question 14	Can future residents visit in advance to decide if this home meets their needs and preferences?	62		[The provider did not answer this question]
		184	21%	No, or not always
		685	79%	Yes, if space is available
Question 15	If yes, can the visit be overnight?	36		[The provider did not answer this question]

Residential Provider Assessment

		38	4% No, or not always
		236	26% Not applicable
		621	69% Yes, if space is available
Question 16	Are individuals able to come and go from the home at any time they choose?		
		30	[The provider did not answer this question]
		214	24% No
		687	76% Yes, unless otherwise specified in the individual's service plan
Question 17	Are individuals able to participate in community activities without staff support?		
		25	[The provider did not answer this question]
		325	36% No
		581	64% Yes, unless otherwise specified in the individual's service plan
Question 18	If individuals require staff support to participate in community activities, are they able to participate individually, or only as a group? [Please choose 'not applicable' for HHCC]		
		24	[The provider did not answer this question]
		173	Not applicable
		609	83% Yes, community outings are arranged for single individuals
		125	17% No, most community outings include all residents
Question 19	Do residents participate in unpaid service or volunteer activities away from the home, in places where most people do not have disabilities at least weekly?		
		32	[The provider did not answer this question]
		305	34% Yes
		594	66% No
Question 20	Do residents do volunteer work?		
		28	[The provider did not answer this question]
		308	34% Yes
		595	66% No
Question 21	When residents participate in volunteer or service activities, do they all go together, or can each resident participate in unique activities?		
		37	[The provider did not answer this question]
		50	6% All together
		131	15% Unique activities
		211	24% Depends on the volunteer activity
		502	56% Residents do not participate in volunteer or service activities
Question 22	Is there a curfew or set time when individuals are required to return to the home?		
		51	[The provider did not answer this question]
		733	83% No, unless otherwise specified in the individual's service plan
		147	18% Yes for all
Question 23	Is public bus or transit or paratransit (special transportation services for people with disabilities) service available in the community where this home is located?		
		23	[The provider did not answer this question]
		637	70% Yes
		271	30% No
Question 24	Does at least one resident use public transportation weekly?		
		20	[The provider did not answer this question]
		144	16% Yes
		767	84% No
Question 25	Are individuals provided individualized support and training to use public transportation?		
		25	[The provider did not answer this question]
		118	13% No
		570	63% Not applicable

Residential Provider Assessment

		218	24% Yes, unless otherwise specified in the individual's service plan
Question 26	Are an accessible vehicle and staff available for one individual to use or is it limited to group outings?	58	[The provider did not answer this question]
		736	84% Always available for individuals to use
		110	13% Sometimes available for individuals to use
		27	3% Only available for group outings
Question 27	Does the available vehicle accommodate the physical needs of all waiver participants in the household?	37	[The provider did not answer this question]
		872	98% Yes
		22	2% No
Question 28	How many individuals who receive waiver services in this home have a job where they work for at least minimum wage?	97	[The provider did not answer this question]
		683	82% 0
		122	15% 1
		22	3% 2
		6	1% 3
		1	0% 4
Question 29	How many individuals who receive waiver services in this home have paid jobs in settings where the majority of other workers do not have disabilities?	100	[The provider did not answer this question]
		726	87% 0
		90	11% 1
		14	2% 2
		1	0% 3
Question 30	Do you facilitate employment assistance and job training for individuals who do not currently work for pay but would like to?	55	[The provider did not answer this question]
		378	43% No
		461	53% Yes, unless otherwise specified in the individual's service plan
		37	4% Sometimes
Question 31	Among individuals who receive waiver services in this home, how many attend a day habilitation program?	1	[The provider did not answer this question]
		1	[The provider did not answer this question]
		46	[The provider did not answer this question]
		132	15% 0
		297	34% 1
		66	8% 2
		207	23% 3
		180	20% 4
		1	0% 10
Question 32	Among individuals who receive waiver services in this home, how many do not attend any formal employment or program during the day?	92	[The provider did not answer this question]
		727	0
		71	9% 1
		13	2% 2
		23	3% 3

Residential Provider Assessment

		5	1% 4
Question 33	Among individuals who receive waiver services in this home, how many participate in pre-vocational, employment assistance or other services with a goal of future employment?	102 707 87 12 11 12	[The provider did not answer this question] 85% 0 11% 1 1% 2 1% 3 1% 4
Question 34	How many individuals who receive waiver services in this home have their own bedroom?	1 31 1 8 408 74 224 183 1	[The provider did not answer this question] [The provider did not answer this question] [The provider did not answer this question] 1% 0 45% 1 8% 2 25% 3 20% 4 0% 8
Question 35	If individuals have roommates, can they choose who they are? [Choose 'not applicable' if all individuals have their own bedrooms]	27 83 32 789	[The provider did not answer this question] 9% Yes 4% No 87% Not applicable
Question 36	Are individuals able to change roommates if they request to do so? [Choose 'not applicable' if all individuals have their own bedrooms]	23 14 781 113	[The provider did not answer this question] 2% No 86% Not applicable 12% Yes, if both parties agree and unless otherwise specified in the individual's service plan
Question 37	Do individuals who receive waiver services set their own schedules for sleeping, waking, bathing, eating, exercising, and other daily activities?	28 96 557 250	[The provider did not answer this question] 11% No 62% Yes, unless otherwise specified in the individual's service plan 28% Sometimes, or for some activities
Question 38	Does everyone who receives waiver services in the home follow the same daily schedule?	51 296 584	[The provider did not answer this question] 34% Yes 66% No, unless otherwise specified in the individual's service plan
Question 39	What do you do to help individuals understand they have choices about what they do with their day? [Check all that apply]	114 550 28 200 416 122	12% Other 59% Use calendars 3% Use timesheets 22% Use chore boards 45% Use clock 13% Use other device

Residential Provider Assessment

		784	84% Discuss options with the individual(s)
		57	6% Staff / Paid caregiver do not use any aids
Question 40	Do all individuals who receive waiver services have full access to the home's kitchen, dining area, laundry, and living space?	30	322% [The provider did not answer this question]
		27	3% No
		874	97% Yes unless otherwise indicated by individual service plans
Question 41	Do certain areas of the home have locked doors or alarms to prevent individuals who receive waiver services from entering or exiting?	26	[The provider did not answer this question]
		143	16% Yes
		762	84% No, unless otherwise indicated by individual service plans
Question 42	Are all individuals who receive waiver services able to access all rooms in home, without physical barriers?	26	[The provider did not answer this question]
		841	93% Yes
		64	7% No, some areas are inaccessible to some residents without assistance, or are completely inaccessible
Question 43	Are individuals who receive waiver services allowed to decorate their rooms and display their own pictures, books, or other belongings?	31	[The provider did not answer this question]
		893	99% Yes
		7	1% No
Question 44	Are there times when visitors are not permitted?	34	[The provider did not answer this question]
		122	14% Yes
		775	86% No, unless otherwise indicated by individual service plans
Question 45	When someone visits a waiver participant for the first time, are they required to identify themselves or go through any other procedures?	34	[The provider did not answer this question]
		186	21% No, unless otherwise specified in the individual's service plan
		588	66% Yes, they must identify themselves to staff / paid caregiver on arrival
		100	11% Yes, they must call first
		23	3% Yes, some other requirement
Question 46	Are visitors permitted in all public areas of the home?	35	[The provider did not answer this question]
		801	89% Yes
		95	11% No
Question 47	Are individuals allowed to use the phone at any time they choose, as long as it is available?	47	[The provider did not answer this question]
		44	5% No
		840	95% Yes unless otherwise indicated by individual service plans
Question 48	Number of individuals who have no personal funds; all SSI or earnings are paid directly to the provider for room and board	79	[The provider did not answer this question]
		644	76% 0
		141	22% 1
		18	2% 2
		34	4% 3
		15	2% 4

Residential Provider Assessment

Question 49	Number of individuals who have all their funds, in their own possession to use as they wish.	94 518 145 26 86 62	[The provider did not answer this question] 62% 0 17% 1 3% 2 10% 3 7% 4
Question 50	Number of individuals for whom funds are held by the provider or another entity (guardian or trust manager, for example) and turned over the individual at the other entity's discretion.	81 1 237 274 53 159 124 1 1	[The provider did not answer this question] [The provider did not answer this question] 28% 0 32% 1 6% 2 19% 3 15% 4 0% 6 0% 7
Question 51	If any individuals do not have full access to their personal funds (in cash or through a bank or debit account) is the reason specified in the individual service plan?	62 438 82 52 297	[The provider did not answer this question] 50% Yes, in all cases 9% No, or not in all cases 6% Yes, but not in all cases 34% All individuals have full access to their personal funds
Question 52	If there are individuals working for pay, are individuals expected to sign over their paychecks to the provider?	89 744 98	[The provider did not answer this question] 88% No, none are expected to 12% Yes, some or all are expected to
Question 53	Do individuals have a written residency agreement that gives them enforceable rights (similar to a lease)?	73 473 385	[The provider did not answer this question] 55% Yes, in all cases 45% No, or not in all cases
Question 54	Are individuals or their LARs or family informed about their rights under the residency agreement in a language that is accessible and understandable to them?	79 728 124	[The provider did not answer this question] 85% Yes, in all cases 15% No, or not in all cases
Question 55	Are individuals able to choose when and where they eat their meals?	39 618 197 77	[The provider did not answer this question] 69% Yes, unless otherwise specified in the individual's service plan 22% Yes, sometimes, but not at all meals 9% No, mealtimes and locations are always established by staff
Question 56	If an individual doesn't want to eat the meal that has been prepared, can they request and receive a different meal?	36 142 737	[The provider did not answer this question] 16% Yes, sometimes, but not at all meals 82% Yes, always

Residential Provider Assessment

		16	2% No, never
Question 57	Are individuals able to get their own snacks anytime they wish?	38	[The provider did not answer this question]
		85	10% No, or not always
		808	90% Yes, unless otherwise specified in the individual's service plan
Question 58	At meals, are bibs required?	37	[The provider did not answer this question]
		33	4% Yes
		833	93% No, unless otherwise specified in the individual's service plan
		28	3% Depends on the food served
Question 59	Are individuals allowed to choose where they sit at meals, or are they given assigned seats?	41	[The provider did not answer this question]
		789	89% Yes, they sit where they choose
		68	8% They can choose among limited options
		33	4% They have assigned seats
Question 60	If an individual wants to eat alone, is he or she allowed to do that?	45	[The provider did not answer this question]
		55	6% No
		831	94% Yes, unless otherwise specified in the individual's service plan
Question 61	When individuals request new or changed services and supports, what is the usual response?	66	[The provider did not answer this question]
		64	7% Other
		9	1% Hold the request until the next service plan update is scheduled
		213	25% Encourage and assist the individual to contact the family, LAR, service coordinator, or other appropriate persons
		579	67% Staff promptly contact the family, LAR, service coordinator and other appropriate persons to initiate a change in the service plan
Question 62	When the service plan is developed or updated, who is consulted? [Check all that would be included]	46	5% Other
		791	89% Individual
		831	94% LAR or family
		617	70% LIDDA staff
		570	64% Home staff
		795	90% Program provider agency staff
		636	72% People whose participation is requested by the individual
Question 63	How do you ensure that individual needs, preferences, goals, and desires are included in the service plan? [Check all apply]	66	7% Other
		761	82% Ask the individual for input
		800	86% Talk with family, guardian, LAR, or other involved individuals
		804	86% Consult with the Service Coordinator or case manager
Question 64	If an individual wished to change to a different day habilitation or employment program, who would have to act on the request? [Check all that must be included]	63	7% Other
		677	73% Provider staff
		695	75% LAR or family, if any
		630	68% Service Coordinator from the LIDDA
Question 65	Are individuals informed that they can choose a provider for day programs?	59	[The provider did not answer this question]
		778	89% Yes, in all cases

Residential Provider Assessment

		94	11% No, or not in all cases
Question 66	Is information about making complaints posted and available to residents in an understandable and accessible form?	47	[The provider did not answer this question]
		860	97% Yes
		24	3% No
Question 67	Does staff ever use a language or communication method not understood by an individual in their presence?	39	[The provider did not answer this question]
		58	7% Yes
		834	93% No
Question 68	When individuals need help with personal care, such as tooth-brushing or grooming, is assistance provided individually, or to a group?	35	[The provider did not answer this question]
		884	97% Always individually
		12	3% Sometimes or always as a group
Question 69	When help with personal care, such as bathing, toileting, or grooming is provided individually, is it provided in private?	42	[The provider did not answer this question]
		7	1% No, or not always
		882	99% Yes, unless otherwise specified in the individual's service plan
Question 70	When individuals are assisted with grooming are their preferences (hairstyle, clothing, etc.) taken into account?	41	[The provider did not answer this question]
		23	3% No, or not always
		867	97% Yes, unless otherwise specified in the individual's service plan
Question 71	Are individuals able to choose their own clothing each day?	39	[The provider did not answer this question]
		59	7% No, or not always
		833	93% Yes, unless otherwise specified in the individual's service plan
Question 72	Are things like an individual's therapy schedules, medications used, or restricted diets posted in a shared area of the home?	47	[The provider did not answer this question]
		171	19% Yes
		713	81% No
Question 73	Does staff discuss resident's health issues and services when other people are present?	39	[The provider did not answer this question]
		24	3% Yes
		868	97% No, other than with medical professionals and family members, LAR or others with a direct concern
Question 74	Can individuals with private bedrooms close and lock their bedroom doors?	79	[The provider did not answer this question]
		122	14% No, or not always
		730	86% Yes, unless otherwise specified in the individual's service plan or there is a safety concern
Question 75	Can individuals close and lock the bathroom door?	82	[The provider did not answer this question]
		83	10% No, or not always
		766	90% Yes, unless otherwise specified in the individual's service plan or there is a safety concern

Residential Provider Assessment

Question 76	Does staff knock and receive permission prior to entering a bedroom or bathroom?	79	[The provider did not answer this question]
		63	7% No, or not always
		789	93% Yes, unless otherwise specified in the individual's service plan or there is a safety concern
Question 77	Are surveillance cameras used in the home?	72	[The provider did not answer this question]
		46	5% Yes
		813	95% No
Question 78	Can staff use a key to enter an individual's bedroom?	103	[The provider did not answer this question]
		179	22% No
		451	55% Yes, under certain defined circumstances, such as cleaning, safety, laundry, etc.
		198	24% Yes, but only with the permission of the individual
Question 79	Is the phone in a place where individuals can usually have privacy while using it?	83	[The provider did not answer this question]
		746	88% Yes
		77	9% No
		25	3% No phone available to residents