

Non-Residential Provider Assessment

| Question    | Question Text   | Count                         | Percent                        | Answer Given  |
|-------------|---|-------------------------------|--------------------------------|---|
| Question 5  | Are individuals informed that they could select a different type of day activity (e.g. employment vs. day habilitation), a different provider, or a different site?       | 110<br>112<br>15              | 46%<br>47%<br>6%               | Yes, when their service plan is renewed<br>Yes, more frequently than at the annual renewal<br>No, or only if the individual asks  |
| Question 6  | If an individual wished to change to a different day program, who would the individual or staff contact? [CHECK ALL THAT APPLY]   | 76<br>130<br>161<br>214<br>55 | 32%<br>55%<br>68%<br>9%<br>23% | Residential staff<br>Legally Authorized Representative (LAR)<br>Parents or family<br>Service coordinator<br>Other   |
| Question 7  | Is information available to individuals about how to request a change in the services they receive?   | 207<br>30                     | 87%<br>13%                     | Yes<br>No   |
| Question 8  | Can individuals elect to attend different programs at different times (e.g. supported employment on three days and day habilitation on two days)?                         | 218<br>19                     | 92%<br>8%                      | Yes<br>No   |
| Question 9  | Does the site offer specific support to individuals who wish to increase their skills in order to participate in a different type of program (e.g. supported employment)? | 191<br>46                     | 81%<br>19%                     | Yes<br>No   |
| Question 10 | If an individual did not want to participate in a group activity, would that request be accommodated?   | 181<br>21<br>33<br>2          | 76%<br>9%<br>14%<br>0.84%      | Yes, a different activity could be arranged at the site<br>Yes, a different activity could be arranged at another location with support provided to the individual at that location<br>He or she wouldn't have to actively participate, but they would have to be present at the group activity<br>No |
| Question 11 | Do individuals at your facility have as many choices when planning their activities as individuals in the greater community do?   | 188<br>49                     | 79%<br>21%                     | Yes<br>No   |
| Question 12 | Are individuals in your program supported in finding competitive employment?  | 166<br>71                     | 70%<br>30%                     | Yes<br>No   |
| Question 13 | Do individuals in your program have the opportunity to participate in supported employment?   | 184<br>53                     | 78%<br>22%                     | Yes<br>No   |
| Question 14 | Are individuals in your program supported in finding employment assistance?   | 177<br>60                     | 75%<br>25%                     | Yes<br>No   |
| Question 15 | Are individuals in your program supported in pursuing day activities at sites that are not disability-specific, such as a YMCA or a program open to the public?           | 187<br>50                     | 8%<br>21%                      | Yes<br>No   |
| Question 16 | Do individuals in your program have the opportunity to participate in money management support?   | 208                           | 88%                            | Yes   |

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|-------------|--|-----------------|---|
|             |  | 29              | 12% No  |
| Question 17 | Does your facility provide both individuals and group activities?  | 226<br>1<br>10  | 95% Yes, both<br>0.42% Only individual activities<br>4% Only group activities   |
| Question 18 | Does the site offer a variety of activities for individuals to choose from each day?   | 143<br>6<br>88  | 60% There is variety<br>3% All do the same activity<br>37% Some of each   |
| Question 19 | Does the site include indoor and outdoor spaces for the use of individuals?  | 211<br>26       | 89% Yes<br>11% No   |
| Question 20 | Is the day program setting in the community?   | 229<br>8        | 97% Yes<br>3% No  |
| Question 21 | Do individuals have full access to all parts of the site?  | 26<br>211       | 11% No<br>89% Yes, unless otherwise specified in the individual's service plan  |
| Question 22 | Are visitors from the community allowed to visit the site and interact with program participants?  | 205<br>32       | 9% Yes<br>14% No  |
| Question 23 | If an individual wants to go elsewhere, does the program support them in accessing transportation?   | 175<br>62       | 74% Yes<br>26% No   |
| Question 24 | Does the program allow the individual to choose their own schedule of activities?  | 166<br>71       | 70% Yes<br>30% No   |
| Question 25 | Are individuals supported in choosing other activities during day program hours (e.g. going shopping, to the park, or out to lunch)?                         | 46<br>191       | 19% No<br>81% Yes, unless otherwise specified in the individual's service plan  |
| Question 26 | Are individuals able to choose both when and where they eat their meals?   | 156<br>81       | 66% Yes<br>34% No   |
| Question 27 | Are individuals given access to their own snacks whenever they choose?   | 51<br>186       | 22% No<br>78% Yes, unless otherwise specified in the individual's service plan  |
| Question 28 | Can individuals come up with their own activities?   | 199<br>38       | 84% Yes<br>16% No   |
| Question 29 | Can individuals choose where they sit during the day?  | 203<br>34       | 86% Yes<br>14% No   |
| Question 30 | Can individuals in the day program move around throughout the site (e.g. without physical barriers, undue surveillance, needing repeated permissions, etc.)? | 161<br>20<br>56 | 68% Yes, all individuals can move about anywhere<br>8% No, some areas are inaccessible to some individuals<br>24% No, some areas are only open to individuals when staff is present |
| Question 31 | Is private information about individuals posted in open areas (e.g. ages, diagnoses, medication, etc.)?  |                 |   |

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|             |  | 1   | 0.42% Yes  |
|             |  | 236 | 100% No  |
| Question 32 | When individuals are assisted with grooming, are their preferences taken into account (e.g. hairstyle, clothing, etc.)?                        | 3   | 1% No  |
|             |  | 234 | 99% Yes, unless otherwise specified in the individual's service plan |
| Question 33 | When individuals need help with toileting or grooming, is the assistance provided in the presence of others?                                   | 43  | 18% Yes  |
|             |  | 194 | 82% No   |
| Question 34 | Do members of your staff address participating individuals as they do their other peers in the community?                                      | 225 | 95% Yes  |
|             |  | 12  | 5% No  |
| Question 35 | Are members of staff trained in the languages and communication methods needed to communicate with all individuals who regularly use the site? | 208 | 88% Yes  |
|             |  | 29  | 12% No   |
| Question 36 | Do individuals have a secure place to store their belongings at the site?  | 195 | 82% Yes  |
|             |  | 42  | 18% No   |
| Question 37 | Is information covering how to file a complaint posted at the site in a format accessible to all individuals?                                  | 233 | 98% Yes  |
|             |  | 4   | 2% No  |