

# DEAF AND HARD OF HEARING TECHNOLOGY SPECIALISTS

*Serving people who are deaf or hard of hearing*

## KEY SERVICES

1

### **Assistive Technology:**

Demonstrate and assess communication-enhancing assistive technology

2

### **Communication Strategies:**

Provide education on overcoming communication barriers in the workplace, community and home

3

### **Managing Hearing Loss:**

Identify solutions and offer recommendations for managing hearing loss to improve quality of life

4

### **Training:**

Educate people and families about assistive technology, managing hearing loss, the basics of hearing aids and cochlear implants

5

### **Resources:**

Connect people with local, state or national organizations and agencies that assist with hearing loss

6

### **Raising Awareness:**

Inform the general public about hearing loss and its effect on communication

7

### **Outreach:**

Teach the community how to recognize hearing loss and get support for hearing loss needs

8

### **Support Services:**

Provide onsite workplace technology assessments and individualized and group services

## FOR BUSINESSES AND EMPLOYERS:

9

### **Training:**

Provide education on serving people who are deaf or hard of hearing, using captioning services, understanding how hearing loss affects the workplace and more

10

### **Solutions and Support:**

Consult on assistive technology and communication access for businesses and employers to form effective communication strategies for clients and employees

We welcome your feedback about the specialist services in your community.



TEXAS  
Health and Human  
Services

*Deaf and Hard of Hearing Services*

## Contact us:

Office of Deaf and Hard of Hearing Services

[hhs.texas.gov/deaf-hard-hearing](https://hhs.texas.gov/deaf-hard-hearing)

**512-438-4880**

**512-410-1387** (video phone)

Contact the Ombudsman at 877-787-8999 for grievances regarding HHSC programs.