



HEALTH AND HUMAN SERVICES COMMISSION
PO BOX 149029
AUSTIN TX 78714-9029



Case number: [REDACTED]

Date: 04/04/2023



Form H1809: Coverage Extensions

Your Medicaid eligibility is being reviewed to decide if you can continue receiving Medicaid benefits. HHSC has extended your Medicaid coverage until the review is complete.

You should continue to report any updates, including address changes, while HHSC reviews your eligibility.

Because of the COVID-19 pandemic, the federal government declared a public health emergency on Jan. 27, 2020. This allowed Texans to have continuous Medicaid coverage.

Based on new federal law, continuous Medicaid coverage will end March 31, 2023, and all Medicaid clients must have their eligibility redetermined.

If more information is needed to determine your eligibility, you will receive Form H1020, Request for Information or Action. This form will tell you what information is needed, the deadline for submitting the information and how to submit it.

Once a final determination is made, you will receive Form TF0001, Notice of Case Action. This form will have information about your Medicaid eligibility and instructions on how to appeal the eligibility decision if you believe the decision was wrong.

If you have questions about your Medicaid coverage, call us at 2-1-1 or 877-541-7905, Monday through Friday, 8 a.m.-6 p.m. Central Standard Time. After selecting a language, press 2.



Set Up a Your Texas Benefits Account and Update Your Contact Information

Set up a Your Texas Benefits online account if you don't already have one. Your Texas Benefits is the easiest way to update contact information, respond to requests from HHSC and get information related to the end of continuous Medicaid coverage. You can also sign up for electronic notices to stay informed about your case.

Visit YourTexasBenefits.com or download the Your Texas Benefits mobile app to get started.

You can also update your contact information by calling 2-1-1 or 877-541-7905.

Questions?

Visit hhs.texas.gov/update

Call 2-1-1 or 877-541-7905, Monday through Friday, 8 a.m.- 6 p.m. Central time. Select a language, then press 2.