

QIPP Data Submission Portal Training

Instruction Slides for QIPP Year 7 (SFY 2024)

Outline

Accounts

- User Roles
- Creating a New Account
- Requesting Access to NFs
- Gaining Access
- The Facility Dashboard
- Assigning Users to NFs

Completing Submissions

- Data & Documentation Basics
- Component 2 RN Coverage
- Component 4 Infection Control
- Performance Improvement Projects
 - Component 1
 - Component 2 Metric 3



Important Information

Resetting Session

You will be timed out after 20 minutes of inactivity

Timing Out

To ensure best performance, please close your browser and refresh the login screen each time you login

Interrupted Session

Multiple user accounts accessing the same NF can interrupt other users



Accounts



- User Roles
- Creating Accounts
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User Roles



Primary Owner

- Two contacts pre-populated from enrollment data
- Assign & Approve Users
- Submit Data

Owner Representative

- Owners can add to portal
- Assign & Approve Users
- Submit Data

Facility Submitter

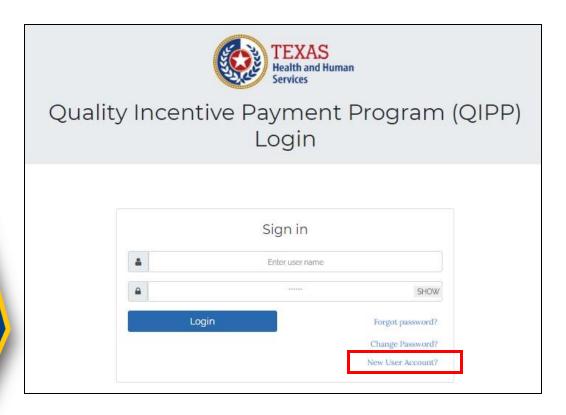
Submit Data

Primary Owner Tips

- If you are an owner whose contact information was not on file from enrollment data, you may not have an account already
- Create an account and notify QIPP via email you are the new owner
- Do not email QIPP to assign Owner Representatives (management or consulting companies); they should be approved in the portal

Creating Accounts



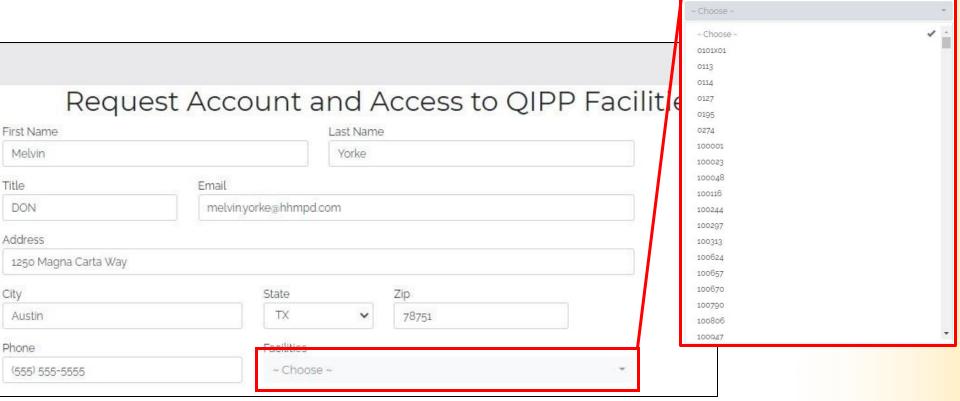


- Accounts do not carry over from Year Six
- Each NF designated two Primary Owners during enrollment who will have accounts pre-populated
- From the login screen, users
 planning to be Facility Submitters
 will click "New User Account?"
- Primary Owners whose contact information was not on file from enrollment data will need to create accounts as well

Requesting Access to NFs

When creating a new account, use the dropdown menu in the bottom-right to select which provider(s) you will be submitting data for.





Gaining Access

When making a new account, be sure to select your facilities!

- Primary Owners whose contact information was populated into the portal from enrollment data already have accounts and will click "Forgot Password?" to retrieve a six-digit passcode
- Users who create accounts to be Facility Submitters or Owner Representatives will receive a passcode via email after creating an account
 - You will not see any facilities in your dashboard until your access is approved by a Primary Owner or Owner Representative
- ✓ NOTE: HHSC cannot approve Facility Submitters; only the Primary Owners or Owner Representatives in the portal can do that



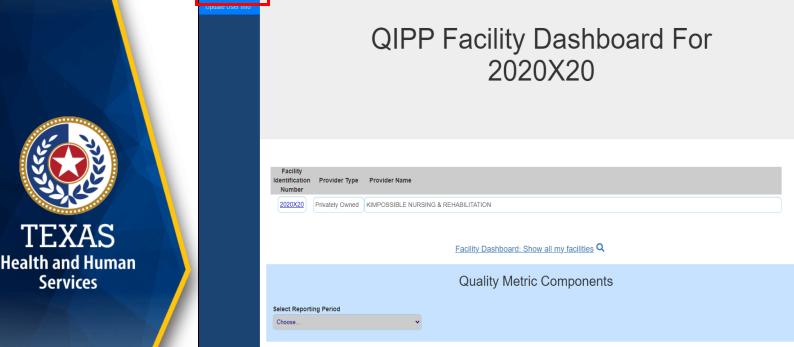
Logging on: The Facility Dashboard



- Quality Incentive Payment Program (QIPP) Portal QIPP Facility Dashboard For 2020X20 ately Owned KIMPOSSIBLE NURSING & REHABILITATION Facility Dashboard: Show all my facilities Q **Quality Metric Components**
- NFs connected to your user account will show up in a list on the Main Dashboard
- Select a NF from your list by clicking the blue Facility ID Number (red box)
- From the Facility Dashboard, users can assign new users or begin submitting data
- Click "Show all my Facilities" (green box) to step out of the selected NF and reload the Main Dashboard

Navigating The Facility Dashboard

calvin johns@hhs texas gov is logged in ~ Logoff



Quality Incentive Payment Program (QIPP) Portal About Contact

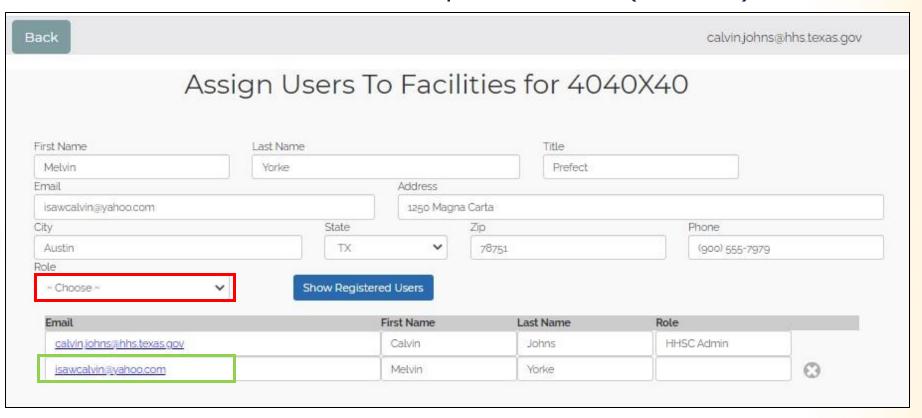
Primary Owners and Owner Representatives can assign and approve users by clicking the "Assign Users" tab in the top-left (red box)

Submitting data from the Facility Dashboard is covered later in these instructions



Assigning Users - Requested Access

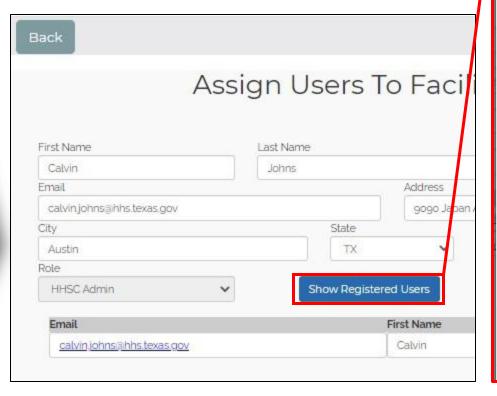
- Click on the username in the list to spotlight their account (green box)
- Choose their role from the dropdown menu (red box)

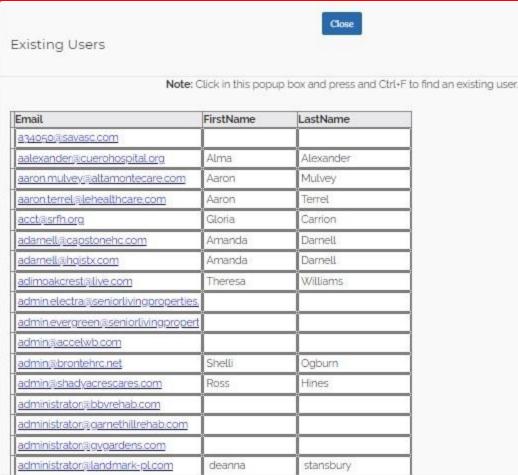




Assigning Users - Manual Search

Click "Show Registered Users"





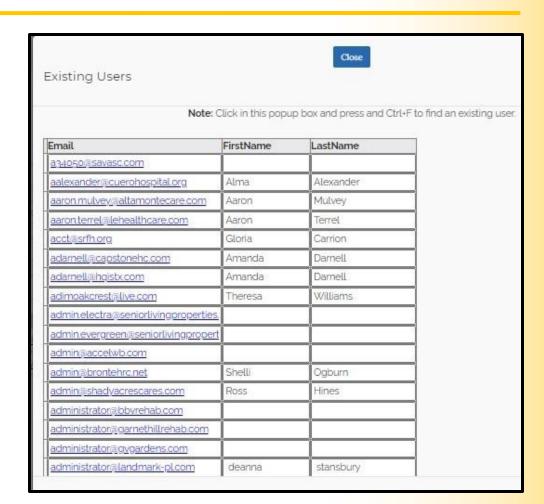




Services

Assigning Users - Manual Search (cont.)

- A module listing all the registered users will open
- Select the username you want to add to the NF
- TIP: To find a user easily, click anywhere in the module and press Ctrl+F to open a search bar
- Once the user is spotlighted, you can assign them a role (as in earlier slide)

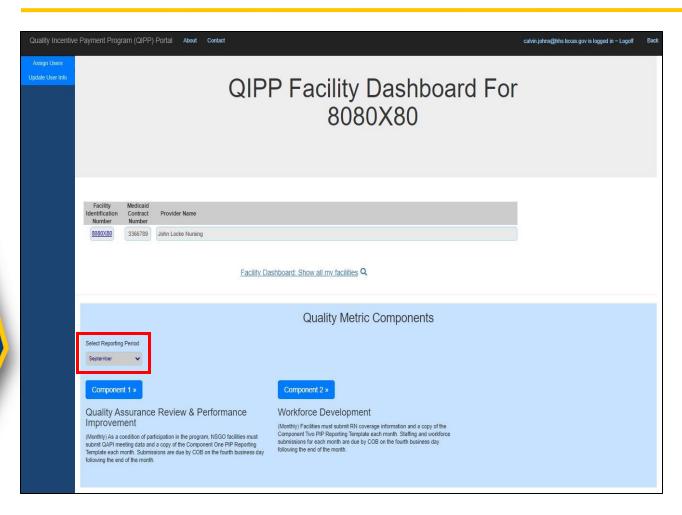






- Reporting Periods & Deadlines
- Attesting and Submitting Data
- Confirmation and Resubmissions
- Emailing Documentation
- Bulk Submissions

Reporting Periods & Deadlines

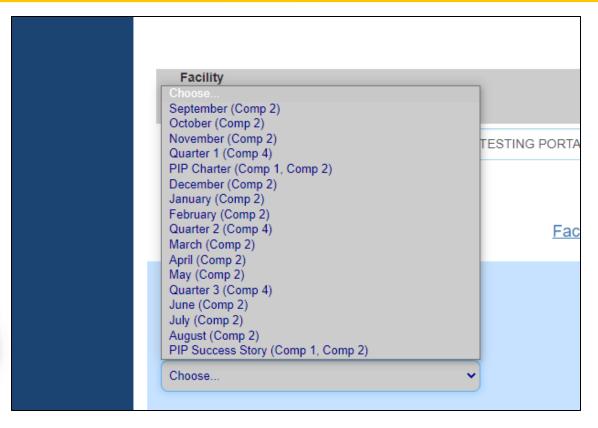


Health and Human

Services

- From the Main
 Dashboard, select a NF from your list to enter the Facility Dashboard
- Use the "Select Reporting Period" dropdown menu (red box) to open Component options
- Available Components
 will become visible
 based on the NF's
 Provider Type and the
 selected Reporting
 Period

Reporting Periods & Deadlines (cont.)



Component 2 - RN Coverage Data

- Monthly
- Due on the 4th business day of the following month

Component 4 – Infection Control

- Quarterly
- Due on the final business day of the month following the end of the quarter
- No Quarter 4 submission to HHSC

Performance Improvement Projects (PIPs)

- Twice a year
- Component 1
- Component 2 Metric 3
- Excel PIP Reporting Templates due:
 - **Tabs 1-3** December 6, 2023
 - Tabs 4-6 September 6, 2024



Selecting The Right Reporting Period

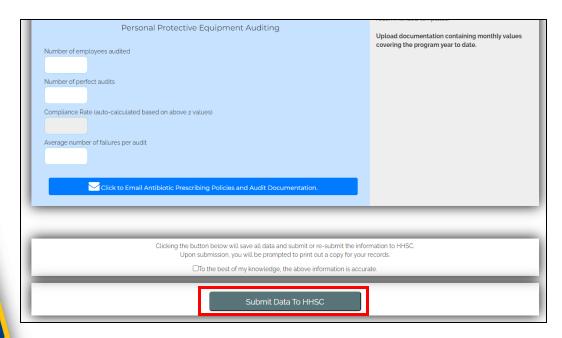
Select the month or quarter you are reporting for, not the current month.

 For example: If you are reporting October 2023 staffing data for Component 2 in early November, you would choose "OCTOBER (Comp 2)" from the dropdown menu.



Attesting & Submitting Data

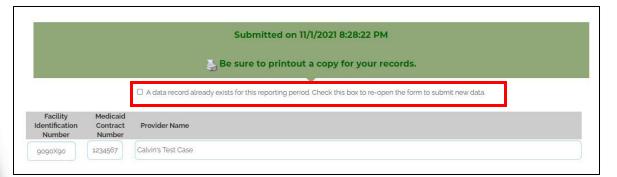




After submitting data to HHSC, you will be prompted to save or print a confirmation page for your records

- To activate the submission button at the bottom of the page, the user must attest the information above:
 "To the best of my knowledge the above information is accurate"
- After the checkbox activates the submission button, click "Submit Data to HHSC" to finalize your data
- Beginning in SFY 2023, no data elements are entered into the portal for Performance Improvement Projects (PIPs)
 - Do not be surprised when you do not see fields to enter data
 - All data are included in the PIP Reporting Template itself (see later sections for more details)

Confirmation & Resubmission



If a user re-opens the page in error without submitting new data, the old record will not be erased or saved over

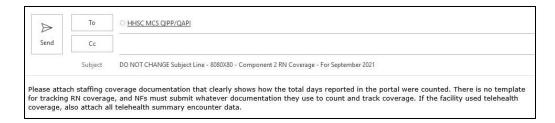
Users **DO NOT** need to attach a copy of the confirmation page to the email submission

- When data have been submitted, a green banner will display the time of the most recent submission on file
- Click the **Printer Icon** to save a confirmation page of the submission for your records
- Users can make an update or correction to submitted data before the deadline
- Click the checkbox below the green banner to re-open the page for another submission (red box)



Emailing Documentation

DO NOT CHANGE the Subject Heading





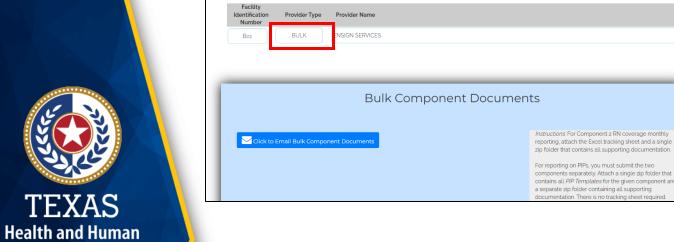
- Users can cc: other individuals when sending documents to the designated mailbox
- Attach only the documents related to metrics designated in the Subject Line
- Name Your Files with the relevant title, provider name, facility ID, and reporting period (especially files in zip folders)



Bulk Submissions

Component 2 - Workforce Development

For September SFY23



If you submit for 15 or more NFs, send an email to OIPP@hhs.texas.gov to request the bulk submission templates

- For **Component 2** RN coverage monthly reporting, attach the Excel tracking sheet and a single zip folder that contains all supporting documentation.
- For reporting on **PIPs**, you must submit the two components separately. Attach a single zip folder that contains all PIP Templates for the given component and a separate zip folder containing all supporting documentation. There is no tracking sheet required.
- For **Component 4** reporting, attach the Excel tracking sheet and a single zip folder that contains all supporting documentation.
- Include the **Facility ID** and the **Provider** Name in the title of each document contained in zip folders. Total attachments cannot be larger than 12mb.

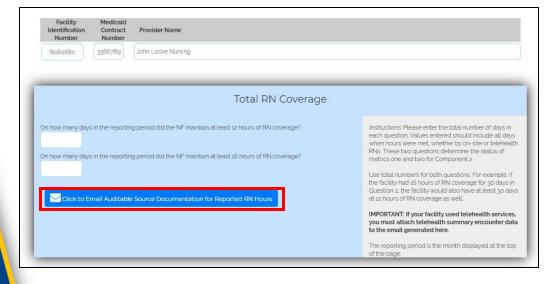


Component 2 – RN Coverage



- Reporting Periods: Each month is listed in the dropdown, September 2023 through August 2024
- Requirements: For details regarding
 Component 2 performance and reporting
 requirements, see the QIPP SFY 2024 Quality
 Measures and Associated Performance
 Requirements document on the QIPP
 Resources Webpage.

Metrics 1 & 2 - RN Coverage

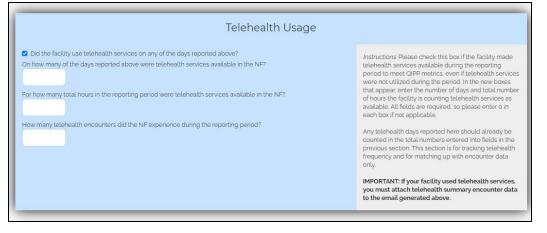


Do not forget to scroll to the bottom of the page to click "Submit Data" and complete your submission

- Enter the total number of days the NF had 4 or 8 additional hours of RN coverage beyond the CMS-mandated 8 hours
- These days include Telehealth, and these values alone will determine the status of Metrics 1 and 2
- Click on the **Email Icon** (red box) to open an auto-generated submission email
- Attach RN Coverage supporting documentation to the email
- Always save a confirmation page of your submission for your records; you do not need to attach this confirmation to your email



Reporting Telehealth Services



If the NF used telehealth, you must include summary telehealth encounter data in your supporting documentation

- This section is meant to help reviewers in the case of a Quality Assurance Review, relaying how much RN coverage will be confirmed from telehealth documentation
- telehealth availability to meet coverage requirements out of the days already reported above in Section 1
- Enter the total number of telehealth encounters during the reporting period
- These values DO NOT get added to the total number of days reported in the section above



Component 4 – Infection Control



- Reporting Periods: Choose the quarter you are submitting for from the dropdown:
 - Quarter 1 Due December 29, 2023
 - Quarter 2 Due March 29, 2024
 - Quarter 3 Due June 28, 2024
 - There is no Quarter 4 reporting to HHSC
- **Requirements:** Antibiotic stewardship attestation, policy documentation, and staff audits are due in Quarters 1 and 3; training certificates are due in Quarter 2

Infection Control – Quarters 1 & 3

- The top section of the submission module covers evidence-based antibiotic stewardship and prescribing policies
- The first checkbox attests that the facility has developed and implemented antibiotic stewardship program activities per elements outlined in the CDC's checklist for seven Core Elements of Antibiotic Stewardship for Nursing Homes
- checkboxes, the top 4 are required to be included in the included antibiotic stewardship policies for the metric to be "Met"

Designated leadership individuals for antibiotic stewardship named in the policy document (performance requirement) Pharmacy-generated antibiotic use report from within the last six months (performance requirement) Antibiogram report from within the last six months (lab-generated or from regional hospital) (performance Current list of reportable diseases (performance requirement) Antibiotic use and resistance data is reviewed in quality assurance meetings Requires prescribers to document a dose, duration, and indication for all antibiotic prescriptions Facility-specific algorithm for assessing residents Facility-specific algorithms for appropriate diagnostic testing (e.g., obtaining cultures) for specific infections Facility-specific treatment recommendations for infections Personalized feedback on antibiotic prescribing practices (to clinical providers)

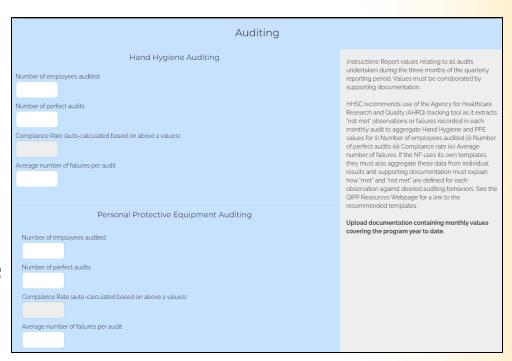
Of the next 10 elements listed with

All elements attested to in the list must be included in a single Antibiotic Stewardship Policy document





- The bottom section of the page covers staff audits for Hand Hygiene (HH) and Personal Protective Equipment (PPE)
- Enter the number of employees audited and the number of perfect audits; the compliance percentage will be automatically calculated
- Include audit summaries in the zip folder of supporting documentation





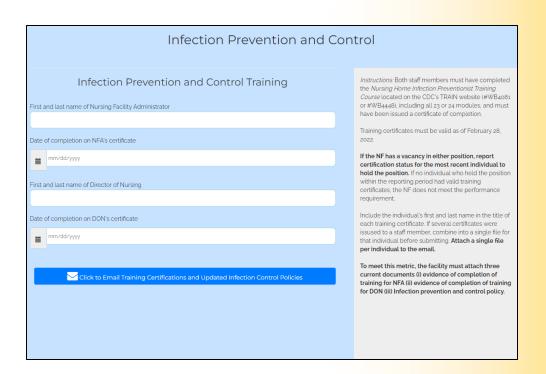


Health and Human

Services

Infection Control - Quarters 2

- For required infection control training, enter the first and last names of both staff types in the portal
- Select the date each certificate was awarded, careful to select the correct year from the dropdown calendar icon
- You must "Submit Data" and email the supporting documentation to meet reporting requirements
- Read and follow all instructions carefully



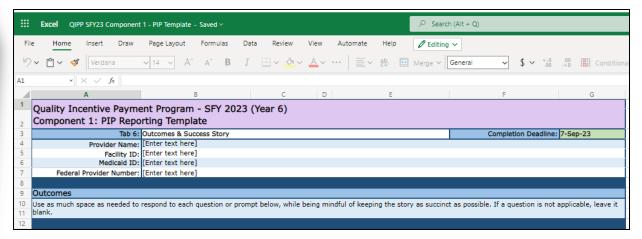
Performance Improvement Projects (PIPs)

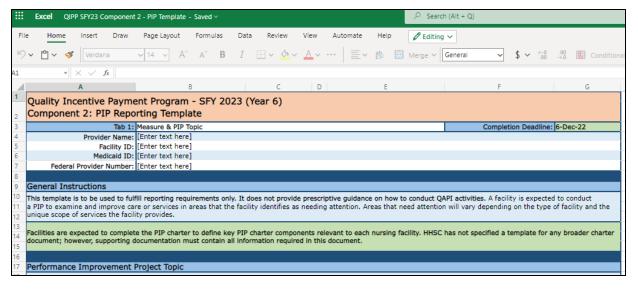


- **Excel Templates:** Excel *PIP Reporting Templates* are available on the <u>QIPP</u>
 <u>Resources Webpage</u>
- Templates Due Twice per Year:
 - Tabs 1-3 Due December 6, 2023
 - Tabs 4-6 Due September 6, 2024
- Conditions of Participation: For details on the conditions of participation, see the QIPP SFY 2024 Technical Specifications document

TEXAS Health and Human

PIP Reporting Templates





- The Excel **PIP Reporting Templates** are mostly identical for Components 1 and 2, however:
 - The Component 1 PIP
 Reporting Template includes
 attestations for holding
 monthly QAPI meetings
- The Component 1 template is colorcoded purple, and the Component 2 template is color-coded orange
- Information regarding deadlines and required supporting documentation is color-coded green
- Some fields in later tabs are autopopulated based on answers in earlier tabs

Submitting The Reporting Templates



All files included in a zipped folder **must contain** the **Facility ID** and **Provider Name** in the title to be processed

- Components 1 & 2 PIP submissions must be made separately but are identical processes
- No data elements are reported through the portal; all information is contained in the *PIP Reporting Template* itself
- Click on the **Email Icon** (red box) to open an auto-generated submission email
- Attach only the PIP Reporting Template and a single zipped folder with supporting documentation





Thank you

QIPP@hhs.texas.gov