



Date: July 30, 2021

To: Adult Foster Care Providers
Assisted Living Facilities
Community Attendant Services Providers
Community Living Assistance and Support Services Providers
Consumer Managed Personal Attendant Services Providers
Day Activity Home Services Providers
Deaf Blind with Multiple Disabilities Providers
Emergency Response Services Providers
Family Care Providers
Financial Management Services Agencies
Home Delivered Meals Providers
Hospice Providers
Non-State (Service Group 6) Intermediate Care Facilities for Persons with Intellectual Disabilities
Local Intellectual and Developmental Disability Authorities
Nursing Facilities
Primary Home Care Providers
Programs of All-Inclusive Care for the Elderly Providers
Transition Assistance Services Providers

Subject: **Information Letter No. 2021-36**
Fiscal Year 2021 Cutoff Date for Year-end Closeout Processing

This letter notifies providers of the following important claims processing cutoff dates. Please review the information detailed in the remainder of this letter.

- Fiscal Year 2019 Miscellaneous Fee-for-Service (FFS) Claims Cutoff:
Noon, Thursday, August 12, 2021
- Fiscal Year 2021 FFS Claims Processing Cutoff:
Noon, Tuesday, August 24, 2021

Important: FFS claims can take up to 24 hours to process after being submitted to Texas Medicaid & Healthcare Partnership (TMHP).

Miscellaneous FFS Claims

September 1, 2021, starts state fiscal year 2022. As a result, it is especially important to submit claims on a timely basis during the upcoming weeks. This is a

reminder that, with the fiscal year change, any claims for services performed in fiscal year 2019 (September 1, 2018 to August 31, 2019) that TMHP receives after **Noon, Monday, August 12, 2021**, will become miscellaneous claims and cannot be paid through the standard Claims Management System payment process.

End of Fiscal Year FFS Processing Schedules	
For claims received at TMHP by noon on:	Comptroller expected to issue warrant on:
• August 24, 2021	• August 27, 2021
• August 25 – September 1, 2021	• September 7, 2021
• September 2, 2021	• September 8, 2021

Important: The date payments are issued to your account will vary by financial institution. To obtain information about the status of FFS claim payments, providers may access the Texas Comptroller of Public Accounts website at <https://mycpa.cpa.state.tx.us/securitymp1portal/displayLogin User.do> and choose the **Search State Payments Issued** link.

All providers should continue to enter FFS claims as usual throughout the fiscal year 2021 claims processing closeout period. Providers may refer questions to HHSC Provider Claims Services at (512) 438-2200, Option 1.

Sincerely,

[signature on file]

Katherine Scheib
Medicaid/Children’s Health Insurance Program (CHIP) Services - Operations