



Memorandum

#20-065

TO: WIC Regional Directors
WIC Local Agency Directors

FROM: Amanda Hovis, Director
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: October 23, 2020

SUBJECT: Revised Fair Hearing Poster

Your Right to a Fair Hearing poster (Stock no. 13-06-12103) was revised to update contact information. Additions to the poster include:

- the hearing will be held within 21 days of the request
- you can represent your own case, or it can be represented by a relative, friend, legal counsel or other spokesman

Your Right to a Fair Hearing

If you feel you have been unfairly denied participation in WIC, you can ask for a fair hearing.

Is there a time limit?
The request must be made within **60 days** from the date WIC informs you that you are not eligible.

What else do I need to know?
There is no cost to you for the hearing. The hearing will be held within 21 days from receipt of request.
A lawyer will be assigned by Health and Human Services. You have the right to present your own case, or it may be presented by a representative such as a relative, friend, legal counsel or other spokesperson.
You can ask to examine any documents or records before or during the hearing.

To request a fair hearing or for more information about the process:
Email: wicgeneral@hhsc.state.tx.us
Call: 1-800-942-3678
OR Mail:
Director, WIC Program
Department of Health and Human Services
P.O. Box 149347 Mail Code 1933
Austin, Texas 78714-9347

Tu derecho a una audiencia imparcial

Si crees que se te ha denegado injustamente la participación en WIC, puedes pedir una audiencia imparcial.

¿Hay un límite de tiempo?
La audiencia debe pedirse en un plazo de **60 días** desde la fecha en que WIC te informó que no puedes participar.

¿Qué más debo saber?
Puedes pedir una audiencia sin costo alguno. La audiencia se celebrará en un plazo de 21 días después de recibir tu petición.
Salud y Servicios Humanos te asignará un abogado. Tienes derecho a presentar tu propio caso, o se puede hacer por medio de un representante como un pariente, amigo, consejero legal u otra persona.
Puedes pedir que se revisen todos los documentos o registros antes o durante la audiencia.

Para pedir una audiencia imparcial o para obtener más información sobre el proceso:
Correo electrónico:
wicgeneral@hhsc.state.tx.us
Teléfono: 1-800-942-3678
Correo postal:
Director, WIC Program
Department of Health and Human Services
P.O. Box 149347 Mail Code 1933
Austin, Texas 78714-9347

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WIC 13-06-12103 Rev 10/20

Please submit your order through the WIC catalog for the updated poster. If you have any questions or need additional information, contact Paula Kanter, QA Coordinator, at paula.kanter@hhs.texas.gov.