



Date: June 15, 2020
To: Consumer Directed Services Employers
Financial Management Services Agencies
Subject: Information Letter No. 20-28
Consumer Directed Services Attendant Workforce Survey

The Health and Human Services Commission (HHSC) is asking all Consumer Directed Services (CDS) employers who self-direct their attendant services to participate in the "CDS Attendant Workforce Survey." HHSC requests that Financial Management Services Agencies assist in sending the survey to their CDS employers.

The survey is now available. CDS employers will have until **11:59 p.m. (CT) on July 15, 2020** to complete the survey. The survey can be accessed at the following link: <https://www.surveymonkey.com/r/CDSWorkforceSurvey>

The survey is intended to help HHSC understand CDS employers' perspectives on attendant care and attendant hiring over the past year. The survey will also allow CDS employers to share how the COVID-19 pandemic has impacted their situation as an employer. Information provided in the survey will be used to help shape HHSC's recommendations and decisions regarding CDS policies and rates, which will be summarized in the agency's strategic plan (Rider 157, Article II of House Bill 1, 86th Legislature, Regular Session). Although participation is voluntary, HHSC highly encourages participation and values your feedback.

If you have any questions regarding this survey, contact HHSC Rate Analysis at rad-ltss@hhsc.state.tx.us.

Sincerely,

[signature on file]

Brooke Ellison
Director of Rate Analysis for Long-term Services and Supports