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#19-098

**TO:** WIC Local Agency Directors

**FROM:** Amanda Hovis, Director  
Nutrition Education / Clinic Services Unit  
Texas WIC Program

**DATE:** December 11, 2019

**SUBJECT: Revised Policy FD:19.0 – Managing Returned Formula**

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The final, USDA-approved revision of Texas WIC Policy *FD:19.0 – Managing Returned Formula*, will be posted to the online Policy and Procedures Manual on or before January 1, 2020. At that time, you may access it at: <https://hhs.texas.gov/doing-business-hhs/provider-portals/wic-providers/wic-policy-procedures-manual>.

This policy has a retroactive effective date of October 1, 2019, at which time all agencies were to stop reissuing returned formula to participants. Please review the previously released WIC Memos #19-078 and #19-087 for guidance and additional information.

Monitoring on this revised policy will begin on April 1, 2020, six months after the effective date.

If you have any questions, please contact Gabrielle Serna, Formula Specialist at [Gabrielle.Serna@hhsc.state.tx.us](mailto:Gabrielle.Serna@hhsc.state.tx.us) or 512-341-4595 or Sandra Brown, Formula Team Coordinator, at [Sandra.Brown@hhsc.state.tx.us](mailto:Sandra.Brown@hhsc.state.tx.us) or 512-341-4576.