



COMMISSIONER
Adelaide Horn

April 6, 2007

To: Community Services Providers

Subject: Information Letter No. 07-22
Integrated Care Management (ICM) Program – Provider Orientation Sessions

The purpose of this letter is to provide you with notice of two provider orientation sessions regarding the Integrated Care Management (ICM) program. These sessions will be held April 12-13, 2007.

Background

On March 12, 2007, the Texas Health and Human Services Commission (HHSC) announced the award of the Integrated Care Management (ICM) contract to Evercare of Texas, L.L.C. (Evercare). As the ICM Contractor, Evercare will assist HHSC in the implementation of the ICM program by managing and coordinating acute care services and long term services and supports (LTSS) for certain individuals in the Dallas and Tarrant service areas. Evercare will be responsible for administrative services related to utilization, case management, and service coordination, including the authorization and management of Medicaid services; however, Evercare will not be responsible for paying claims, which will continue to be the responsibility of the Texas Department of Aging and Disability Services (DADS).

On April 2, 2007, DADS posted an ICM Information Letter (IL2007-12) containing more detailed information about the ICM program. Please refer to the following website to access this letter: <http://www.dads.state.tx.us/providers/communications/2007/letters/IL2007-12.pdf>

ICM Provider Orientation Sessions

HHSC hosted two ICM provider information meetings in the Dallas and Fort Worth service areas March 21 - 22, 2007. In response to questions and comments presented by LTSS providers during those meetings, DADS will host two ICM provider orientation sessions in the Dallas and Tarrant Service Areas. The purpose of the orientation sessions will be to provide those who were unable to attend the March provider information meetings with an overview of the ICM program. In addition, DADS and Evercare staff will provide a project update and respond to questions regarding the ICM program.

Interested providers should consider attending one of the following orientation sessions to learn more about the ICM program.

- The Dallas service area provider orientation session will take place on Thursday, April 12, 2007, from 8:00 am to 11:00 am. The session will be held at the HHSC Regional Headquarters – 801 W. Freeway Street – Lone Star Room, in Grand Prairie, Texas. The Lone Star Room is located on the second floor of the building.
- The Tarrant Service area provider orientation session will take place on Friday, April 13, 2007, from 8:30 a.m. to 11:30 a.m. The session will be held at the Tarrant County Public Health Department – 1101 S. Main Street – Josephine Baker Room, in Fort Worth, Texas. The Josephine Baker Room is located on the first floor of the building.

The agenda for each orientation session is as follows:

- Welcome and Introductions
- DADS ICM Presentation
- Evercare ICM Presentation
- Questions and Answers

So that appropriate services can be provided, persons with disabilities who plan to attend this meeting and who may need auxiliary aids or services such as interpreters for persons who are deaf or hearing impaired, captioning services large print or Braille, are requested to contact **Deborah Hill at (972) 337-6138** at least three working days prior to the meeting.

ICM Contact Information

If you have general questions about the LTSS components of the ICM project, please contact Lena Brown-Owens via e-mail at lena.brownowens@dads.state.tx.us or via telephone at 512-438-5609. For more information about the ICM program, please refer to the following HHSC and DADS websites:

HHSC: <http://www.hhsc.state.tx.us/medicaid/IntegratedCareManagement.html>

DADS: <http://www.dads.state.tx.us/providers/icm/index.cfm>

Sincerely,

[signature on file]

Barry Waller
Assistant Commissioner
Provider Services

[signature on file]

Gary Jessee
Assistant Commissioner
Access and Intake

BCW/WGJ:ss