



# STAR+PLUS Transition: How Providers Can Assist Members

## How can providers assist members impacted by the STAR+PLUS health plan changes?

Members may ask if they need to select a new STAR+PLUS health plan.

- STAR+PLUS members need to select a new health plan and primary care physician (PCP) if their current plan will no longer be available in their service area on Sept. 1, 2024.

If STAR+PLUS members are enrolled in a plan that is staying in their service area and they want to remain enrolled with their current plan, they do not need to do anything.

Members enrolled in a Dual Demonstration STAR+PLUS Medicare-Medicaid plan (MMP) are not impacted by the STAR+PLUS procurement. Members will continue in their MMPs as follows:

- Members enrolled in the Superior MMP in Bexar County and all Amerigroup MMPs will continue through Dec. 31, 2024.
- Members enrolled in Superior MMPs in Dallas and Hidalgo counties along with all Molina MMPs and UnitedHealthcare MMPs will continue through Dec. 31, 2025.

**Providers may send additional questions to HHSC using the [Managed Care Initiatives](#) mailbox.**