



Long-Term Care Regulatory Provider Letter

Number: PL 2022-18
Title: New Regional Boundaries for Long-term Care Providers
Provider Types: Assisted Living Facilities (ALF), Day Activity and Health Services Facilities (DAHS), Home and Community-based Services (HCS) program providers, Home and Community Support Services Agencies (HCSSA), Intermediate Care Facilities (ICF/IID), Nursing Facilities (NF), Prescribed Pediatric Extended Care Centers (PPECC), Texas Home Living (TxHmL) program providers
Date Issued: August 1, 2022

1.0 Subject and Purpose

Texas Health and Human Services Commission (HHSC) Long-term Care Regulation (LTCR) is redrawing regional boundaries for survey and investigation purposes effective August 1, 2022.

2.0 Policy Details & Provider Responsibilities

All LTC providers are affected by the new regional boundaries. Please see the [map for the new regional boundaries](#) that go into effect on August 1, 2022. The new boundaries separate former Region 7 into two new regions: Region 8 and 11.

Beginning August 1, 2022, LTC providers that need to contact HHSC LTCR regional survey operations teams will use the new regional boundaries map to identify which region the provider is located in. The only exception to this is HCSSA providers. Please see the table below for information specific to HCSSA providers.

LTC providers will [visit the HHSC website for regional contact information](#) to find contact information for their HHSC regional office.

The following providers will use the contact information for the region the provider is physically located in:

- ALF
- DAHS
- HCS
- ICF/IID
- NF
- PPECC
- TxHmL

This means a provider physically located in a particular region will contact the HHSC LTCR regional staff in the same region; for example, a provider located in Region 1 will contact the Region 1 HHSC staff.

HCSSA providers will use the table below to determine which HHSC LTCR regional staff to contact.

HCSSA Physical Region Location	Contact Region
Region 1	Region 1
Region 2, except in counties listed below	Region 1
Region 2 county exception: <ul style="list-style-type: none"> • Brewster • Culberson • El Paso • Hudspeth • Jeff Davis • Presidio 	Region 5
Region 3	Region 3
Region 4	Region 4
Region 5	Region 5
Region 6	Region 6
Region 8	Region 8
Region 11	Region 11

3.0 Background/History

HHSC LTCR is modifying the regional boundaries in effect prior to August 1, 2022.

4.0 Resources

[Regional Boundary Map](#)

[HHSC LTCR Regional Contact Information](#)

5.0 Contact Information

If you have any questions about this letter, please contact the Policy and Rules Section by email at LTCRPolicy@hhs.texas.gov or call (512) 438-3161.