

PASRR Virtual

Conference 2023

BUILDING COMPETENCY

for an Effective Workforce

Competent



PARTNERS IN PROGRESS Webinar Series

Integrity

Facilitator



Nov. 8-9

Resourceful



Advocate

Dependable

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Supported by:

Empower

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TEXAS
Health and Human
Services

Making a positive difference in the lives of the people we serve.



WELCOME

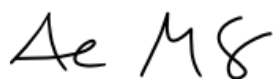
On behalf of the Texas Health and Human Services Commission (HHSC), it is my pleasure to welcome you to the 2023 Preadmission Screening and Resident Review (PASRR) Virtual Conference! We are thrilled to have you join us. Your attendance is a testament to your commitment to improving the quality of care and services for people with intellectual and developmental disabilities (IDD) and mental health (MH) needs across the state.

The PASRR Virtual Conference offers us an opportunity to come together, share knowledge, and engage in meaningful discussions that can positively impact the lives of those we serve. We have a great lineup of speakers and breakout sessions that we hope you will find both educational and inspiring. Our theme this year is “Building Competency for an Effective Workforce,” and you will find sessions on guardianship, ethics and trauma-informed care, as well as breakouts that address the diverse needs and interests of our attendees. We hope you walk away with valuable insights and strategies to enhance the care and support you provide to nursing facility residents with IDD and MH diagnoses.

At the conference’s conclusion, those seeking continuing education units (CEUs) will be asked to complete a survey and return it to HHSC. Once received, HHSC will send participants their CEU confirmation form within 30 days.

I would like to extend my gratitude to the PASRR Virtual Conference planning committee for their dedication to making this event a success; our presenters for sharing their knowledge and expertise with us; and HHSC executive leadership for their commitment to advancing PASRR in Texas.

Thank you again for joining us this year. We are grateful for your dedication to making a positive difference in the lives of individuals who receive PASRR services, and we look forward to an engaging and informative event!

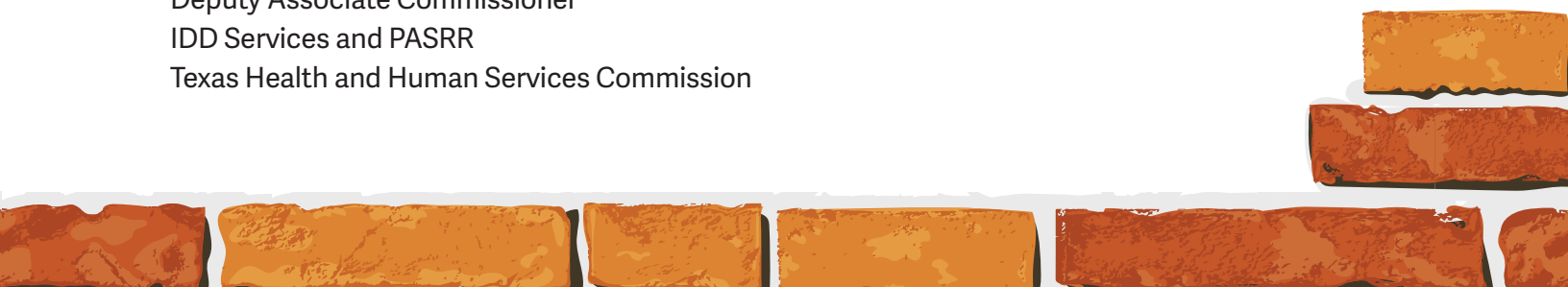


Anne McGonigle

Deputy Associate Commissioner

IDD Services and PASRR

Texas Health and Human Services Commission





AGENDA

Wednesday, Nov. 8

8:30 - 8:45 a.m.

Welcome
Introductions by HHSC

8:45 - 9:45 a.m.

Keynote: Refuel Your Fire: Keep Your Passion Burning Without Burning Out or Burning Bridges!

Cecilia Ragland-Loment, Leadership and Innovation Specialist

9:45 - 10 a.m.

Break

10 - 11 a.m.

Session 1: Partnering for Quality Care for Local Intellectual and Developmental Disability Authorities (LIDDA) and Nursing Facilities (NF) in PASRR

Utude Akposheri, PASRR Policy Specialist

11 a.m. - 1 p.m.

Lunch

1 - 2 p.m.

Session 2: Introduction to Guardianship: Investigation, Alternatives, and Creation of Guardianships

Ophelia Enamorado, Court Investigator and Staff Attorney, Travis County Probate Court

2 - 2:15 p.m.

Break

2:15 - 3:15 p.m.

Session 3: Working Together to Ensure Quality Care and Oversight for Nursing Facility Residents Consistent with PASRR Requirements

Garth Corbett, Senior Attorney, Disability Rights Texas

3:15 - 3:30 p.m.

Break

3:30 - 4:45 p.m.

Session 4: Trauma and Intellectual and/or Developmental Disabilities (IDD)

Holly Fullmer, Trauma-Informed Policy and Training Specialist

Thursday, Nov. 9



8:30 - 8:45 a.m. Welcome, Schedule Reminders, and Troubleshooting

9 - 10:15 a.m. **Breakout Session 1**

LIDDA

The Role of Habilitation Coordinator

*Tamesha Sowell, Lead Training Specialist, Local Access and Support
Beth McClary, Program Specialist, Program Services*

LMHA

What Behavioral Health Services Look Like for Someone Who is PASRR Positive

Bryan Campo, PASRR Policy Specialist

NF

PASRR for Nursing Facilities

Utude Akposheri, PASRR Policy Specialist

10:15 - 10:30 a.m.

Break

10:30 - 11:45 a.m.

Breakout Session 2

LIDDA

Transitions and Diversions

*Rebecca Jacobus, Program Specialist, Local Procedure Development and Support Unit, IDD Services
Brenda Brown-Dutchover, PASRR Curriculum and Development, Training and Development Specialist*

NF

Nursing Facility Specialized Services Long-Term Care Online Portal Requests

*Katy Krueger, PASRR NFSS Reviewer
Doug Odle, PASRR NFSS Reviewer*

11:45 a.m. - 1 p.m.

Lunch

1 - 2:15 p.m.

Breakout Session 3

LIDDA

Quality Assurance Authority Review

Shurmeka McKenzie, Contract Accountability and Oversight Manager

NF

Focus on Referring Entities

Cindi Brickett, PASRR Curriculum and Development, Training and Development Specialist

Non-specific

The Role of Provider Claim Services

*Miramar Lozano, Supervisor, Provider Claim Services
Marie Redman, Manager, Provider Claim Services*

2:15 - 2:30 p.m.

Break

2:30 - 3:45 p.m.

Session 4: An Overview of Person-Centered Thinking, Person-Centered Planning and Person-Centered Practices

*Kent Allen, PASRR Curriculum and Development Manager
Lillian Solis, Training Specialist, IDD Services Training Unit
Brenda Brown-Dutchover, PASRR Curriculum and Development, Training and Development Specialist*





KEYNOTE SPEAKER



Cecilia Ragland-Loment

Leadership and Innovation Specialist

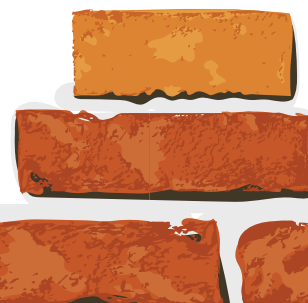
Cecilia Ragland-Loment, a distinguished member of HHS Learning Resource Network Leadership and Innovation Team, is honored to serve as the keynote speaker at this year's PASRR conference. With a profound reservoir of leadership development expertise, Ragland-Loment is dedicated to imparting invaluable leadership insights.

With a career steeped in experience, Ragland-Loment specializes in redefining work-life paradigms through a steadfast commitment to character growth and establishing a values-driven approach to enduring success. Crafting meticulously tailored leadership programs, cultivating connections with leaders spanning various professions and industries, and consistently achieving measurable growth outcomes are a testament to her unwavering dedication to inspire and empower leadership in everyone, setting the stage for an enriching conference experience.

When she's not busy transforming leaders, you can catch Ragland-Loment jamming to the legendary Whitney Houston's greatest hits, living her best life with joy and enthusiasm with some pretty awesome people!

Keynote: Refuel Your Fire: Keep Your Passion Burning Without Burning Out or Burning Bridges!

In a world that constantly challenges us with unexpected twists and turns, resiliency is the fuel that keeps our inner fire burning. Join us for an engaging keynote with Cecilia Ragland-Loment, HHS LRN Leadership and Innovation, as we delve into the heart of what it means to be resilient in today's fast-paced, ever-changing landscape. Discover the essence of resiliency and why it's the key to overcoming life's obstacles and setbacks.





PRESENTATIONS

Partnering for Quality Care for Local Authorities and Nursing Facilities in PASRR

Utude Akposheri, PASRR Policy Specialist

This presentation will review the main components that promote quality of care for PASRR positive individuals residing in a nursing facility and the federal and state requirements regarding PASRR.

Introduction to Guardianship: Investigation, Alternatives, and Creation of Guardianships

Ophelia Enamorado, Court Investigator/Staff Attorney, Travis County Probate Court

An overview of the guardianship process, including investigation, less restrictive alternatives and how to begin the court process.

Working Together to Ensure Quality Care and Oversight for Nursing Facility Residents Consistent with PASRR Requirements

Garth Corbett, Senior Attorney, Disability Rights Texas

A discussion about how to address and respond to issues of neglect and possible abuse and staff accountability, including interactions with family members and legally authorized representatives within the context of PASRR rules and regulations and the individual's best interest.

Trauma and Intellectual and/or Developmental Disabilities (IDD)

Holly Fullmer, Trauma-Informed Policy and Training Specialist

An overview of how people with IDD are impacted by trauma, the effect it can have on providers, and what providers can do about it.





The Role of Habilitation Coordinator

Tamesha Sowell, Lead Training Specialist, Local Access and Support

Beth McClary, Program Specialist, Program Services

This session will provide an overview of the habilitation coordinator's role in the provision of PASRR services. This focused review will include basic requirements and answer some frequently asked questions received from LIDDA staff. It will review key elements in service planning and monitoring, community living options, and transitions in service planning and monitoring, as well as community living options and transition.

What Behavioral Health Services Look Like for Someone who is PASRR Positive

Bryan Campo, PASRR Policy Specialist

This presentation will review the role of the local mental or behavioral health authority in the PASRR process. It will also cover what behavioral health services can look like for someone residing in a nursing facility receiving PASRR specialized services.

PASRR for Nursing Facilities

Utude Akposheri, PASRR Policy Specialist

This presentation will review the nursing facility responsibilities related to the PASRR process as well as helping to coordinate specialized services for individuals residing in nursing facilities. It will review how to collaborate between a local authority and the nursing facility to ensure PASRR positive residents receive the desired specialized services in a timely manner.





Presentations

Transitions and Diversions

Rebecca Jacobus, LPDS Program Specialist

Brenda Brown-Dutchover, PASRR Curriculum and Development, Training and Development Specialist

An overview of diversion and transition processes, including eligibility, community living options, and the role of the LIDDA. This presentation will highlight the role key players have in supporting a person diverting or transitioning from a nursing facility through planning and monitoring. It will also review available supports and resources, as well as common contract accountability and oversight findings related to nursing facility diversions and transitions.

Nursing Facility Specialized Services Long-Term Care Online Portal Requests

Katy Krueger, PASRR NFSS Reviewer

Doug Odle, PASRR NFSS Reviewer

This presentation will provide an overview of the Nursing Facility Specialized Services (NFSS) Form for submitting the PASRR specialized services authorization requests. It will also assist users with navigating through the Long-Term Care (LTC) Online Portal to ensure a smooth path to specialized services and obtaining approvals for NFSS requests.

Quality Assurance Authority Review

Shurmeka McKenzie, Contract Accountability and Oversight Manager

An overview of the top five citations related to habilitation coordination and transition planning elements for fiscal year 2023. This presentation informs the local IDD authorities on what state auditors are reviewing to ensure PASRR requirements regarding these elements have been met.

Focus on Referring Entities

Cindi Brickett, PASRR Curriculum and Development, Training and Development Specialist

This presentation will allow participants to better understand recent changes to the PASRR Level 1 (PL1) screening form, the PASRR admission types, and when to start using the updated PL1 Screening Form.



The Role of Provider Claim Services

Miramar Lozano, Supervisor, Provider Claim Services

Marie Redman, Manager, Provider Claim Services

Provider Claims Services (PCS) supports, researches and corrects Medicaid payment issues for the following programs and services via a contact center: Nursing Facility, Hospice Services, Community Living Assistance and Support Services (CLASS), Home and Community-Based Services (HCS), Texas Home Living (TxHmL), and Rehabilitation and Specialized Services.

This session will provide an overview of the role of Provider Claim Services in the PASRR services. PCS will remind nursing facility providers they may assist with issues as well as when providers should contact TMHP for assistance (provide contact information) with PASRR-related inquiries.

An Overview of Person-Centered Thinking, Person-Centered Planning and Person-Centered Practices

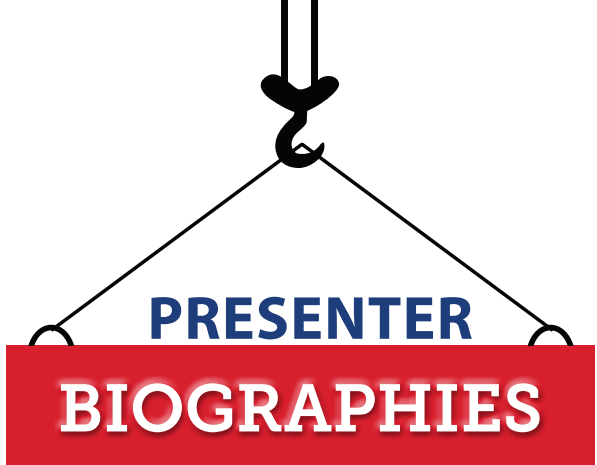
Kent Allen, PASRR Curriculum and Development Manager

Lillian Solis, Training Specialist, IDD Services Training Unit

Brenda Brown-Dutchover, PASRR Curriculum and Development, Training and Development Specialist

An overview of person-centered thinking (PCT), person-centered planning and person-centered practice. Participants receive instruction regarding how the language, values and underlying actions of PCT promote person-centered practices and person-centered planning. Participants are also introduced to the skills taught in a full PCT course and how those skills relate to determining what is important to a person and for a person. This presentation emphasizes the importance of the discovery process and the relationship between outcomes and services.





PRESENTER BIOGRAPHIES



Anne McGonigle

Deputy Associate Commissioner of IDD Services and PASRR

Anne McGonigle is the deputy associate commissioner of IDD Services and PASRR at HHSC, where she oversees policy, contract and program support for PASRR and the 39 LIDDAs across Texas. McGonigle joined HHSC in 2019 as a rule writer before becoming manager of the program policy team within IDD Services. She was involved in the rollout of habilitation coordination in 2019 and subsequent revisions to the PASRR rules, serving as a policy writer and subject matter expert. Previously, she worked as a LIDDA service coordinator, mentor and supervisor.

McGonigle began her career in state government working in volunteer services at the now restructured Department of Aging and Disability Services, including as the assistant director of community relations at the Austin State Supported Living Center. McGonigle has a bachelor's degree from the University of Virginia and a Master of Arts in Counseling from the Seminary of the Southwest.



Utude Akposheri

PASRR Policy Specialist

Utude Akposheri has been working in the IDD and BH field since 2007. She joined HHSC in 2022 to help develop policies to benefit all PASRR individuals. Akposheri helps review suggested rule and policy changes for the PASRR program.



Ophelia Enamorado

Court Investigator and Staff Attorney, Travis County Probate Court

Ophelia Enamorado is an attorney licensed in Texas and Louisiana with over 14 years of experience assisting the community. She earned her Juris Doctorate degree at Michigan State University. As a court investigator and staff attorney at the Travis County Probate Court No. 1, she investigates and prosecutes uncontested guardianships for people in Travis County who are alleged to be incapacitated due to a physical or mental condition.

Garth Corbett

Senior Attorney, Disability Rights Texas

Garth Corbett has advocated on behalf of people with disabilities for over 35 years. Since 2000 he has actively worked on PASRR and PASRR-related issues. As a senior litigation attorney, he has advocated at the administrative level and in court for PASRR program services on behalf of people with disabilities living in nursing facilities and in the community. He previously worked for Legal Aid in Alabama and Maryland, the Senior Citizens Law Project at the University of Alabama and for the Alabama Disabilities Advocacy Program at the University of Alabama School of Law in Tuscaloosa. Corbett has a bachelor's degree in political science, Master of Science degree in Urban Planning and a law degree from Antioch University located in Washington, D.C.



Holly Fullmer

Trauma-Informed Policy and Training Specialist

Holly Fullmer began in child protective services before moving to behavioral health, becoming a children's mental health specialist at the County Office of Behavioral Health in Pennsylvania. In this role she was the liaison with the Office of Intellectual and Developmental Disabilities for children who were dual diagnosed with MH and IDD. Fullmer has provided numerous hours of psychoeducation and training to adolescents, parents, caregivers, mental and behavioral health providers, first responders and school personnel both in small and large groups. She is a certified trainer in suicide prevention and intervention, and a master trainer in Road to Recovery, supporting children with IDD impacted by grief and trauma. Fullmer is a certified trauma-competent professional and a certified disaster, crisis, outreach and referral professional. She is also a certified Youth Mental Health First Aid trainer.



Tamesha Sowell

Lead Training Specialist, Local Access and Support

Tamesha Sowell is a lead training specialist in the IDD Services Training unit at HHSC. She obtained her bachelor's degree in psychology from Texas Woman's University and her master's degree in clinical mental health counseling from Capella University. With an unwavering commitment to advocacy, training, support, inclusion, service and akin community-based initiatives, Sowell has amassed a wealth of experience spanning years in the realm of behavioral health and people with disabilities. She worked in various private and public sectors. Before joining HHSC, Sowell was a program director for the PASRR and a HCS program at a local authority.

Sowell's passion as an advocate for people with disabilities remains a significant component of her work. Currently, she is becoming certified in Person-Centered Thinking Training. Sowell is a licensed professional counselor in Texas with experience providing direct inpatient and outpatient mental health services. She also remains actively engaged as a committee member in multiple organizations

Presenter Biographies



Beth McClary

Program Specialist, Program Services

Beth McClary has more than 40 years of experience working in developmental disability and mental health services in institutional and non-institutional settings, including at a state supported living center, state hospital, private psychiatric hospital, Medicaid-funded group homes (ICF-IID program), HCS, and a private nonprofit community agency. Her experience with the provision of services through local intellectual disability authorities spans 24 years, serving in a variety of roles including project management and supervising a variety of other programs such as IDD crisis services, service coordination and PASRR services. McClary joined the HHSC team in November 2021 in the Program Services unit, where she supports local intellectual disability authorities to implement services in accordance with established rules and program requirements.



Bryan Campo

PASRR Policy Specialist

Bryan Campo has served in various roles in the IDD/BH field since 2010, from a provider of services to a managing director of the PASRR program for a local authority. Campo joined HHSC in 2022 to help develop policies and rules to benefit all PASRR individuals.



Rebecca Jacobus

Rebecca Jacobus, Program Specialist, Local Procedure Development and Support Unit, IDD Services

Rebecca Jacobus is a program specialist in the Local Procedure Development and Support unit of IDD Services. In her current role, Jacobus reviews and processes HCS slot requests for people diverting or transitioning from institutional settings, and monitors their enrollments into the HCS program.

Jacobus has nearly 25 years of experience working in the field of IDD/BH services in the public and private sector. Her work in this field has focused on advocacy, rights protection, continuity of care and community services.



Presenter Biographies



Brenda Brown-Dutchover

PASRR Curriculum and Development, Training and Development Specialist

Brenda Brown-Dutchover has over 30 years of experience in the field of IDD/ BH services. Brown-Dutchover has worked in the public and private sector and is a certified Person-Centered Thinking trainer. In her current role with HHSC, she develops curriculum to provide training to LIDDA staff on responsibilities and functions of Enhanced Community Coordination (ECC). Brown-Dutchover facilitates trainings, conducts research of federal and state regulations and other contractual information to develop curriculum. She also provides additional quality assurance functions to ensure appropriate information is being taught. Brown-Dutchover is passionate about making a greater change for the IDD and MH community and continues to strive for change for people to live better lives.



Katy Krueger

PASRR NFSS Reviewer

Katy Krueger is a PASRR policy specialist, concentrating in the PASRR NFSS Therapy Requests submitted on the TMHP LTC Online Portal. She processes the NFSS therapy requests received, submits and creates fair hearing documents for denied NFSS requests and PEs, and helps keep policy documents related to NFSS requests up to date.

Krueger has drafted or updated the following publications: drafted Information Letter No. 20-05, Signatures on and Alterations to the Nursing Facility Specialized Services Signature Pages; Updated the PCSP Item By Item Guide with new training information; drafted the new Form 4783 for Qualified Rehabilitation Professionals; drafted a webpage for out- of-state nursing facility admission information; Updated the NFSS Companion Guide due to enhancements; and updated the NFSS Item-by-item guide due to enhancements.



Doug Odle

PASRR NFSS Reviewer

Doug Odle is a policy specialist with the HHSC PASRR unit, IDD-BH Services Section. Odle earned a bachelor's degree in applied arts and sciences in music and technology from Texas State University. He has over 30 years of experience in Texas Medicaid. In his current role, he reviews NFSS requests submitted on the TMHP Online Portal, both Customized Manual Wheelchair/Durable Medical Equipment and therapy requests.



Presenter Biographies



Shurmeka McKenzie

Contract Accountability and Oversight Manager

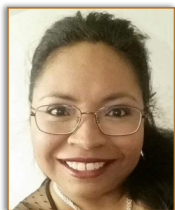
Since 2008, Shurmeka McKenzie has filled various roles serving people with intellectual and developmental disabilities. She has served in the private sector providing direct care with a LIDDA as a service coordinator and manager, a lead trainer with the HHSC PASRR Curriculum Development and Training unit, and as a contract specialist with HHSC. McKenzie is now a manager with the HHSC Contract Accountability and Oversight unit. She holds a bachelor's degree from Southern Arkansas University and two master's degrees from the Texas A&M University system.



Cindi Brickett

PASRR Curriculum and Development, [Training and Development Specialist](#)

Cindi Brickett is a training and curriculum developer for HHSC within IDD Services and PASRR. Brickett has worked in the IDD services local authority field for over eight years and has continued in the same area as a lead and then curriculum and training developer at the state level. She currently focuses on curriculum development related to the PASRR program.



Miramar Lozano

Supervisor, Provider Claim Services

Miramar Lozano began her career over 30 years ago as a customer service representative for one of Central Texas' acute care hospitals and family practitioners. This led her to the role of assistant manager of one of the weekend clinics. Furthering her experience, Lozano worked for Aetna and was one of the original supervisors for Blue Cross Blue Shield of Texas – Waco. Prior to accepting a role with HHSC Provider Claim Services, Lozano worked as the billing and revenue supervisor for two specialty practices and managed one of the two practices. Her state service began nine years ago with the now restructured Department of Aging and Disability Provider Claim Services as a hotline representative. She also worked as a program specialist before taking the role of HHSC Provider Claim Services supervisor.



Presenter Biographies



Marie Redman

Manager, Provider Claim Services

Marie Redman started as a public servant in 1983 in the U.S. Army. She spent 15 years serving in Germany, Korea and Fort Hood, Texas, until 1999. After leaving the military, Redman focused completing her master's degree in human resource management.

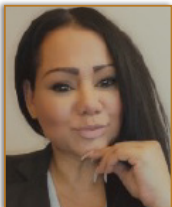
After completing her master's degree, she started working with a Medicaid state contractor for seven-plus years before beginning her career at the now restructured Department of Aging and Disability Services. She is the manager of HHSC Provider Claims Services and has over 16 years of service with state government, managing a team of 18 who answer phone calls from nursing facilities, hospices, 1915C Waivers and LIDDAs to assist in correcting or updating service authorizations for billing.



Kent Allen

PASRR Curriculum and Development Manager


Kent Allen has over 30 years of experience in the field of IDD and BH services. Allen has worked in the public and private sector and is a certified Mentor Person-Centered Thinking instructor. He has spent most of his career helping people connect to services and supports and is currently the HHS IDD Training unit manager.



Lillian A. Solis

Training Specialist, IDD Services Training Unit

Lillian A. Solis has over 12 years of experience working in the IDD services field. She obtained her bachelor's degree in psychology from the University of Texas Pan American in Edinburg, Texas. Solis has worked with the local authority as a service coordinator, providing assessments, service planning, monitoring and advocacy to individuals and their families. Solis is currently a PASRR Training Specialist, providing daily support for LIDDA staff. Trainings include PASRR PL1 & PE, service planning and monitoring and transition and diversion processes. She has also taken steps to become a certified Person-Centered Thinking instructor.





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Email PASRR_Conference@hhs.texas.gov for post-conference questions.

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Reliable