STAR+PLUS Pilot Program Update

Joint SP3W and IDD SRAC Meeting

November 10, 2022

Presentation Agenda

- Review STAR+PLUS Pilot Program (SP3) Background

- SP3 Updates

- Next Steps

SP3 Background

Statutory Direction for SP3

- Texas Government Code (TGC), Chapter 534, Subchapter C requires the Health and Human Services Commission (HHSC) to develop and implement a pilot program through the STAR+PLUS Medicaid managed care program to test person-centered managed care strategies and improvements under a capitated model.

- The statute requires HHSC to coordinate and collaborate with the STAR+PLUS Pilot Program Workgroup (SP3W) and Intellectual and Developmental Disability System Redesign Advisory Committee (IDD SRAC).

SP3 Purpose

- Test the delivery of long-term services and supports (LTSS) for adults in STAR+PLUS Medicaid managed care with:
  - Intellectual and developmental disabilities (IDD)
    - Excludes people currently enrolled in an IDD 1915(c) waiver or a community-based intermediate care facility for individuals with an intellectual disability (ICF/IID)
  - Traumatic brain injury (TBI) that occurred after the age of 21
  - People with similar functional needs without regard to age of onset or diagnosis

SP3 Purpose (cont.)

- Evaluate the SP3 and inform the plan to transition all or a portion of services provided through IDD waiver and ICF/IID programs into managed care

SP3 Evaluation

Comprehensive analysis due by Sept. 1, 2026

- Analyze the experiences and outcomes of changes

- Include feedback on the pilot based on personal experiences of pilot participants, families, and providers

- Include recommendations on:
  - Programs and services for consideration by the legislature;
  - Necessary statutory changes; and
  - Whether to implement the pilot statewide under STAR+PLUS for eligible members

Service Area

SP3 will operate in one of the following managed care service areas:

- **Bexar Managed Care Service Area** which includes Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina and Wilson counties.

- **Tarrant Managed Care Service Area** includes Denton, Hood, Johnson, Parker, Tarrant and Wise counties.
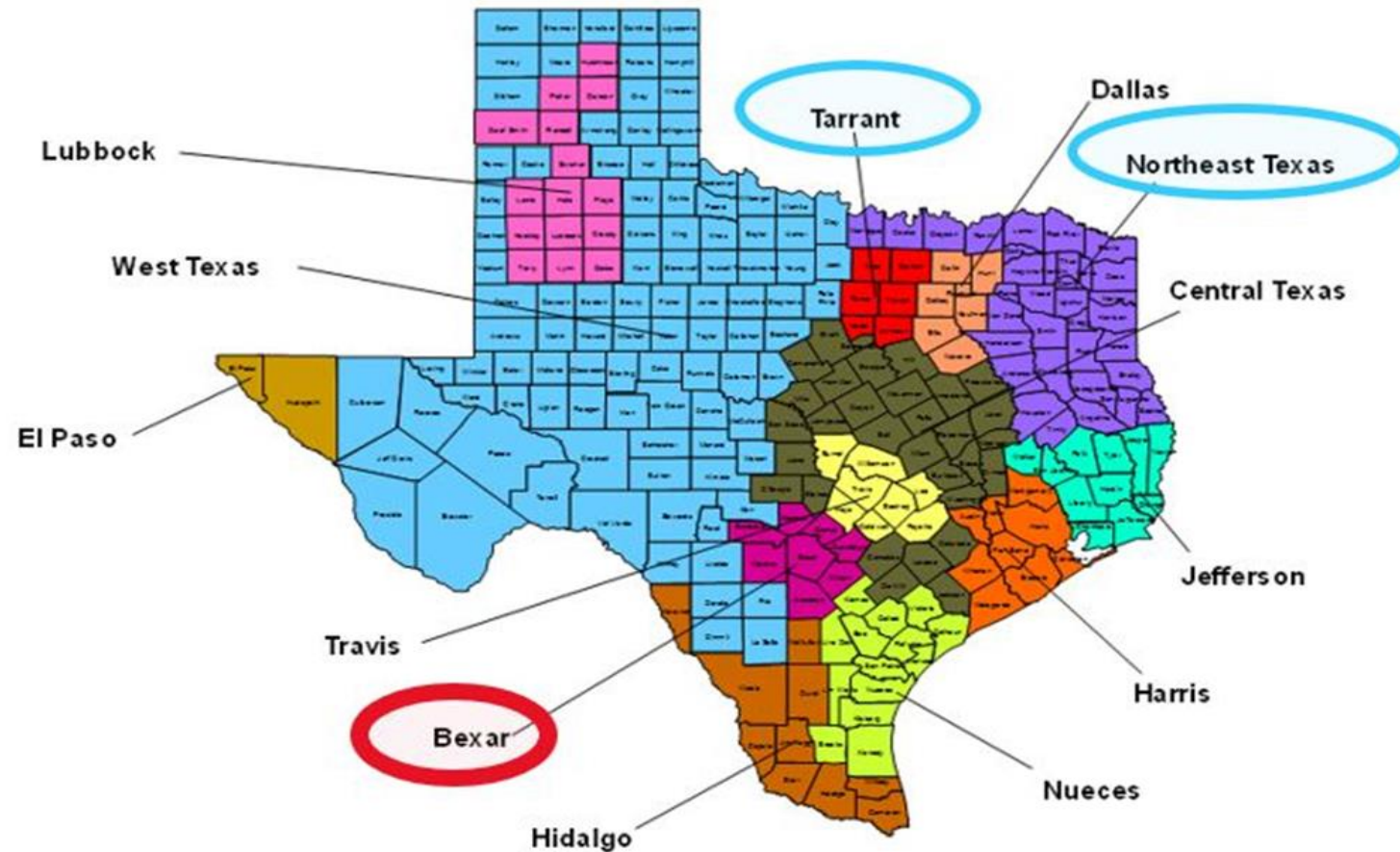
Service Area (cont.)

SP3 will operate in one of the following managed care service areas:

- **Medicaid Rural Service Area Northeast** includes Montague, Cooke, Grayson, Fannin, Lamar, Delta, Red River, Bowie, Hopkins, Franklin, Titus, Morris, Cass, Rains, Wood, Camp, Upshur, Marion, Henderson, Smith, Gregg, Harrison, Anderson, Cherokee, Rusk, Panola, Houston, Nacogdoches, Shelby, Trinity, Angelina, San Augustine and Sabine counties.

Managed Care Service Areas

STAR+PLUS Request for Proposal (RFP)

- The STAR+PLUS Request for Proposal (RFP):
  - Posted: March 2022, at: http://www.txsmartbuy.com/esbddetails/view/HHS0011062
    - The pilot information can be found in Exhibit G.
  - Anticipated Notice of Award: March 2023
  - Anticipated Start of Operations: February 2024

- Updated information on the STAR+PLUS procurement can be found here: https://www.hhs.texas.gov/business/contracting-hhs/procurement-opportunities

STAR+PLUS RFP Contact

Discussions regarding the active procurement are prohibited, but questions or comments can be sent to the Sole Point of Contact for the procurement:

Jason Ochoa, CTCD, CTCM
HHSC Procurement and Contracting Services
Office: 512-406-2572
jason.ochoa@hhs.texas.gov

SP3 Updates

SP3 Enrollment

Opt Out

SP3 Opt Out

TGC, Section 534.1065(a) requires:

- An individual who is eligible for the SP3 be enrolled automatically, and the decision whether to opt out of participation in the SP3 and not receive LTSS under the SP3 may be made only by the individual or the individual's legally authorized representative (LARs).

- HHSC is planning to use the Enrollment Broker 1-800 number for eligible individuals or their LARs to opt out of SP3.
  - This process would be included in the enrollment packets and outreach and education materials.

SP3 Opt Out (cont.)

Timing of SP3 enrollment packets and outreach and education:

- SP3 enrollment packets will be mailed out six months prior to the SP3 operational start date and then each month through February 2024.

- Education and outreach will begin after SP3 Managed Care Organization (MCO) notice of award.

Federal Authority

STAR+PLUS HCBS Members

Federal Authority

- In response to the statutory direction for SP3 and communications with the Centers for Medicare & Medicaid (CMS), HHSC is pursuing an 1115 waiver amendment using the parameters similar to the 1915(i) authority.

- Parameters of the 1915(i) authority to be included in the 1115 waiver amendment include:
  - Needs-based eligibility criteria and target group(s) that are less stringent than criteria to meet an institutional level of care
  - Quality measure reporting similar to 1915(c) waivers
  - Financial eligibility is 150% of the Federal Poverty Level (FPL).

Federal Authority (cont.)

- HHSC received direction from CMS on requirements for STAR+PLUS Home and Community-Based Services (HCBS) Medical Assistance Only (MAO) members.

- HHSC considered the impacts of two options identified by CMS:
  - Create a new eligibility group for STAR+PLUS HCBS MAO members; or
  - Exclude STAR+PLUS HCBS MAO members from SP3.

- HHSC will be excluding STAR+PLUS HCBS MAO members from SP3.

Federal Authority (Cont.)

HHSC considered:

- Statutory requirements for SP3 eligibility requirements;
- Past eligibility recommendations from the IDD SRAC and SP3W;
- The overall number of STAR+PLUS HCBS MAOs and supplemental security income (SSI) recipients eligible for SP3;
- Impacts to systems changes, budget and timelines to create a new eligibility group;
- STAR+PLUS HCBS interest list impacts;
- 1115 waiver amendment timelines; and
- SP3 evaluation impacts.

STAR+PLUS HCBS MAO and SSI Recipients

Total number of SP3 Eligible STAR+PLUS HCBS Members by Service Area in State Fiscal Year 2021

Service Area	STAR+PLUS HCBS	MAO	SSI
Bexar	2,498	404	2,096
MRSA Northeast	2,182	685	1,498
Tarrant	2,363	577	1,789

STAR+PLUS HCBS MAO and SSI Members by Eligibility Group

Number of Texas Medicaid STAR+PLUS HCBS Members in Bexar Managed Care Service Delivery Area, Eligible for SP3 by Group in State Fiscal Year 2021			
Bexar	**MAO**	**SSI**	**All SP HCBS Members**
Group 1: Intellectual Disability	29	319	348
Group 2: Developmental Disability or Related Condition	295	1,527	1,821
Group 3: Traumatic Brain Injury	13	116	128
Group 4: Acquired Brain Injury	37	67	104
Group 5: Interest List	30	67	97
All Groups	404	2,096	2,498

STAR+PLUS HCBS MAO and SSI Members by Eligibility Group (cont.)

Number of Texas Medicaid STAR+PLUS HCBS Members in MRSA Northeast Managed Care Service Delivery Area, Eligible for SP3 by Group in State Fiscal Year 2021

MRSA Northeast	MAO	SSI	All SP HCBS Members
Group 1: Intellectual Disability	44	193	237
Group 2: Developmental Disability or Related Condition	518	1,126	1,643
Group 3: Traumatic Brain Injury	19	81	100
Group 4: Acquired Brain Injury	76	66	142
Group 5: Interest List	28	32	60
All Groups	685	1,498	2,182

STAR+PLUS HCBS MAO and SSI Members by Eligibility Group (cont.)

Number of Texas Medicaid STAR+PLUS HCBS Members in Tarrant Managed Care Service Delivery Area, Eligible for SP3 by Group in State Fiscal Year 2021			
Tarrant	**MAO**	**SSI**	**All SP HCBS Members**
Group 1: Intellectual Disability	26	235	261
Group 2: Developmental Disability or Related Condition	437	1,295	1,729
Group 3: Traumatic Brain Injury	15	105	120
Group 4: Acquired Brain Injury	77	130	207
Group 5: Interest List	22	24	46
All Groups: Total	577	1,789	2,363

InterRAI Assessment Tool Procurement

Request for Offer (RFO) Posting

InterRAI RFO

- The purpose of the interRAI RFO is to procure a vendor to develop and implement the automated assessment.

- The selected vendor will collaborate with the State to ensure the interRAI ID Assessment meets legislatively mandated objectives and integrates with existing systems and processes.

InterRAI RFO (cont.)

InterRAI RFO:

- Posted October 27, 2022, at: https://www.txsmartbuy.com/esbddetails/view/HHS0011870

- Deadline for Response: December 1, 2022

- Anticipated Notice of Award: April 2023

- Anticipated Contract Start Date: May 2023

Sole Point of Contact for the interRAI RFO:
Stacy Elizondo, CTCD
HHSC Procurement and Contracting Services
stacy.elizondo@hhs.texas.gov

InterRAI RFO (cont.)

The selected vendor will be required to have demonstrated experience:

- Implementing interRAI Assessment Tool software,

- Training users how to use the software, and

- Training users how to administer the interRAI ID and Collaborative Action Plan (CAP) tools, including how to use the results and case mix system in SP3 service planning.

The selected vendor will be required to consult with clinical experts on interRAI ID, CAP, and person-centered planning practices and provide training and ongoing support on the software and assessment tools to HHSC and MCO staff.

TMHP Forms Development Progress

Forms that will be housed on the Long-Term Care Online Portal (LTCOP) to support SP3 include:

- STAR+PLUS Pilot Program (SP3) Screening Tool (Form 2424)
  - SP3 MCOs will enter data into this form directly in the LTCOP
    - Form Elements Analysis – Complete
    - Refinement – In Progress
    - Development - In Progress

TMHP Forms Development Progress (cont.)

Forms that will be housed on the Long-Term Care Online Portal (LTCOP) to support SP3 include:

- International Resident Assessment Instrument Intellectual Disability (interRAI ID) Functional Needs Assessment
  - SP3 MCOs will submit completed InterRAI forms to TMHP for display on the LTCOP
    - Form Elements Analysis – In Progress
    - Refinement – Not Started
    - Development - Not Started

TMHP Forms Development Progress (cont.)

- My Life Plan (MLP) person-centered service planning tool
  - SP3 MCOs will enter data into this form directly in the LTCOP
    - Form Elements Analysis – In Progress
    - Refinement – In Progress
    - Development - Not Started

TMHP Forms Development Progress (cont.)

- SP3 Individual Service Plan (ISP)
  - SP3 MCOs will enter data into this form directly in the LTCOP
    - Form Elements Analysis – In Progress
    - Refinement – Not Started
    - Development - Not Started

- Target Production Release Date: June 2023

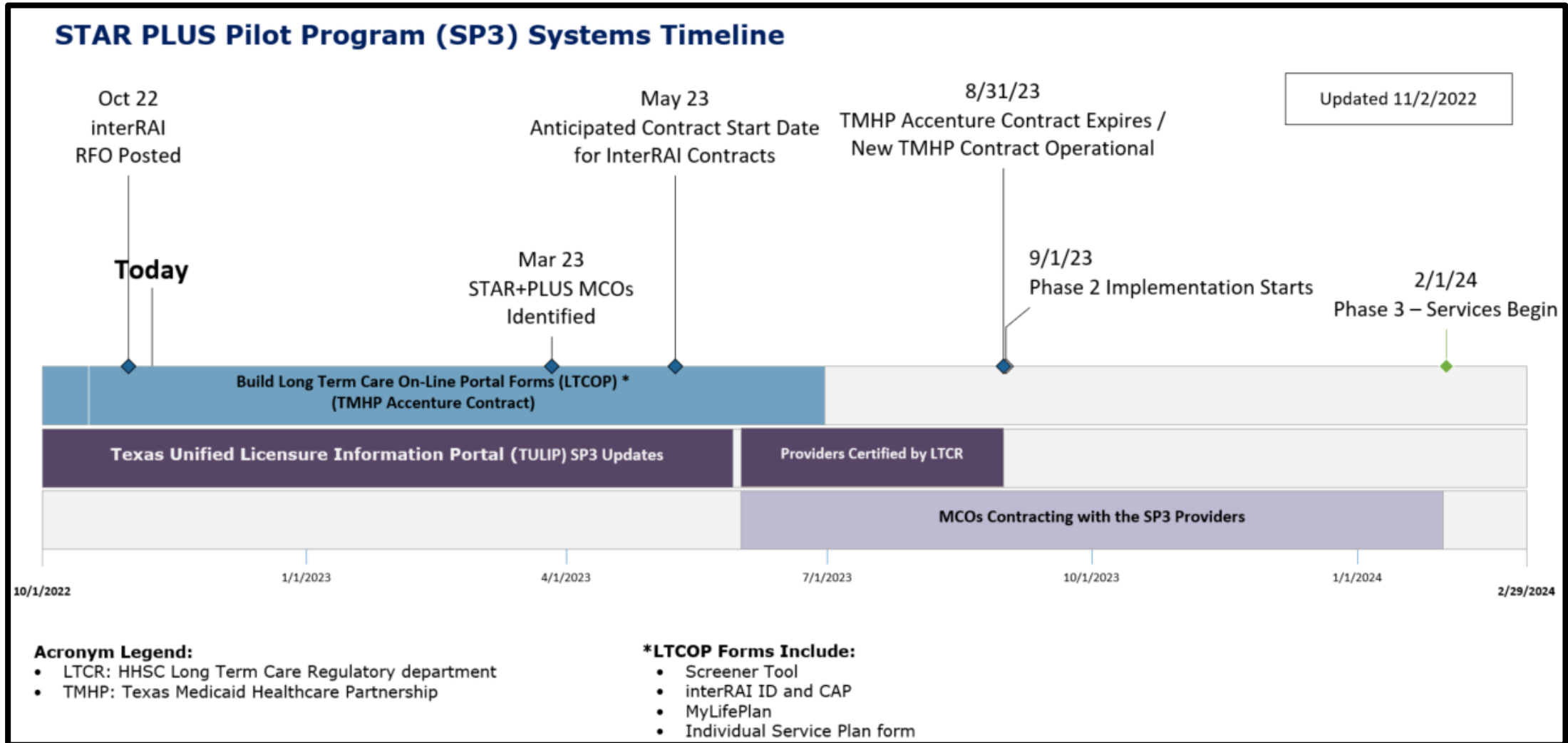# SP3 Systems Timelines

Mirsa Douglass, *Director*

Project Advisory & Coordination Team (PACT)

Strategic Business Office (SBO) within the Chief Medicaid & CHIP Services Office

SP3 System Timeline

STAR PLUS Pilot Program (SP3) Systems Timeline

Updated 11/2/2022

Oct 22
interRAI
RFO Posted

Today

May 23
Anticipated Contract Start Date
for InterRAI Contracts

Mar 23
STAR+PLUS MCOs
Identified

8/31/23
TMHP Accenture Contract Expires /
New TMHP Contract Operational

9/1/23
Phase 2 Implementation Starts

2/1/24
Phase 3 – Services Begin

Build Long Term Care On-Line Portal Forms (LTCOP) *
(TMHP Accenture Contract)

Texas Unified Licensure Information Portal (TULIP) SP3 Updates

Providers Certified by LTCR

MCOs Contracting with the SP3 Providers

10/1/2022 · 1/1/2023 · 4/1/2023 · 7/1/2023 · 10/1/2023 · 1/1/2024 · 2/29/2024

Acronym Legend:
- LTCR: HHSC Long Term Care Regulatory department
- TMHP: Texas Medicaid Healthcare Partnership

***LTCOP Forms Include:**
- Screener Tool
- interRAI ID and CAP
- MyLifePlan
- Individual Service Plan form

Next Steps

Next Steps

- Continue collaboration with IDD SRAC and SP3W in planning SP3
- Current SP3 topics include:
  - Outreach and education development for potential participants and providers
  - Continue operationalizing enrollment and disenrollment processes
  - Alternate payment methodologies
  - Pilot evaluation
  - Service delivery models
  - Regulatory approach

Next Steps (cont.)

- Finalize rates and service array

- Continue program and IT contract solicitation process

- Continue meeting with CMS to address outstanding pilot questions requiring federal guidance

- Draft federal authority agreements

- Continue working with IT/systems for systems modifications for TMHP, TIERS, and eligibility support technologies

- Finalize funding needed to operate the pilot services, staff to support pilot operation, and ongoing system maintenance.

Thank You