



# Outreach and Identification of Children of Migrant Farmworkers

## Medicaid Managed Care Organization Performance

### State Fiscal Year 2022 Rankings

HHSC ranks health and dental plans based on three things:

1. How the plan works with groups serving migrant farmworkers.
2. How often the plans work with these groups.
3. The ways plans identify children of migrant farmworkers.

Plans with higher scores do more to outreach to children of migrant farmworkers enrolled in the plan. The ranks are listed by program (STAR, STAR Kids, and Children's Medicaid Dental Services), health plans in order of rank, and lists the service delivery areas which can be found here:

<https://hhs.texas.gov/sites/default/files/documents/services/health/medicaid-chip/programs/managed-care-service-areas-map.pdf>

The Covid 19 public health emergency was ongoing during state fiscal year 2021 (SFY 2021) and affected managed care organizations (MCOs) ability identify and provide outreach to children of migrant farmworkers. Some schools were operating remotely or with reduced in-person instruction, there were restrictions on large gatherings, and non-profits faced operational challenges.

Many MCOs adapted to the public health emergency working with schools and non-profits remotely. The rankings below reflect the work the MCOs were able to do with adaptations due to the ongoing public health emergency.

The SFY 2021 Medicaid MCO Rankings for Outreach and Identification of Children of Migrant Farmworkers are as follows. Please note, the rankings do not consider differences in migrant population location or the size of MCO coverage areas.

**Table 1: STAR Health Plans**

Rank	Health Plan	Points Awarded	Service Area
1	Amerigroup	750	Dallas Harris Jefferson Lubbock Tarrant Central Texas Service Area Northeast Texas Service Area West Texas Service Area
1	Blue Cross Blue Shield	750	Travis
1	Dell	750	Travis
1	Driscoll	750	Hidalgo Nueces
1	El Paso Health	750	El Paso
1	Superior	750	Bexar El Paso Hidalgo Lubbock Nueces Travis Central Texas Service Area Northeast Texas Service Area West Texas Service Area
2	Parkland Community Health	740	Dallas

<b>Rank</b>	<b>Health Plan</b>	<b>Points Awarded</b>	<b>Service Area</b>
3	Molina	730	Dallas El Paso Harris Hidalgo Jefferson
4	Aetna	720	Bexar Tarrant
5	Community Health Choice	627	Harris Jefferson
6	Cook	600	Tarrant
7	United	530	Harris Hidalgo Jefferson Nueces
8	Community First	511	Bexar
9	Texas Children’s Health Plan	487	Harris Jefferson
10	FirstCare	284	Lubbock West Texas Service Area
11	Scott and White	164	Central Texas Service Area

**Table 2: STAR Kids Health Plans**

<b>Rank</b>	<b>Health Plan</b>	<b>Points Awarded</b>	<b>Service Area</b>
1	Amerigroup	750	Dallas El Paso Harris Lubbock West Texas Service Area
1	Blue Cross Blue Shield	750	Travis Central Texas Service Area
1	Driscoll	750	Hidalgo Nueces

<b>Rank</b>	<b>Health Plan</b>	<b>Points Awarded</b>	<b>Service Area</b>
1	Superior	750	Bexar El Paso Hidalgo Lubbock Nueces Travis West Texas Service Area
2	Aetna	720	Tarrant
3	Cook Children's	600	Tarrant
4	Community First	511	Bexar
5	Texas Children's	507	Harris Jefferson Northeast Texas Service Area
6	United	338	Harris Hidalgo Jefferson Central Texas Service Area Northeast Texas Service Area

**Table 3: Children's Medicaid Dental Health Plans**

<b>Rank</b>	<b>Dental Health Plan</b>	<b>Points Awarded</b>
1	MCNA	750
2	DentaQuest	720
3	United	409