



Outreach and Identification of Children of Migrant Farmworkers

Medicaid Managed Care Organization Performance State Fiscal Year 2021 Rankings

HHSC ranks health and dental plans based on three things:

- (1) How the plan works with groups serving migrant farmworkers.
- (2) How often the plans work with these groups.
- (3) The ways plans identify children of migrant farmworkers.

Plans with higher scores do more to outreach to children of migrant farmworkers enrolled in the plan. The ranks are listed by program (STAR, STAR Kids, and Children's Medicaid Dental Services), health plans in order of rank, and lists the service delivery areas which can be found here:

<https://hhs.texas.gov/sites/default/files/documents/services/health/medicaid-chip/programs/managed-care-service-areas-map.pdf>

The Covid 19 public health emergency was ongoing during state fiscal year 2021 (SFY 2021) and affected managed care organizations (MCOs) ability identify and provide outreach to children of migrant farmworkers. Some schools were operating remotely or with reduced in-person instruction, there were restrictions on large gatherings, and non-profits faced operational challenges.

Many MCOs adapted to the public health emergency working with schools and non-profits remotely. The rankings below reflect the work the MCOs were able to do with adaptations due to the ongoing public health emergency.

The SFY 2021 Medicaid MCO Rankings for Outreach and Identification of Children of Migrant Farmworkers are as follows. Please note, the rankings do not consider differences in migrant population location or the size of MCO coverage areas.

Health Plans: STAR	Points Awarded	Service Areas
1. Amerigroup Texas, Inc.	750	Bexar Dallas Harris Jefferson Lubbock Tarrant Central Texas Service Area Northeast Texas Service Area West Texas Service Area
1. Dell	750	Travis
1. Superior	750	Bexar El Paso Hidalgo Lubbock Nueces Travis Central Texas Service Area Northeast Texas Service Area West Texas Service Area
2. Driscoll	745	Hildago Nueces
3. El Paso Health	739	El Paso
4. Molina	706	Dallas El Paso Harris Hidalgo Jefferson
5. Parkland Community Health	624	Dallas
6. Blue Cross Blue Shield	608	Travis
7. Community Health Choice	563	Harris Jefferson
8. Aetna Better Health	531	Bexar Tarrant
9. Cook	489	Tarrant
10. FirstCare	391	Lubbock West Texas Service Area
11. Texas Children's Health Plan	332	Harris Jefferson
12. UnitedHealthcare	326	Harris Hidalgo Jefferson Nueces
13. Community First	234	Bexar
14. Scott and White	127	Central Texas Service Area

Health Plans: STAR Kids	Points Awarded	Service Areas
1. Amerigroup Texas, Inc.	750	Dallas El Paso Harris Lubbock West Texas Service Area
1. Superior	750	Bexar El Paso Hidalgo Lubbock Nueces Travis West Texas Service Area
2. Driscoll	745	Hildago Nueces
3. Blue Cross Blue Shield	607	Travis Central Texas Service Area
4. Cook	489	Tarrant
5. Aetna Better Health	407	Tarrant
6. Texas Children's Health Plan	332	Harris Jefferson Northeast Texas Service Area
7. Community First	234	Bexar
8. UnitedHealthcare	181	Harris Hidalgo Jefferson Central Texas Service Area Northeast Texas Service Area

Health Plans: Children's Medicaid Dental	Points Awarded
1. DentaQuest	750
2. MCNA	743
3. UnitedHealthcare Dental	263