



TEXAS
Health and Human
Services

Texas Medicaid Managed Care Quality Strategy

Medical Care Advisory Committee

May 14, 2024



What is the Quality Strategy?

- Each state contracting with a managed care organization (MCO) must draft and implement a written quality strategy for assessing and improving the quality of health care and services furnished by MCOs.
- The quality strategy is reviewed each year by the External Quality Review Organization.
- At least every three years, Texas must review and update its quality strategy.

Changes from Prior Quality Strategy

Goals
streamlined and
revised

Additional
objectives

New Appendix
mapping
measures to
objectives

Connecting
goals and HHSC
initiatives



TEXAS
Health and Human
Services

New Program Additions

Healthy Texas
Women

Nonemergency
Medical
Transportation

Non-Medical
Drivers of
Health Action
Plan

Directed
Payment
Programs



TEXAS
Health and Human
Services

Updated Quality Strategy Goals



TEXAS
Health and Human
Services

1

Promote optimal health through prevention and by engaging individuals, families, communities, and the healthcare system to optimize health outcomes.

2

Keep patients free from harm by building a safer healthcare system.

3

Promote effective practices for people with chronic, complex, and serious conditions to improve people's quality of life and independence, reduce mortality rates, and better manage the leading drivers of health care costs.

4

Use high quality health information for individuals, families, communities, and the healthcare system to make data driven decisions to improve quality of healthcare for all Texans.

Next Steps

- The existing Quality Strategy and draft Quality Strategy update can be found at:
- <https://www.hhs.texas.gov/about/process-improvement/improving-services-texans/medicaid-chip-quality-efficiency-improvement/quality-strategy>
- Comments and feedback from the MCAC should be sent to MCD_managed_care_quality@hhsc.state.tx.us by July 1, 2024.
- Public comment will be obtained through the Texas Register <https://www.sos.state.tx.us/texreg/>. Anticipated posting date is June 1, 2024.
- Updates will be finalized and sent to CMS in September 2024.





TEXAS
Health and Human
Services

Thank you

Denbigh Shelton

Denbigh.Shelton@hhs.Texas.gov