



Unit Cost for Services

As Required by

Human Resources Code, Section

101A.107

Health and Human Services

September 2021



TEXAS
Health and Human
Services

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Introduction

The *Unit Cost for Services Report* is submitted per Human Resources Code, Section 101A.107. The Texas Health and Human Services Commission (HHSC) is required to submit the report annually to the Office of the Governor and the Legislative Budget Board by September 30, per clarifying guidance from the Legislative Budget Board.

The report must clearly identify the unit cost of each service provided by the 28 area agencies on aging, other than services related to community service volunteering and subsidized employment services.

HHSC is the designated state unit on aging responsible for administering programs and services under the Older Americans Act of 1965, Public Law 89-73 (as amended through Public Law 116-131, enacted March 25, 2020). The state unit on aging allocates funds to the Area Agencies on Aging (AAAs), which administer programs and services in all 254 counties of Texas, to support services for people 60 years of age and older, their family members, and caregivers.

The 2021 annual report compiles the state fiscal year 2020 performance data through completion of state fiscal year 2020 closeout reconciliation. A brief description of the services included in each table are listed below.

- **Tables 1, 2, and 3** — Services appropriated through HHSC funding sources under Titles III and VII of the Older Americans Act, Nutrition Services Incentive Program (NSIP), Families First Coronavirus Response Act, CARES Act, and State General Revenue are reported by rate or unit cost.
- **Table 4** — Each area agency on aging determines which allowable services to provide based on local needs. The services in this table were not provided in fiscal year 2019 or 2020.
- **Table 5** — The Area Agency Administration, Data Management, Nutrition Consultation, Ombudsman, and Senior Center Operations services, as well as services funded by the State Health Insurance Program (SHIP) and Medicare Improvements for Patients and Providers Act (MIPPA) grants, are provided through cost reimbursement methodology and do not require reporting of persons served or units of service.

**Table 1. Access and Assistance Services Unit Cost of Service—State
Fiscal Year 2020**

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Care Coordination	One Hour	\$5,210,788	60,335	\$86.36
Caregiver Support Coordination	One Hour	\$3,213,952	31,351	\$102.51
Information, Referral and Assistance	One Contact	\$3,376,392	346,525	\$9.74
Legal Assistance 60 and Over	One Hour	\$2,262,136	22,144	\$102.15
Legal Awareness	One Contact	\$1,281,162	144,268	\$8.88
Participant Assessment – Access and Assistance	One Complete Assessment	\$7,510	39	\$192.56

Table 2. Nutrition Services Unit Cost of Service—State Fiscal Year 2020

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Congregate Meals	One Meal	\$11,590,534	1,761,102	\$6.58
Home Delivered Meals	One Meal	\$48,053,267	8,494,328	\$5.66
Nutrition Education	One Contact	\$3,953	80,533	\$0.05
Participant Assessment - Nutrition Services	One Complete Assessment	\$128,804	2,539	\$50.73

Table 3. Services to Assist Independence Unit Cost of Service—State Fiscal Year 2020

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Caregiver Education & Training	One Contact	\$323,385	3,153	\$102.56
Caregiver Information Services	One Activity	\$1,278,855	26,344	\$48.54
Caregiver Respite Care-In Home	One Hour	\$3,046,192	195,678	\$15.57
Caregiver Respite Care-Institutional	One Hour	\$159,917	19,496	\$8.20
Caregiver Respite Care-Non-Residential	One Hour	\$53,146	5,205	\$10.21
Caregiver Respite Care-Voucher	One Hour	\$132,115	11,083	\$11.92
Chore Maintenance	One Hour	\$219,726	5,045	\$43.55
Day Activity and Health Services	One-Half Day	\$31,212	2,025	\$15.41
Emergency Response	One Month ERS Service	\$172,482	5,973	\$28.88
Evidence Based Intervention	One Hour	\$1,781,217	25,604	\$69.57

Health Maintenance	One Contact	\$3,364,929	24,569	\$136.96
Health Screening	One Contact	\$2,225	19	\$117.11
Homemaker	One Hour	\$898,859	62,491	\$14.38
Homemaker-Voucher	One Hour	\$50,132	4,299	\$11.66
Income Support	One Contact	\$2,572,921	22,709	\$113.30
Instruction & Training	One Contact	\$121,136	3,032	\$39.95
Mental Health Services	One Contact	\$80,798	802	\$100.75
Personal Assistance	One Hour	\$1,159,694	73,501	\$15.78
Physical Fitness	One Contact	\$26,914	5,281	\$5.10
Residential Repair	One Dwelling	\$4,065,409	2,176	\$1,868.29
Telephone Reassurance	One Contact	\$520,253	39,201	\$13.27
Transportation Demand Response	One, One-Way Trip	\$3,402,227	360,786	\$9.43
Transportation-Voucher	One, One-Way Trip	\$38,918	475	\$81.93
Visiting	One Contact	\$19,574	4,351	\$4.50

Table 4. Services Not Provided—State Fiscal Year 2020

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Nutrition Counseling	One Contact	\$0	0	\$0.00
Recreation	One Contact	\$0	0	\$0.00
Transportation Fixed Route	One, One-Way Trip	\$0	0	\$0.00

**Table 5. Services Provided through Cost Reimbursement Methodology—
State Fiscal Year 2020**

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Area Agency Administration	NA	\$7,781,422	NA	NA
Data Management	NA	\$2,811,066	NA	NA
HICAP Assistance	NA	\$1,569,634	NA	NA
HICAP Outreach	NA	\$505,126	NA	NA
MIPPA	NA	\$368,626	NA	NA
Nutrition Consultation	NA	\$73,029	NA	NA
Ombudsman	NA	\$6,136,265	NA	NA
Senior Center Operations	NA	\$1,227,569	NA	NA

List of Acronyms

Acronym	Full Name
HHSC	Texas Health and Human Services Commission
HICAP	Health Information, Counseling, and Advocacy Program
MIPPA	Medicare Improvements for Patients and Providers Act
NSIP	Nutrition Services Incentive Program
SHIP	State Health Insurance Assistance Program