



Unit Cost for Services Report

**As Required by
Human Resources Code,
Section 101A.107**

Health and Human Services

September 2020



TEXAS
Health and Human
Services

Introduction

The *Unit Cost for Services Report* is submitted per Human Resources Code, Section 101A.107. The Texas Health and Human Services Commission (HHSC) is required to submit the report annually to the Office of the Governor and the Legislative Budget Board (LBB) by September 30, per clarifying guidance from the LBB.

The report must clearly identify the unit cost of each service provided by the 28 area agencies on aging, other than services related to community service volunteering and subsidized employment services.

HHSC is the designated state unit on aging responsible for administering programs and services under the Older Americans Act of 1965, Public Law 89-73 (as amended through Public Law 116-131, enacted March 25, 2020). The state unit on aging allocates funds to the area agencies on aging, which administer programs and services in all 254 counties of Texas to support services for people 60 years of age and older, their family members, and caregivers.

The 2020 annual report compiles the state fiscal year 2019 performance data through completion of state fiscal year 2019 closeout reconciliation. Brief descriptions of the services included in each table are listed below.

- **Tables 1, 2, and 3** — Services appropriated through HHSC funding sources under Titles III and VII of the Older Americans Act, Nutrition Services Incentive Program (NSIP), and State General Revenue are reported by rate or unit cost.
- **Table 4** — Each area agency on aging determines which allowable services to provide based on local needs. The services in this table were not provided in fiscal year 2019.
- **Table 5** — The Area Agency Administration, Data Management, Nutrition Consultation, Ombudsman, and Senior Center Operations services, as well as services funded by the Medicare Improvements for Patients and Providers Act (MIPPA) grants and the State Health Insurance Assistance Program (SHIP), which include the HICAP Assistance and HICAP Outreach services, are provided through cost reimbursement methodology and do not require reporting of persons served or units of service.

Table 1. Access and Assistance Services Unit Cost of Service—State Fiscal Year 2019

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Care Coordination	One Hour	\$4,368,070	49,946	\$87.46
Caregiver Support Coordination	One Hour	\$3,098,273	33,101	\$93.60
Information, Referral and Assistance	One Contact	\$3,139,564	225,561	\$13.92
Legal Assistance 60 and Over	One Hour	\$2,202,755	23,133	\$95.22
Legal Awareness	One Contact	\$1,517,623	81,131	\$18.71
Participant Assessment—Access and Assistance	One Complete Assessment	\$10,887	125	\$87.10

Table 2. Nutrition Services Unit Cost of Service—State Fiscal Year 2019

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Congregate Meals	One Meal	\$19,563,939	3,238,589	\$6.04
Home Delivered Meals	One Meal	\$26,401,484	5,145,609	\$5.13
Nutrition Education	One Contact	\$60,327	91,353	\$0.66
Participant Assessment—Nutrition Services	One Complete Assessment	\$73,814	1,427	\$51.73

Table 3. Services to Assist Independence Unit Cost of Service—State Fiscal Year 2019

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Caregiver Education and Training	One Contact	\$336,998	3,432	\$98.20
Caregiver Information Services	One Activity	\$1,305,153	11,085	\$117.74
Caregiver Respite Care—In Home	One Hour	\$2,641,962	179,436	\$14.72
Caregiver Respite Care—Institutional	One Hour	\$179,992	27,199	\$6.62
Caregiver Respite Care—Non-Residential	One Hour	\$176,841	14,318	\$12.35
Caregiver Respite Care—Voucher	One Hour	\$146,225	13,392	\$10.92
Chore Maintenance	One Hour	\$127,367	3,271	\$38.94
Day Activity and Health Services	One-Half Day	\$49,343	3,194	\$15.45
Emergency Response	One Month ERS Service	\$141,875	4,978	\$28.50
Evidence Based Intervention	One Hour	\$2,199,494	43,535	\$50.52
Health Maintenance	One Contact	\$2,549,916	22,660	\$112.53
Health Screening	One Contact	\$5,996	770	\$7.79

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Homemaker	One Hour	\$834,683	61,685	\$13.53
Homemaker–Voucher	One Hour	\$37,020	3,364	\$11.00
Income Support	One Contact	\$760,122	2,811	\$270.41
Instruction and Training	One Contact	\$146,291	4,265	\$34.30
Mental Health Services	One Contact	\$33,261	310	\$107.29
Personal Assistance	One Hour	\$941,577	64,654	\$14.56
Physical Fitness	One Contact	\$32,581	4,467	\$7.29
Residential Repair	One Dwelling	\$5,000,987	2,698	\$1,853.59
Telephone Reassurance	One Contact	\$25,388	1,706	\$14.88
Transportation Demand Response	One, One-Way Trip	\$4,721,427	619,479	\$7.62
Transportation–Voucher	One, One-Way Trip	\$38,186	500	\$76.37
Visiting	One Contact	\$26,621	3,851	\$6.91

Table 4. Services Not Provided—State Fiscal Year 2019

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Nutrition Counseling	One Contact	\$0	0	\$0.00
Recreation	One Contact	\$0	0	\$0.00
Transportation Fixed Route	One, One-Way Trip	\$0	0	\$0.00

Table 5. Services Provided through Cost Reimbursement Methodology—State Fiscal Year 2019

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Area Agency Administration	NA	\$7,111,666	NA	NA
Data Management	NA	\$2,443,978	NA	NA
HICAP Assistance	NA	\$1,595,759	NA	NA
HICAP Outreach	NA	\$777,859	NA	NA
MIPPA Outreach and Assistance	NA	\$480,871	NA	NA
Nutrition Consultation	NA	\$66,584	0	\$0.00
Ombudsman	NA	\$6,067,648	NA	NA

Service Title	Unit Description	Expenditures	Units Purchased	Average Cost Per Unit
Senior Center Operations	NA	\$1,020,996	NA	NA