



# **Unit Cost for Services**

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**As Required by  
Human Resources Code, Section  
101A.107**

**Health and Human Services**

**September 2019**



**TEXAS**  
Health and Human  
Services

## Introduction

The *Unit Cost for Services Report* is submitted per Human Resources Code, Section 101A.107. The Texas Health and Human Services Commission (HHSC) is required to submit the report annually to the Office of the Governor and the Legislative Budget Board by September 30, per clarifying guidance from the Legislative Budget Board.

The report must clearly identify the unit cost of each service provided by the 28 area agencies on aging, other than services related to community service volunteering and subsidized employment services.

HHSC is the designated state unit on aging responsible for administering programs and services under the Older Americans Act of 1965, Public Law 89-73 (as amended through Public Law 114-144, enacted April 19, 2016). The state unit on aging allocates funds to the area agencies on aging, which administer programs and services in all 254 counties of Texas to support services for people 60 years of age and older, their family members, and caregivers.

The 2019 annual report compiles the state fiscal year 2018 performance data through completion of fiscal year 2018 closeout reconciliation. Brief descriptions of the services included in each table are listed below.

- **Tables 1, 2, and 3** — Services appropriated through HHSC funding sources under Titles III and VII of the Older Americans Act, Nutrition Services Incentive Program (NSIP), and State General Revenue are reported by rate or unit cost.
- **Table 4** — Each area agency on aging determines which allowable services to provide based on local needs. The services in this table were not provided in fiscal year 2018.
- **Table 5** — The Administration, Data Management, Ombudsman, Nutrition Consultation, and Senior Center Operations services, as well as services funded by the State Health Insurance Program (SHIP) and Medicare Improvements for Patients and Providers Act (MIPPA) grants, are provided through cost reimbursement methodology and do not require reporting of persons served or units of service.

**Table 1. Access and Assistance Services Unit Cost of Service—State Fiscal Year 2018**

<b>Service Title</b>	<b>Unit Description</b>	<b>Expenditures</b>	<b>Units Purchased</b>	<b>Average Cost Per Unit</b>
<b>Care Coordination</b>	One Hour	\$3,804,363	41,502	\$91.67
<b>Caregiver Support Coordination</b>	One Hour	\$2,819,348	26,921	\$104.73
<b>Information, Referral and Assistance</b>	One Contact	\$2,935,704	211,349	\$13.89
<b>Legal Assistance 60 and Over</b>	One Hour	\$2,225,070	22,556	\$98.65
<b>Legal Awareness</b>	One Contact	\$1,235,302	98,276	\$12.57
<b>Participant Assessment – Access and Assistance</b>	One Complete Assessment	\$1,327	15	\$88.47

**Table 2. Nutrition Services Unit Cost of Service—State Fiscal Year 2018**

<b>Service Title</b>	<b>Unit Description</b>	<b>Expenditures</b>	<b>Units Purchased</b>	<b>Average Cost Per Unit</b>
<b>Congregate Meals</b>	One Meal	\$19,020,948	3,027,856	\$6.28
<b>Home-Delivered Meals</b>	One Meal	\$24,864,868	4,847,206	\$5.13

<b>Service Title</b>	<b>Unit Description</b>	<b>Expenditures</b>	<b>Units Purchased</b>	<b>Average Cost Per Unit</b>
<b>Nutrition Education</b>	One Contact	\$17,309	84,562	\$0.20
<b>Participant Assessment – Nutrition Services</b>	One Complete Assessment	\$88,894	1,529	\$58.14

**Table 3. Services to Assist Independence Unit Cost of Service—State Fiscal Year 2018**

<b>Service Title</b>	<b>Unit Description</b>	<b>Expenditures</b>	<b>Units Purchased</b>	<b>Average Cost Per Unit</b>
<b>Day Activity and Health Services</b>	One-Half Day	\$51,484	4,022	\$12.80
<b>Caregiver Respite Care – In Home</b>	One Hour	\$2,066,971	149,018	\$13.87
<b>Caregiver Respite Care – Institutional</b>	One Hour	\$134,758	22,067	\$6.11
<b>Caregiver Respite Care – Non-Residential</b>	One Hour	\$114,598	11,778	\$9.73
<b>Caregiver Education and Training</b>	One Contact	\$379,409	4,699	\$80.74
<b>Caregiver Information Services</b>	One Activity	\$1,193,723	9,865	\$121.01
<b>Chore Maintenance</b>	One Hour	\$81,403	1,744	\$46.67

<b>Service Title</b>	<b>Unit Description</b>	<b>Expenditures</b>	<b>Units Purchased</b>	<b>Average Cost Per Unit</b>
<b>Emergency Response</b>	One Month of Service	\$130,361	4,539	\$28.72
<b>Evidence-Based Intervention</b>	One Contact	\$1,759,674	37,733	\$46.63
<b>Health Maintenance</b>	One Contact	\$1,907,480	14,842	\$128.52
<b>Health Screening</b>	One Contact	\$9,889	1,682	\$5.88
<b>Homemaker</b>	One Hour	\$649,311	48,630	\$13.35
<b>Income Support</b>	One Contact	\$492,555	1,940	\$253.89
<b>Instruction and Training</b>	One Contact	\$169,502	4,242	\$39.96
<b>Mental Health Services</b>	One Contact	\$4,818	57	\$84.53
<b>Personal Assistance</b>	One Hour	\$792,475	55,853	\$14.19
<b>Physical Fitness</b>	One Contact	\$17,275	3,045	\$5.67
<b>Residential Repair</b>	One Dwelling	\$3,303,260	1,906	\$1,733.08

<b>Service Title</b>	<b>Unit Description</b>	<b>Expenditures</b>	<b>Units Purchased</b>	<b>Average Cost Per Unit</b>
<b>Telephone Reassurance</b>	One Contact	\$28,153	3,049	\$9.23
<b>Transportation Demand Response</b>	One, One-Way Trip	\$4,127,856	553,990	\$7.45
<b>Visiting</b>	One Contact	\$17,582	2,920	\$6.02
<b>Voucher – Caregiver Respite Care</b>	One Hour	\$76,144	7,036	\$10.82
<b>Voucher – Homemaker</b>	One Hour	\$30,715	2,799	\$10.97
<b>Voucher – Transportation</b>	One, One-Way Trip	\$1,176	151	\$7.79

**Table 4. Services Not Provided—State Fiscal Year 2018**

<b>Service Title</b>	<b>Unit Description</b>	<b>Expenditures</b>	<b>Units Purchased</b>	<b>Average Cost Per Unit</b>
<b>Nutrition Counseling</b>	One Contact	\$0	0	\$0.00
<b>Recreation</b>	One Contact	\$0	0	\$0.00
<b>Transportation Fixed Route</b>	One, One-Way Trip	\$0	0	\$0.00

**Table 5. Services Provided through Cost Reimbursement Methodology—State Fiscal Year 2018**

<b>Service Title</b>	<b>Unit Description</b>	<b>Expenditures</b>	<b>Units Purchased</b>	<b>Average Cost Per Unit</b>
<b>Administration</b>	NA	\$6,846,386	NA	NA
<b>Data Management</b>	NA	\$2,605,975	NA	NA
<b>Ombudsman</b>	NA	\$5,908,669	NA	NA
<b>Nutrition Consultation</b>	NA	\$61,813	NA	NA
<b>Senior Center Operations</b>	NA	\$891,682	NA	NA
<b>MIPPA Outreach and Assistance</b>	NA	\$385,521	NA	NA
<b>HICAP (SHIP) Assistance</b>	NA	\$1,503,633	NA	NA
<b>HICAP (SHIP) Outreach</b>	NA	\$587,220	NA	NA