



HHSC UNIFORM MANAGED CARE MANUAL	CHAPTER	PAGE
	5.18.2	1 of 5
STAR Health MDCP ANE Technical Specifications	EFFECTIVE DATE	
	July 15, 2019	
Version 2.1		

DOCUMENT HISTORY LOG

STATUS¹	DOCUMENT REVISION²	EFFECTIVE DATE	DESCRIPTION³
Baseline	2.0	September 1, 2018	Initial version Uniform Managed Care Manual Chapter 5.18.2 “STAR Health MDCP ANE Technical Specifications.” Chapter 5.18.2 applies to contracts issued as a result of HHSC RFP number 529-15-0001.
Revision	2.1	July 15, 2019	Section III modified to include remediation. G.a.7 specifications to include new and annual training of service coordinators.

¹ Status should be represented as “Baseline” for initial issuances, “Revision” for changes to the Baseline version, and “Cancellation” for withdrawn versions.

² Revisions should be numbered in accordance according to the version of the issuance and sequential numbering of the revision—e.g., “1.2” refers to the first version of the document and the second revision.

³ Brief description of the changes to the document made in the revision.



HHSC UNIFORM MANAGED CARE MANUAL	CHAPTER 5.18.2	PAGE 2 of 5
	EFFECTIVE DATE July 15, 2019	
STAR Health MDCP ANE Technical Specifications		Version 2.1

I. Applicability of Chapter 5.18.2

This chapter applies to Managed Care Organization (MCO) participating in the STAR Health Program. The term “MCO” includes health maintenance organizations (HMOs), exclusive provider organizations (EPOs), insurers, and any other entities licensed or approved by the Texas Department of Insurance.

II. Introduction

The Centers for Medicare and Medicaid Services (CMS) regulate the MDCP waiver using assurances and sub-assurances. As a result of MDCP individuals receiving services in STAR Health, the MCO must report on these additional metrics as part of the federal waiver requirements under 42 C.F.R. 441.302.

In accordance with the STAR Health Contract, Attachment B-1, Section 8.1.26.2 Reports, effective September 1, 2018, the STAR Health MCO must file quarterly and annual reports including the data specified in this chapter. Quarterly reports are due 30 days after the end of each waiver quarter and waiver year. Please use the template in UMCM Chapter 5.18 to report these measures. Completed templates should be submitted to: CPISPerformanceMeasures@hhsc.state.tx.us with a copy to Managed Care Compliance and Operations by the due date.



HHSC UNIFORM MANAGED CARE MANUAL	CHAPTER 5.18.2	PAGE 3 of 5
	EFFECTIVE DATE July 15, 2019	
STAR Health MDCP ANE Technical Specifications		Version 2.1

III. STAR Health MDCP ANE Technical Specifications

Domain:	Health and Welfare (G.a.7)
Performance Measure:	Number and percent of MDCP Service Coordinators trained on recognizing and reporting abuse, neglect, exploitation, and unexplained death.
Numerator:	Number of MDCP Service Coordinators trained on recognizing and reporting abuse, neglect, exploitation, and unexplained death. Please include MDCP service coordinators completing initial or annual trainings on ANE and unexplained death in this reporting period.
Denominator:	Number of MDCP Service Coordinators. Please include MDCP Service Coordinators who required initial as well as annual training during this reporting period.
Data Source Identified:	MCO Reported. Use the UMCM Chapter 5.18 Critical Incidents and Abuse, Neglect, and Exploitation Quarterly Report template.
Sampling and Stratification:	100% sample of new or annual MDCP STAR Health Service Coordinators requiring training. For the annual report, please compile the 4 quarters to reflect a total of MDCP Service Coordinators trained during the year (for numerator) over those MDCP service coordinators who needed (initial or annual) training during the year (for denominator).



HHSC UNIFORM MANAGED CARE MANUAL	CHAPTER 5.18.2	PAGE 4 of 5
	EFFECTIVE DATE July 15, 2019	
STAR Health MDCP ANE Technical Specifications		Version 2.1

Domain:	Health and Welfare (G.a.7)
Remediation:	For measures scoring less than 100%, please provide remediation details by placing an 'x' beside each action taken to correct non-compliance. If steps were taken that are not included on the template, please place an 'x' by "other" and indicate in the email submission to CPIPerformanceMeasures@hhsc.state.tx.us the remediation reason. If "Training provided late" is selected as a reason, please include in the email submission to CPIPerformanceMeasures@hhsc.state.tx.us the number of service coordinators who attended the late training.
Frequency of Data Aggregation:	Quarterly and Annually
First Reporting Period:	9/1/2018 - 11/30/2018, due 12/30/2018
Ongoing Reporting Periods:	Quarterly by waiver year, reported 30 days after the end of each quarter. Annually by waiver year, reported 30 days after the end of each waiver year. The denominator should include all MDCP Service Coordinators due for training (new or annual) in the reporting period.

Domain:	Health and Welfare (G.a.8)
Performance Measure:	Number and percent of cases of confirmed ANE allegations remediated by the Provider.
Numerator:	Number of confirmed ANE allegations remediated by the Provider.
Denominator:	Number of cases of confirmed ANE.



HHSC UNIFORM MANAGED CARE MANUAL	CHAPTER 5.18.2	PAGE 5 of 5
	EFFECTIVE DATE July 15, 2019	
STAR Health MDCP ANE Technical Specifications		Version 2.1

Domain:	Health and Welfare (G.a.8)
Data Source Identified:	MCO Reported. Use the UMCM Chapter 5.18 Critical Incidents and Abuse, Neglect, and Exploitation Quarterly Report template. Include the aggregated number of remediated confirmed allegations by remediation type in the template. Remediated incidents should be those that began remediation within the reporting window. If the remediation type is not included, please fill out notes in the 'Other' box provided and include an email contact. Note that MCOs must report all confirmed allegations whether reported directly to the MCO or reported to the MCO from the Provider.
Sampling and Stratification:	100% Sample of MDCP STAR Health provider confirmed ANE allegations.
Frequency of Data Aggregation:	Quarterly and Annually
First Reporting Period:	9/1/2018 - 11/30/2018, due 12/30/2018
Ongoing Reporting Periods:	Quarterly by waiver year, reported 30 days after the end of each quarter. Annually by waiver year, reported 30 days after the end of each waiver year.