

Here is your Lone Star Card

Activate or pick a PIN for your card:

You must activate your card and have a pin (Personal Identification Number) before you can use it.

Call:

1-800-777-7328

Español al otro lado.

www.YourTexasBenefits.com

When you get your benefits each month

The day you get benefits is printed on your award letter (TF0001).

Lone Star Card fees

- Using SNAP to buy items or TANF to buy items
- Getting cash back when using TANF to buy items
- Taking \$49 or less out of your TANF account

No Fee

Taking \$50 or more out of your TANF account

Two free per month, then 50 cents each

Using Your Lone Star Card

There is no minimum amount you have to spend to use your card. You can use your card as much as you want as long as there are benefits left in your account.

Keep your paper receipt. It will show the amount, date and time of your purchase or return, the store name and location, the transaction type, your remaining balance, and part of your card number.

To Report Fraud: Visit www.usda.gov/oig/hotline.htm or call 1-800-424-9121.

Help with your Lone Star Card or account is always just a click or phone call away

Go online

www.yourTexasBenefits.com

- Apply for or renew benefits.
- Get your card balance, deposit date, and activity from last 90 days.
- Report Changes.
- Upload files.
- Sign up for alerts and view correspondence.

Call customer service

1-800-777-7328

- Activate your card and pick your PIN.
- Check your balance and activity.
- Report your card lost, damaged, or stolen.
- Change your PIN.
- Set up a second person on your card's account.

Call 2-1-1

2-1-1 (in state)
1-877-541-7905 (out of state)

- Ask questions or report problems about your benefits.
- Report an address change.