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Individualized Skills & Socialization Provider Webinar

**Program Provider and LIDDA Training
December 11, 2023**

Introduction

Panelists

- **Amy Aubin** – Long-Term Services and Supports (LTSS) Policy
- **Olu Oguntade** – LTSS Policy Unit
- **Kaili Hintz** – LTSS Policy Unit
- **Holly Lindsey** – Utilization Review (UR)
- **Brandi McKinley** – UR
- **Marie Redman** – Provider Claim Services (PCS)
- **Maritza Trevino** – PCS
- **Erica Phillips** – IDD Program Improvement



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Objectives

Service Plan Updates

- Required content to include in-person directed plans and implementation plans.

Texas Medicaid & Healthcare Partnership (TMHP) and data entry.

Questions & Answers



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Background

Information Letter [2023-03](#)

- HHSC set up automated service authorizations that allowed billing for Individualized Skills and Socialization before service plans were updated by the service planning team
- By December 31, 2023, all service plans must be updated to reflect the type and amount of individualized skills and socialization services an individual is receiving



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Individualized Skills and Socialization Service Plan Update

Person Directed Plan must identify:

- Type (on-site, off-site, in-home individualized skills and socialization)
- Outcomes
- For TxHmL, preference for service delivery
- Whether an individual needs backup plan
- Why the service is important to and for the individual



Individualized Skills and Socialization Service Plan Update

- Person Directed Plan must include documentation outlined in [26 TAC §263.2005\(g\)](#) to support any modification to the home and community-based settings requirements that allows an individual:
 - control their schedule and activities related to on-site individualized skills and socialization
 - have access to the individual's food at any time
 - have visitors of the individual's choosing at any time



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Individualized Skills and Socialization Service Plan Update

Implementation Plan must include:

- Elements outlined in 26 TAC §[263.3](#)(46)
- the number of individualized skills and socialization units (hours) needed to complete each identified objectives and the total cost.



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Implementation Plan Sample

Desired Outcome(s) or Purpose(s) from Personal Directed Plan (PDP) Action Plan for this Service Component:

Off-site Individualized Skills and Socialization: Janey wants to access preferred activities in the community

On-site Individualized skills and socialization: Janey wants to maintain relationships with her friends and add a new friend

Implementation Strategy Objectives	Start Date	Targeted Completion	Calculation of Units (If applicable)	Total Units (Per Strategy)		
Janey will learn to access preferred activity in the community by participating in off-site Individualized Skills and Socialization. \$9.45 Rate	01/01/2024	06/30/2024	1,000	9,450	+	-
Janey will maintain appropriate behaviors with friends and acquaintances while engaging in preferred activities during on-site individualized skills and socialization. \$7.48 Rate	01/01/2024	06/30/2024	488	3,650.24	+	-
Total IPC Units Needed for this Service Component:				13,100.24		
Requisition Fee (if applicable)						



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Reminders

- Individualized skills and socialization is a service in the HCS and TxHmL Programs.
- The total cost of services on an IPC must not exceed the cost cap for the program
 - **For TxHmL:** \$17,000
(26 TAC §[262.101](#)(a)(4))
 - **For HCS:**
 - \$167,468 for LON 1, LON 5, or LON 8
 - \$168,615 for LON 6; or
 - \$305,877 for LON 9;
(26 TAC §[263.101](#)(a)(3))



Rates in TMHP

23, Individualized skills and socialization	1560.00	23.41	\$36,519.60
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Question: Why does TMHP auto-populate with \$23.41, the second highest rate available for ISS?

Answer: Because TMHP does not know –

1. How much on-site vs off-site; or
2. Whether the individual is approved for enhanced staffing off-site

The correct rate is handled during billing

- Modifiers



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Rates in TMHP

Question: How is the rate reflected for CDS?

Answer:

Step One: Determine actual amounts onsite vs off-site

Step Two: Find the correct rates [HCS](#) / [TxHmL](#)

Step Three: Multiply rate by hours for each and then combine

Step Four: Put the actual amount in dollars on the form



Rates in TMHP

Program	Attendant Compensation	Other Direct Care	Indirect Care - Facility	Indirect Care - Admin	Total On-site Rate
Individualized Skills and Socialization LON 1	\$2.05	\$0.28	\$2.76	\$1.45	\$6.54

Program	Attendant Compensation	Other Direct Care	Indirect Care - Facility	Indirect Care - Admin	Indirect Care - Transportation	Total Off-site Rate
Individualized Skills and Socialization LON 1	\$1.76	\$0.24	\$2.69	\$1.41	\$3.35	\$9.45
Individualized Skills and Socialization LON 1 Level One Enhanced Staffing	\$7.02	\$0.96	\$2.69	\$1.41	\$3.35	\$15.43
Individualized Skills and Socialization LON 1 Level Two Enhanced Staffing	\$14.04	\$1.92	\$2.69	\$1.41	\$3.35	\$23.41



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Rates in TMHP

- **CDS HCS Sample
LON 1, Enhanced Level 2 Off-site**

Type of Service	Hours	Rates	Total Cost
On-site	760	6.54	4,970.40
Off-site	800	23.41	18,728.00
Amount to be entered on IPC			23,698.40



Rates in TMHP

Program	Attendant Compensation	Other Direct Care	Indirect Care Facility	Indirect Care Admin	Total On-site Rate
Individualized Skills and Socialization LON 1	\$2.05	\$0.28	\$2.76	\$1.45	\$6.54
Individualized Skills and Socialization LON 5	\$2.87	\$0.40	\$2.76	\$1.45	\$7.48

Program	Attendant Compensation	Other Direct Care	Indirect Care - Facility	Indirect Care - Admin	Indirect Care - Transportation	Total Off-site Rate
Individualized Skills and Socialization LON 1	\$1.76	\$0.24	\$2.69	\$1.41	\$3.35	\$9.45
Individualized Skills and Socialization LON 1 Level One Enhanced Staffing	\$7.02	\$0.96	\$2.69	\$1.41	\$3.35	\$15.43
Individualized Skills and Socialization LON 1 Level Two Enhanced Staffing	\$14.04	\$1.92	\$2.69	\$1.41	\$3.35	\$23.41
Individualized Skills and Socialization LON 5	\$1.76	\$0.24	\$2.69	\$1.41	\$3.35	\$9.45
Individualized Skills and Socialization LON 5 Level One Enhanced Staffing	\$7.02	\$0.96	\$2.69	\$1.41	\$3.35	\$15.43
Individualized Skills and Socialization LON 5 Level Two Enhanced Staffing	\$14.04	\$1.92	\$2.69	\$1.41	\$3.35	\$23.41



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Individualized Skills and Socialization in TxHmL

CDS TxHmL Example:

LON 5, enhanced level 1, off-site

Type of Service	Hours	Rates	Total Cost
On-site	560	7.48	4,188.80
Off-site	1000	15.43	15,430.00
Amount to be entered on IPC			19,618.80

But wait... that's over \$17,000. Is that okay?

No! Let's look at TxHmL some more.



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Individualized Skills and Socialization in TxHmL

5A, DENTAL - WAIVER PROGRAMS	▼	492.00	1.00	\$492.00
41E, REQUISITION FEES - DENTAL	▼	49.20	1.00	\$49.20
13A, NURSING SERVICES - LVN	▼	8.00	29.69	\$237.52
13B, NURSING SERVICES - RN	▼	4.00	43.39	\$173.56
23, Individualized skills and socialization	▼	1488.00	23.41	\$34,834.08
48, HAB TRANSPORTATION	▼	260.00	18.98	\$4,934.80



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Individualized Skills and Socialization in TxHmL

CDS TxHmL Example: LON 5, no enhanced rate

Type of Service	Hours	Rates	Total Cost
On-site ISS	488	7.48	3,650.24
Off-site ISS	1000	9.45	9,450.00
RN	4.0	43.39	173.56
LVN	8.0	29.69	237.52
Dental	492.00	1.00	492.00
Dental req	49.20	1.00	49.20
Hab transp.	260.00	18.98	4,934.80
Actual total amount			18,987.32

Individualized Skills and Socialization in TxHmL

- Ensure that actual individualized skills and socialization costs combined with other services are under \$17,000
- Please note that there was also an increase in attendant rates on 9/1/2023
- Adjust with SPT
 - Before submission (preferred)
 - If remanded (correct the form)
- Add note showing actual costs / math for reconciliation for every submission that *appears* to exceed \$17,000



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Thank you for attending!

Policy Questions:

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Individualized Skills and Socialization Data Entry Questions:

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