

Interviews for SNAP and TANF Benefits Resume June 1



In January 2020, the U.S. Department of Health and Human Services declared a public health emergency in response to the COVID-19 pandemic. Federal legislation allowed states to temporarily stop required interviews for anyone renewing or applying for **SNAP** or **TANF** benefits.

Effective **June 1, 2024**, the Texas Health and Human Services Commission (**HHSC**) will start required interviews again for people renewing or applying for **SNAP** or **TANF** benefits.

All applications and renewals processed on or after **June 1, 2024**, will require a client interview.

If you need to be interviewed:

- HHSC staff will call the phone number they have on file for you.
- The caller ID will be from **737-867-7700** and read "State of Texas." Please add the number to your contacts so you can easily recognize the call.
- If no one answers the second time, **HHSC** will leave a voicemail and mail you notice H1830-FA with next steps.
- The voicemail and notice include information about how to call and be interviewed.

You must be interviewed within seven days of receiving a call from HHSC to continue receiving SNAP or TANF benefits.



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