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Services

Individualized Skills & Socialization Provider Webinar

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McKenzie Sanchez

Rebecca Lopez

Rebecca "Susie" Weirether

Richard Moore

Objectives

- Service Description
- Ratio Requirements Per Program
- Licensing
- Contact Information



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Important Note from HHSC

- HHSC is in the process of promulgating rules for the new Individualized Skills and Socialization Service.
- The information in this presentation is based on HHSC's draft rules which will be posted for formal comment on July 29, 2022 and may change based on public comment.



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Service Description

Types of Individualized Skills & Socialization

In the DBMD, HCS, and TxHmL programs:

- On-site
- Off-site
- In-home (*HCS and TxHmL only*)



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On-site & Off-site Individualized Skills & Socialization

- Provides person-centered activities
- Supports the pursuit and achievement of employment
- Provides personal assistance for an individual who cannot manage personal care needs
- Provides assistance with medications and the performance of tasks delegated by a Registered Nurse (RN)

Does not include activities in which an individual:

- Produces marketable goods
- Paid below minimum wage for producing the goods



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On-site Individualized Skills & Socialization

- Provided in a building or a portion of a building owned or leased by an Individualized Skills and Socialization provider
- Includes transportation from one on-site location to another on-site location
- Promotes an individual's development of skills and behavior that support independence and personal choice



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On-site Prohibited Residential Settings

On-site Individualized Skills and Socialization is not provided in:

- Prohibited residential settings set forth in the rules
- Residence of an individual or another person
- Prohibited settings per program -

HCS & TxHmL	DBMD
Intermediate Care Facility for individuals with an Intellectual Disability (ICF/IID)	Intermediate Care Facility for individuals with an Intellectual Disability (ICF/IID)
Nursing facility	Nursing facility licensed or subject to being licensed in accordance with Texas Health and Safety Code, Chapter 242
Assisted Living Facility (ALF)	Assisted Living Facility (ALF), unless it provides licensed assisted living in the DBMD program
Residential child-care operation licensed by HHSC unless it is an agency foster home	Residential child-care operation licensed or subject to being licensed by DFPS unless it is a foster family home/foster group home
An inpatient chemical dependency treatment facility	Facility licensed or subject to being licensed by the Department of State Health Services (DSHS)
A mental health facility	Residential facility operated by the Texas Youth Commission
Facility operated by Texas Workforce Commission	Jail or prison
Residential facility operated by the Texas Juvenile Justice Dept., a jail, or a prison	
Hospital	



Off-site Individualized Skills & Socialization

- Provides activities that:
 - Integrate an individual into the community
 - Promote the development of skills and behaviors that support independence and personal choice
- Provided in a community setting chosen by the individual
- Includes transportation between an on-site location and an off-site location and between off-site locations



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Off-site Prohibited Residential Settings

Off-site Individualized Skills and Socialization is not provided in:

- Building in which on-site Individualized Skills and Socialization is provided
- Prohibited residential settings set forth in the rules
- Residence of an individual or another person
- Prohibited settings per program -

HCS & TxHmL	DBMD
ICF/IID	ICF/IID
Nursing facility	Nursing facility licensed or subject to being licensed in accordance with Texas Health and Safety Code, Chapter 242
Assisted Living Facility (ALF)	Assisted Living Facility (ALF) licensed or subject to being licensed in accordance with THSC, Chapter 247, unless it provides licensed assisted living in the DBMD program
Residential child-care facility operation licensed by HHSC unless it is an agency foster home	Residential child-care operation licensed or subject to being licensed by DFPS unless it is a foster family home/foster group home
Hospital	Facility licensed or subject to being licensed by the DSHS
Residential facility operated by the Texas Workforce Commission	Residential facility operated by the Texas Youth Commission
Residential facility operated by the Texas Juvenile Justice Dept, a jail, or a prison	Jail or prison
A mental health facility	
In-patient chemical dependency treatment facility	



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In-home Individualized Skills & Socialization

- Assistance with acquiring, retaining, and improving self-help, socialization, and adaptive skills
- Provision of age-appropriate activities that enhance self-esteem and maximize function level
- Reinforcement of skills and lessons taught



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In-home Individualized Skills & Socialization (cont.)

- Provision of personal assistance for an individual who cannot manage personal care needs
- Assistance with medication and the performance of tasks delegated by a RN



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Criteria for In-home Individualized Skills & Socialization

One of the following criteria must be met:

- Physician documents that the individual's medical condition(s) justifies the need for in-home
- Licensed professional or behavioral supports service provider documents that the individuals' behavioral issue(s) justifies the need for in-home
- Individual is 55 years or older and requests to receive in-home



Provision of On-site & Off-site Individualized Skills & Socialization

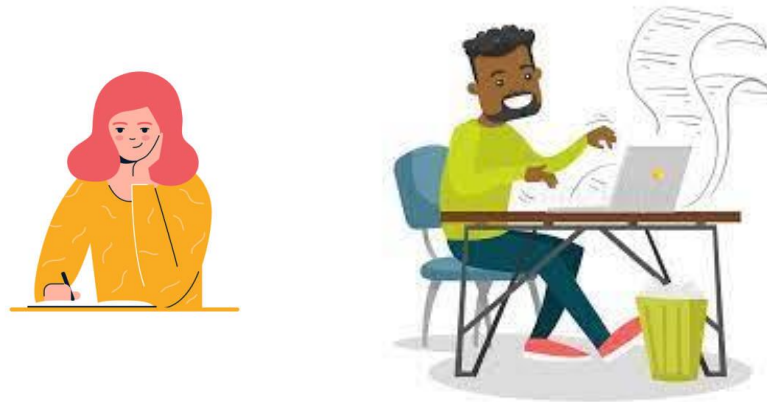
- On-site and off-site must be provided by a licensed Individualized Skills and Socialization provider
- Provider must be the program provider or a contractor of the program provider
- Make both on-site and off-site available
- Provide on-site and off-site in accordance with an individual's PDP, IPC, and implementation plan
- Provider cannot require a skills test or other requirements to received off-site



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Provision of On-site & Off-site Individualized Skills & Socialization (cont.)

- If an individual does not want to participate in a scheduled activity, or the LAR does not want the individual to participate in such activity, the provider must document the decision not to participate in the individual's record.



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Provision of In-home Individualized Skills & Socialization

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- Program provider must ensure that in-home is provided in the residence of the individual
- In-home is not required to be provided by an Individualized Skills and Socialization provider



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Provision of In-home Individualized Skills & Socialization (cont.)

- Program providers must obtain documentation:
 - From a physician that the individual's medical condition justifies the provision of in-home
 - From a licensed professional or behavioral support service provider that the individual's behavioral issues justify the need for in-home
 - Individual is 55 years of age or older and requests to receive in-home



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Ratio Requirements Per Program

(HCS, TxHmL, and DBMD)

HCS Staffing Ratios for Off-site

LON Status	Staffing Ratio
LON 1 <u>without</u> an enhanced staffing rate	no higher than 1 service provider of off-site Individualized Skills and Socialization to 6 individuals and other persons receiving off-site Individualized Skills and Socialization or a similar service (1:6)
LON 5 <u>without</u> an enhanced staffing rate	no higher than 1 service provider of off-site Individualized Skills and Socialization to 4 individuals and other persons receiving off-site Individualized Skills and Socialization or a similar service (1:4)
LON 8 or an LON 6	no higher than 1 service provider of off-site Individualized Skills and Socialization to 2 individuals with an LON 8 or an LON 6 and other persons receiving off-site Individualized Skills and Socialization or a similar service (1:2)
LON 1 or LON 5 <u>with</u> an enhanced staffing rate	no higher than 1 service provider of Individualized Skills and Socialization to 2 individuals and other persons receiving off-site Individualized Skills and Socialization or a similar service (1:2)
LON 9	no higher than 1 service provider of off-site Individualized Skills and Socialization and other persons receiving off-site Individualized Skills and Socialization or a similar service (1:1)



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HCS Staffing Ratios (cont.)

- If the ratio includes individuals with different LONs, the ratio must be one of the following (whichever is the lowest):
 - Staffing ratio for the individual with highest level of need
 - Staffing ratio required, if a person in the TxHmL program is one of the person represented in the ratio
 - Staffing ratio required, if a person in the DBMD program is one of the person represented in the ratio



HCS Staffing Ratios (cont.)

Service provider of off-site assigned to an individual in a staffing ratio must provide service only to the individual and other persons in the same ratio.



TxHmL Staffing Ratios for Off-site

Staffing Ratio

No higher than 1 service provider of off-site Individualized Skills and Socialization to 4 individuals without an enhanced staffing rate and other persons receiving off-site Individualized Skills and Socialization or a similar service (1:4)

No higher than 1 service provider of off-site Individualized Skills and Socialization to 2 individuals with the enhanced staffing rate and other persons receiving off-site Individualized Skills and Socialization or a similar service (1:2)



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TxHmL Staffing Ratios (cont.)

If the ratio includes individuals with different LONs, the ratio must be one of the following (whichever is the lowest):

- Staffing ratio 1:4 or 1:2
- Staffing ratio required, if a person in the HCS program is one of the person represented in the ratio
- Staffing ratio required, if a person in the DBMD program is one of the person represented in the ratio



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TxHmL Staffing Ratios (cont.)

Service provider of off-site assigned to an individual in a staffing ratio must provide service only to the individual and other persons in the same ratio.



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DBMD Staffing Ratios On-site & Off-site

Staffing Ratio

On-site must be no higher than 1 service provider of Individualized Skills and Socialization to 3 individuals and other persons receiving Individualized Skills and Socialization or a similar service (1:3)

Off-site must be no higher than 1 service provider of Individualized Skills and Socialization to 2 individuals and other persons receiving Individualized Skills and Socialization or a similar service (1:2)



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DBMD Staffing Ratios (cont.)

- Ratio may include persons enrolled in other waiver programs receiving Individualized Skills and Socialization or persons receiving similar service.
- A service provider of off-site assigned to an individual in a staffing ratio must provide services only to the individual and other persons in that same ratio.



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Staffing Ratio Examples

No Enhancements:

2 LON 8, **5** LON 5, **1** TxHmL=3 staff

5 LON 1 and **1** TxHmL=2 staff

3 DBMD and **4** TxHmL= 2 staff

6 LON 5 and **4** LON 1= 3 staff

4 TxHmL and **6** LON 1= 2 staff



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Staffing Ratio Examples

Enhancements:

2 LON 8, **5** LON 5 (**3E**), **4** TxHmL=4 staff

6 LON 1 (**2E**) and **1E** TxHmL=3 staff

3 DBMD and **6 (2E)** TxHmL= 3 staff

6 LON 5 (**4E**) and **4** LON 1= 3 staff

4 TxHmL and **6 (3E)** LON 1= 4 staff



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Licensing

Provider Licensing

- Providers will need a Day Activity Health Services (DAHS) – Individualized Skills and Socialization service category license
- Application process:
 - Apply via online licensure portal (TULIP)
 - License application process will be available late November/December
 - Each physical location will require a separate license



Provider Licensing (cont.)

- Temporary license will be issued prior to survey
- Initial inspection is required before issuance of standard license
- \$75 for a 3-year license
- Inspected every 2 years



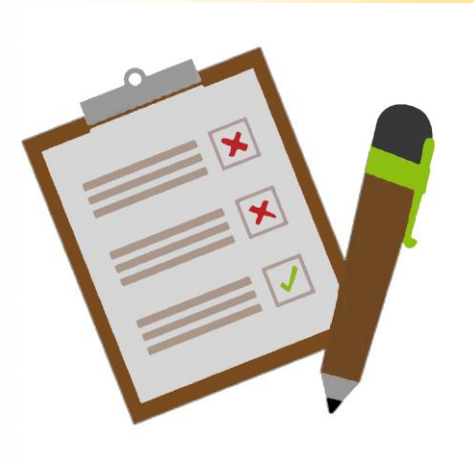
HHSC Complaint and incident Intake (CII):
800-458-9858



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Provider Licensing (cont.)

- Not all DAHS rules are applicable to Individual Skills and Socialization – exempted from requirements outside the scope of services
- Check the Individualized Skills and Socialization Long-term Care Regulatory (LTCR) website for future training opportunities - <https://www.hhs.texas.gov/providers/long-term-care-providers/long-term-care-provider-resources/individualized-skills-socialization>





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Community Engagement Plan

Community Engagement Plan

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To obtain license, providers must attest their Community Engagement Plan includes:

- Description of how the organization will meet the requirement to make off-site available to individuals



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Community Engagement Plan (cont.)

- Description of how the organization will work with contracted Program providers to obtain information from individuals PDP and use that information to inform on-site and off-site activities that align with their PDP
- Description of how staff will respond to an emergency or unexpected event that may occur during an on-site and off-site activity





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10-minute break

**Questions will be addressed
after break**





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Questions?

Please submit all questions in the chat box in the right-hand corner of the presentation screen.



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Thank you!

Send questions to:

HCSPolicy@hhs.texas.gov

TxHmLPolicy@hhs.texas.gov

DBMDPolicy@hhs.texas.gov

LTCRPolicy@hhs.texas.gov