



Date: August 31, 2023

To: Deaf-blind Multiple Disabilities Waiver (DBMD) Service Providers

Subject: Information Letter No. 2023-37  
Case Management in DBMD Rates  
**Effective September 1, 2023**

The Texas Health and Human Services Commission (HHSC) approved the payment rate for Case Management in DBMD to be effective **September 1, 2023**.

The DBMD program provides home and community-based services to people who are deaf blind with multiple disabilities as a cost-effective alternative to institutional placement. The 2024-2025 General Appropriations Act, H.B. 1, 88th Legislature, Regular Session, 2023, Article II, Rider 29 provides appropriations for DBMD case management billing reform, which includes developing a monthly rate for the service, currently billed per hour.

HHSC approved these rates through our regular public hearing process on July 11, 2023. The adopted payment rates, effective September 1, 2023, can be accessed on the [Provider Finance Department's \(PFD\) webpage](#).

## **Claims Submission**

Providers should bill using the new service code 12D for DBMD case management services for any claims with a date of service on or after September 1, 2023.

HHSC has updated the claiming system to reflect the new adopted rate. Claims with a service date on or after September 1, 2023, will be processed with the new adopted rate.

Information Letter No. 2023-37  
Deaf-blind Multiple Disabilities Waiver (DBMD) Service Providers  
Effective September 1, 2023  
August 31, 2023  
Page 2

---

## **Resources**

Please contact the HHSC PFD, Long-term Services and Supports Center for Information and Training at [PFD-LTSS@hhs.texas.gov](mailto:PFD-LTSS@hhs.texas.gov) or (737) 867-7817 if you have questions regarding the rates or this letter.

Sincerely,

*[signature on file]*

Samuel West  
Director of Provider Finance  
for Long-term Services and Supports