



Date: August 1, 2023

To: Adult Foster Care Providers
Assisted Living Facilities
Community Attendant Services Providers
Community Living Assistance and Support Services Providers
Consumer Managed Personal Attendant Services Providers
Day Activity Home Services Providers
Deaf Blind with Multiple Disabilities Providers
Emergency Response Services Providers
Family Care Providers
Financial Management Services Agencies
Home and Community-based Services Providers
Home Delivered Meals Providers
Hospice Providers
Non-State (Service Group 6) Intermediate Care Facilities for Persons with Intellectual Disabilities
Local Intellectual and Developmental Disability Authorities
Nursing Facilities
Primary Home Care Providers
Programs of All-Inclusive Care for the Elderly Providers
Texas Home Living Providers
Transition Assistance Services Providers

Subject: Information Letter No. 2023-31
Fiscal Year 2023 Cutoff Date for Year-End Closeout Processing

This letter notifies providers of the following important claims processing cutoff dates. Please review the information detailed in the remainder of this letter.

- Fiscal Year 2021 (Dates of service 9/1/2020 – 8/31/2021)
Miscellaneous Fee-for-Service (FFS) Claims Cutoff:
Noon, Friday, August 11, 2023
- Fiscal Year 2023 (Dates of service 9/1/2022 – 8/23/2023)
FFS Claims Processing Cutoff:
Noon, Thursday, August 24, 2023

Important: FFS claims can take up to 24 hours to process after being submitted to Texas Medicaid & Healthcare Partnership (TMHP).

Miscellaneous FFS Claims

September 1, 2023, starts state fiscal year 2024. Miscellaneous claims occur when the service dates are earlier than two prior fiscal years plus the current fiscal year (Dates of service 9/1/2020 – 8/31/2021). Miscellaneous claims for services that are less than eight years old and/or claims that total less than \$50,000 owed to a single legal entity are paid on a first-come, first-served basis using funds appropriated during each legislative session. Miscellaneous claims over \$50,000 and/or for services more than eight years old cannot be paid except as a special line item in the state budget.

Non-Miscellaneous FFS Claims

End of Fiscal Year FFS Processing Schedules	
For claims received at TMHP by noon on:	Comptroller expected to issue warrant on:
<ul style="list-style-type: none">• August 24, 2023	<ul style="list-style-type: none">• August 29, 2023
<ul style="list-style-type: none">• September 5, 2023	<ul style="list-style-type: none">• September 8, 2023

Important: The date payments are issued to your account will vary by financial institution. To obtain information about the status of FFS claim payments, providers may access the Texas Comptroller of Public Accounts website at <https://security.app.cpa.state.tx.us/Public/login> and choose the **Search State Payments Issued** link.

All providers should continue to enter FFS claims as usual throughout the fiscal year 2023 claims processing closeout period. Providers may refer questions to HHSC Provider Claims Services at (512) 438-2200, Option 1.

Sincerely,

[signature on file]

Jordan Nichols
Deputy Associate Commissioner, Operations Management
Medicaid and Children's Health Insurance Program (CHIP) Services