



Date: August 1, 2023

To: Home and Community-based Services (HCS) Providers
Texas Home Living (TxHmL) Providers

Subject: Information Letter No. 2023-30
Fiscal Year 2023 Cutoff Date for Year-End Closeout Processing

This letter notifies providers of the following important claims processing cutoff dates for claims submitted in the Client Assignment and Registration (ID-CARE) system with dates of service prior to May 1, 2022. Please review the information detailed in the remainder of this letter.

Fiscal Year 2023 Claims Processing Cutoff:

Noon, Friday, August 18, 2023

End of Fiscal Year Processing Schedule	
For claims received by noon on:	Comptroller expected to issue warrant on:
<ul style="list-style-type: none"> • August 18, 2023 	<ul style="list-style-type: none"> • August 24, 2023
<ul style="list-style-type: none"> • September 1, 2023 	<ul style="list-style-type: none"> • September 7, 2023

Important: The date payments are issued to your account will vary by financial institution. To obtain information about the status of claim payments, providers may access the Texas Comptroller of Public Accounts website at: <https://security.app.cpa.state.tx.us/Public/login> and choose the **Search State Payments Issued** link.

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All providers should continue to enter claims as usual throughout the fiscal year 2023 claims processing closeout period. Providers may refer questions to HHSC Provider Claims Services at (512) 438-2200, Option 5.

Sincerely,

[signature on file]

Jordan Nichols
Deputy Associate Commissioner, Operations Management
Medicaid and Children's Health Insurance Program (CHIP) Services