



Date: June 24, 2023

To: Deaf Blind with Multiple Disabilities (DBMD) Program Providers
Community Living Assistance and Support Services (CLASS)
Direct Services Agencies and Case Management Agencies
Home and Community-Based Services (HCS) Program Providers
Local Intellectual and Developmental Disability Authorities (LIDDAs)
Texas Home Living (TxHmL) Program Providers

Subject: Information Letter No. 2023-25
Critical Incident Management Reporting System (CIMS) Provider
Interface Project Status

This letter is an update on the Critical Incident Management System (CIMS) technology project to allow the system to accept electronic transfers of critical incident data from other vendor systems currently used by Medicaid waiver program providers. In November 2022, the Health and Human Services Commission (HHSC) implemented a statewide reporting system known as CIMS for providers of services in the waiver programs listed above to report critical incidents. Required reporting includes information on abuse, neglect, and exploitation (ANE) allegations and non-ANE critical incidents, including deaths.

FEI Systems, the state's vendor responsible for building CIMS, is currently in the process of creating Application Programming Interfaces (APIs) that will accept information from other systems. This work is anticipated to be completed in Fall 2023. A more specific expected completion date will be provided soon. The transfer process will require the waiver provider to complete specific coding within its own system to allow it to interface with the CIMS API. The outcome of this project will be that a provider with its own critical incident tracking system will be able to transfer data to CIMS without having to re-enter the data.

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FEI Systems will provide detailed instructions for the necessary coding at a later date. An expected final implementation date will be provided once HHSC receives the information. Questions related to this information letter can be sent to:

MCS_CIMS@hhs.texas.gov.

Sincerely,

[signature on file]

Kate Layman
Director, Program Policy
Medicaid and CHIP Services