



Date: June 24, 2022

To: Intermediate Care Facilities for Individuals with an Intellectual Disability (ICF/IID) and Nursing Facilities (NF) Providers

Subject: IL 2022-35 Provider Information Validation on LTC Claims

Effective on June 10, 2022, provider information on long-term care (LTC) claims is being validated using data stored in the NPPES (National Plan and Provider Enumeration System) and the TMHP Provider Enrollment and Management System (PEMS).

This enhancement ensures the consistency of provider information and helps avoid claim rejection. Attending provider information is validated on NF and ICF/IID claims. Referring provider information is validated on hospice claims.

The following data will be validated for attending and referring providers:

- National Provider Identifier (NPI)
- Dates of service on the claim (must be within the Texas Medicaid Enrollment period)
- Provider type qualifier
- First and last name

Providers must be enrolled in Texas Medicaid; otherwise, LTC claims could be denied or rejected because of a mismatch in the claim information. Additionally, by October 1, 2022, to prevent claims rejection for ICF/IID and NFs, providers must ensure correct provider information is submitted.

Mismatches may cause submitted claims to be assigned one of the explanations of benefits (EOBs) in the following table:

EOB	EOB Description
V2254	Header Attending NPI is not enrolled in Texas Medicaid.
V2255	Header Attending Provider Entity type is invalid.
V2256	Header Attending Provider Last Name does not match the Last Name on file for the NPI.
V2257	Header Attending Provider First Name does not match the First Name on file for the NPI.
V2258	Header Referring NPI is not enrolled in Texas Medicaid.
V2259	Header Referring Provider Entity Type is invalid.
V2260	Header Referring Provider Last Name does not match the Last Name on file for the NPI.
V2261	Header Referring Provider First Name does not match the First Name on file for the NPI.

For more information about using PEMS, providers can refer to the article [“TMHP Provider Enrollment and Management System \(PEMS\) Training Materials Available”](#) and [Section 352.5 of the Texas Administrative Code](#). Contact the LTC Help Desk at 800-626-4117 for additional information.

Providers can send questions about this letter to the following mailboxes:

- NF providers can send questions to the managed_care_initiatives@hhs.texas.gov; and
- ICF/IID providers can send questions to ICFIID.Questions@hhsc.state.tx.us.

Sincerely,

[Signature on File]

Erica Brown
Director III Office of Policy Management