Date: March 15, 2022

To: Financial Management Services Agencies (FMSAs)
Home and Community-based Services (HCS) Program Providers
Texas Home Living (TxHmL) Program Providers

Subject: Information Letter No. 2022-18
Data Migration from the Client Assignment and Registration (CARE) System to the Texas Medicaid & Healthcare Partnership (TMHP) Long Term Care (LTC) Online Portal

This letter provides information about the plan for data migration from the CARE system to the TMHP LTC Online Portal and upcoming changes for submitting HCS and TxHmL forms. For additional information about the migration of CARE to TMHP, please see Information Letter 2022-17, 1915(c) Waivers Migration to the Texas Medicaid Healthcare Partnership (TMHP) Long-Term Care Online Portal (LTCOP) Project, released on March 15, 2022.

**CARE Data Migration**

On April 6, 2022, HHSC will begin data migration from the legacy Health and Human Services (HHS) Client Assignment and Registration (CARE) to TMHP. It is important that HCS and TxHmL program providers and LIDDAss ensure all 8578 Intellectual Disability/Related Condition Assessments, 8582 TxHmL Individual Plans of Care, and 3608 HCS Individual Plans of Care are entered in the CARE system prior to the transfer of data to TMHP. CARE screens related to entering IPCs and ID/RCs will be unavailable from April 6, 2022 at close of business through April 30, 2022. These CARE screens include C02 (Provider Individual Plan of Care), L02 (LIDDA Individual Plan of Care), L31 (HCS IPC LIDDA REVIEW), C23 (Provider Waiver ID/RC Assessment) and L23 (LIDDA Waiver ID/RC Assessment) as well as the accompanying state action screens. CARE billing will continue to be available for processing during this time.

Forms 8578, 8582, and 3608 with an effective or revision date prior to May 1, 2022, which are not entered into the CARE system before April 6, 2022 at close of business, will require double entry by the provider or LIDDA into both CARE and TMHP systems.
Claims Submission and Processing

Claims for services delivered prior to May 1, 2022, will continue to be submitted and processed in CARE. Claims for services delivered on May 1, 2022 or later will be submitted and processed using TMHP systems. Claims submitted for dates of service prior to May 1, 2022, must have a corresponding ID/RC or IPC for those dates in the CARE system. Claims submitted for dates of service May 1, 2022 or later must have a corresponding ID/RC and IPC in the TMHP LTC Online Portal. If the ID/RC or IPC with an effective date prior to May 1, 2022 was not in CARE to be transferred to TMHP, it will need to be manually entered into both systems.

For any questions related to the HCS & TxHmL Forms and Claims Migration Project, email HCS_TxHmL_Form_Migration@hhs.texas.gov

Sincerely,

[signature on file]

Erica Brown
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Office of Policy
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