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Welcome Providers!

LTCR IDD Quarterly Webinar

July 12, 2022

Email: LTCRPolicy@hhs.texas.gov

Phone: 512-438-3161

Policy Staff

Panelists

Susie Weirether

IDD and PI Policy Manager

Kelly Donaldson

Senior Policy Specialist for HCS and TxHmL

E-mail: LTCRPolicy@hhs.Texas.gov



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Agenda

1. IDD Operations Portal Presentation
2. News and Alerts
3. ICF and HCS Covid-19 Updates
4. LTCR Rules Updates
5. Q & A



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IDD Operations Portal

Update – July 2022

IDD Operations Portal



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- Purpose
- Portal Access Link
<http://txhhs.force.com/>
- Username: Email with ."txhhs" suffix
- Training available upon request

Password Reset Tips

- ONLY utilize Chrome Browser
- Username: Email with ."txhhs" suffix
- Copy and paste link into Chrome
- Change password, log out and log back in
- Clear your cache and cookies
- After 1 attempt, wait 30 minutes to try again
- Still need help? Send email-
 - idd_ops_portal@hhs.texas.gov



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Access Roles

Security Authority and Owner Roles:

- Create, view, and send packets to HHS
- **Create new individual contacts**
- Create and modify access roles for staff

Staff Role:

- Create packets and submit for review
- View all packets created and edit packets in draft or pending action only. Changes cannot be made to packets once submitted or completed



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Questions?

Emily F. Bell

Program Specialist V, IDD PES

Emily.Bell@hhs.texas.gov

Roxann Krebs

IDD Operations Portal Team

idd_ops_portal@hhs.texas.gov

Reminder: Sign-up for GovDelivery to receive alerts

Go to:

<https://service.govdelivery.com/accounts/TXHHSC/subscriber/new>

- **Enter your email address.**
- **Confirm your email address, select your delivery preference, and submit a password if you want one.**
- **Select your topics.**
- **When done click “Submit.”**



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COVID-19 Resources

The following documents are available on the [ICF Provider Portal](#):

Rules

- [ICF/IID COVID-19 Response Emergency Rule \(PDF\)](#)

Guidance

- [ICF/IID COVID-19 Response Plan \(PDF\)](#) – revised June 17, 2022
- [Frequently Asked Questions for ICF/IIDs about COVID-19 \(PDF\)](#) – revised June 16, 2022



COVID-19 Resources

The following documents are available on the [HCS Provider Portal](#):

Rules

- [HCS COVID-19 Provider Response to COVID-19 and Expansion of Reopening Visitation Emergency Rule \(PDF\)](#)

Guidance

- [HCS COVID-19 Response Plan \(PDF\)](#) – revised June 24, 2022
- [Frequently Asked Questions for HCS and TxHmL about COVID-19 \(PDF\)](#) – revised June 24, 2022



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HHSC Alerts

26 TAC 570: LTCR Provider Rules during a PHE or Disaster

HHSC Long-Term Care Regulation published permanent rules related to:

- the right of residents in certain long-term care facilities to designate an essential caregiver for in-person visitation; and
- in-person visitation of religious counselors with certain health care facility residents during a public health emergency

The rules were adopted on June 1, 2022.

Read [PL 22-13](#) for more information.



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HHSC Alerts

HHSC Issues Provider Letter 2022-13

HHSC issues updated PL 2022-13 with information on new rules implementing Senate Bill (S.B.) 25 and Senate Bill (S.B.) 572, 87th Legislature, Regular Session, 2021 as new [Chapter 570](#).

For more information, read updated [PL 2022-13](#).



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HHSC Alerts

COVID-19 Cases Rise - Guidance for LTC Providers

COVID-19 cases are increasing across Texas. HHSC reminds providers to follow the guidelines listed below and ensure their emergency plan is up to date. Staff must be aware of what to do in the event of any emergency, including an outbreak of flu or COVID-19.

Review the following guidelines and rules:

- COVID-19 mitigation rules.
- Any applicable COVID-19 response plans for your provider type.
- Your provider's own infection prevention and control policies.



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HHSC Alerts

Register Now for the 2022 Quality in Long-Term Care Conference

HHS in collaboration with the University of Texas Hicks School of Social Work, will host an informative two-day free conference on Quality in long-term care.

2022 QLTC “Resilience, Responsive, and Ready.”

Aug. 11-12 at Renaissance Austin Hotel

9721 Arboretum Blvd.

Austin, Tx 78759

For more information about the conference and to register, click [here](#).



HHSC Alerts

2022 Hurricane Season Emergency Preparedness with COVID-19

Long-term care providers in Texas are reminded to review their emergency preparedness and response plans before Atlantic hurricane season begins, which runs June 1–Nov. 30. LTC providers should make updates, if necessary.

Providers should factor in COVID-19 contingencies when reviewing their preparedness plans. Providers affected by an adverse event, such as severe weather, or expects it will need to temporarily exceed capacity due to a disaster, should contact their HHSC [LTC Regulatory regional office](#).

Please refer to your [program's rules](#) for more important information regarding emergency preparedness.



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HHSC Alerts

July 2022 LTCR Provider Training Opportunities

Long-term Care Regulation staff and program providers are invited to attend the following trainings hosted in July:

Administrative Penalties and Related Processes for HCS and TxHmL

Wednesday, July 20
1:30–2:45 p.m.

[Register for the webinar.](#)

Administrative Penalties and Related Processes for HCS and TxHmL

Wednesday, July 20
1:30–2:45 p.m.

[Register for the webinar.](#)

[Joint Training website.](#)

[HCS and TxHmL Training website.](#)



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HHSC Alerts

HHSC has revised HCS and TxHmL Survey Operations Transformation (PL 21-26)

HHSC revised PL 2021-26 to reflect updates to the HCS or TxHmL Program Manager and Assistant Regional Director contact list.

[Read PL 2021-26 here.](#)

COVID-19 Updates



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COVID-19 Rules for ICF Providers

Rules that expired in June:

- ICF COVID-19 Expansion of Reopening Visitation Rules; and
- ICF COVID-19 Vaccination Reporting Emergency Rules

Rule still in effect:

- ICF/IID COVID-19 Response Emergency Rule



Updated COVID-19 Rules for HCS Providers

Rule that expired in June:

- Expansion of Reopening Visitation Rules

Rule updated in June:

- Program Provider Response to COVID-19 Emergency Rule

This rule became effective June 16, 2022.

Updated COVID-19 Rules for HCS Providers

Notable Changes

Removed:

- HHSC screening requirements;
- requirement to report COVID-19 to HHSC; and
- HHSC isolation requirements



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Updated COVID-19 Rules for HCS Providers

Notable Changes

Expanded infection control requirements. Program provider must develop and implement an infection control policy that:

- prescribes a cleaning and disinfecting schedule for the residence, including high-touch areas and any equipment used to care for more than one individual;
- reflects current CDC or Texas Department of State Health Services guidance;
- may include the use of face masks;
- includes screening procedures for staff, visitors, and individuals;
- includes strategies for staff to provide services to individuals who have tested positive for COVID-19;
- includes return to work strategies for when they have a confirmed or probable COVID-19 diagnosis; and
- is revised if a shortcoming is identified.



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Updated COVID-19 Rules for TxHmL Providers

Rule still in effect:

- Program Provider Response to COVID-19 Emergency Rule



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26 TAC 570: LTCR Provider Rules during a PHE or Disaster

The rules took effect June 1st and are effective during the current public health emergency.

A provider/facility must permit the following:

- essential caregiver visits;
- religious counselor visits at the request of the individual; and
- end-of-life visits.



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LTCR Rule Updates



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HCS Rule Projects

HCS Certification Principle Rule Project

- Published in the *Texas Register* on June 29 for informal comment
- Final day for comment will be July 13th

Next Steps

- HHSC will review comments received.
- Progress to formal comment period.

Individualized Skills and Socialization



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- LTCR rules scheduled for publication to *Texas Register* for formal comment late July
- Medicaid/LTCR provider webinars scheduled in July and August

[July 19 2022 Individualized Skills & Socialization Provider Webinar](#)

[August 22, 2022 Individualized Skills & Socialization Provider Webinar](#)

- [Individualized Skills and Socialization provider information page](#)



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LTCR Q&A



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LTCCR Q&A

Question:

Do providers have to offer visitation now that the HCS and ICF COVID-19 visitation rules have expired?

Answer:

An individual has the right to receive visitors.

Also, 26 TAC 570: LTCCR Provider Rules during a Public Health Emergency or Disaster require essential caregiver, end-of-life, and religious counselor visits. That rule was effective June 1, 2022.



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LTCR Q&A

Question:

Do HCS program providers have to report COVID-19 cases to HHSC?

Answer:

No. HCS program providers no longer have to report COVID-19 cases to HHSC.



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Questions?

For more information:

<https://hhs.texas.gov/services/health/coronavirus-covid-19/coronavirus-covid-19-provider-information>

Email: LTCRPolicy@hhs.texas.gov

Phone: 512-438-3161

LTCR IDD Quarterly Webinar

Webinar Schedule

Next Webinar: October 2022

Please feel free to contact us with any questions, comments, or concerns.

Email: LTCRPolicy@hhs.texas.gov
Phone: 512-438-3161

Also, as a reminder, the PowerPoint slides will be available on the provider portals shortly after the webinar is completed, typically within 48-72 hours.



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Upcoming Webinars



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Send your ideas for our upcoming quarterly webinars.

LTCRPolicy@hhs.Texas.gov

Subject: LTCR IDD Quarterly Webinar
Idea





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Thank you!

Email: LTCRPolicy@hhs.texas.gov

Phone: 512-438-3161